

ACCESS-A-RIDE LANGUAGE SERVICES NOTICE

PLEASE BE ADVISED THAT ACCESS-A-RIDE NOW PROVIDES INTERPRETATION AND DOCUMENT TRANSLATION SERVICES FOR INDIVIDUALS WHOSE PREFERRED LANGUAGE IS NOT ENGLISH.

INTERPRETATION AND DOCUMENT TRANSLATION SERVICES ARE AVAILABLE DURING THE APPLICATION, ELIGIBILITY, AND SCHEDULING PROCESSES. FOR EXAMPLE, YOU ARE ENTITLED TO AN INTERPRETER WHEN YOU APPLY, WHEN YOU SCHEDULE RIDES AND APPOINTMENTS, AND WHEN YOU ARE ASSESSED FOR YOUR ELIGIBILITY.

YOU DO NOT NEED TO BRING YOUR OWN INTERPRETER OR TRANSLATE DOCUMENTS ON YOUR OWN.

THESE SERVICES ARE FREE OF CHARGE.

IF YOU HAVE ANY PROBLEMS WITH LANGUAGE SERVICES AT ACCESS-A-RIDE, AND WANT TO SUBMIT A COMPLAINT, PLEASE CALL 1-877-337-2017.