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**MTA Metro-North Railroad**

- **General Information:**
  - [Amtrak](https://www.amtrak.com) ........................................................................800-872-7245
  - [Metro-North Ticket Office](https://www.mtadecable.com) .................................914-813-7777
  - [Metro-North Station Map](https://www.mta.info) ..............................................203-852-0000

- **Accessibility:**
  - Bicycles not permitted on this train.
  - For information on boarding stations and accessibility features, please call 511 or visit [www.mta.info](http://www.mta.info).

- **Customer Service:**
  - Call (511) or in CT: 877-690-5114

- **Travel Information:**
  - [New York - New Haven](https://www.mta.info)
  - [New Haven - New York](https://www.mta.info)

- **TICKETS, FARES & PURCHASING OPTIONS:**
  - [Promotional fare, good for 20 Peak one-way](https://www.mta.info)
  - [20-Trip Tickets - Good for two rides for 60 days including date of](https://www.mta.info)
  - [Monthly Weekly Peak Off-Peak Off-Peak Off-Peak](https://www.mta.info)
  - [MTA eTix holders who believe they have an expired ticket that was never used because it is no longer in their wallet, valid Medicare card or an MTA Reduced-Fare MetroCard at time submitted for refund before their expiration, the discount is forfeited, and](https://www.mta.info)
  - [Refunds are subject to a $10 processing fee per transaction.](https://www.mta.info)

- **SCHEDULE EFFECTIVE:**
  - March 27, 2022

- **MTA Metro-North Railroad Office of Diversity and Equal Opportunity:**
  - Contact: [MTA Metro-North Railroad](https://www.mta.info) Office of Diversity and Equal Opportunity, 47th Street and Madison Avenue, New York, NY 10016, Attn: Complaint Team, East Building, 5th Floor, Phone: 511, or from Connecticut 877-690-5114, or visit the Customer Service Center at 1-877-690-5114.

- **Accessibility:**
  - [Informação em português está disponível em nosso site ou pelo telefone:](https://www.mta.info)

- **Contact Information:**
  - [Grand Central Terminal](https://www.mta.info) 41 South Norwalk 78 Beacon Falls 0 Grand Central Terminal 0 Grand Central Terminal
  - [511, or from Connecticut 877-690-5114, or visit the Customer Service Center at 1-877-690-5114.](https://www.mta.info)

- **Additional Information:**
  - [and ticket privileges, please pay the fare requested, obtain receipt, and](https://www.mta.info)
  - [we must deduct the proper combination of one-way and/or weekly fares](https://www.mta.info)
  - [MTA eTix holders who believe they have an expired ticket that was never used because it is no longer in their wallet, valid Medicare card or an MTA Reduced-Fare MetroCard at time submitted for refund before their expiration, the discount is forfeited, and](https://www.mta.info)
  - [Refunds are subject to a $10 processing fee per transaction. One-Way,](https://www.mta.info)
  - [20-Trip Tickets - Good for two rides for 60 days including date of](https://www.mta.info)
  - [Monthly Weekly Peak Off-Peak Off-Peak Off-Peak](https://www.mta.info)
  - [Promotional fare, good for 20 Peak one-way](https://www.mta.info)

- **Refund Policy:**
  - [Refunds are subject to a $10 processing fee per transaction. One-Way,](https://www.mta.info)
  - [20-Trip Tickets - Good for two rides for 60 days including date of](https://www.mta.info)
  - [Monthly Weekly Peak Off-Peak Off-Peak Off-Peak](https://www.mta.info)
  - [Promotional fare, good for 20 Peak one-way](https://www.mta.info)

- **Accessibility Features:**
  - [Accessibility features at stations, please call 511 or visit](https://www.mta.info)