

New Port Jervis & Pascack Valley Line Fares Effective March 22

New fares will go into effect on Sunday, March 22 for all Metro-North stations in New York State on the Pascack Valley and Port Jervis lines.

Look for the following changes:

- The vast majority of fares will increase by approximately 4.25% or less.
- For monthly and weekly commuters, all fares to/from Hoboken or Penn Station-NY will increase by no more than 4.25%.

We'd like to remind you about the timesaving and convenient purchasing options that will save you money:

- The best and most cost-effective way to buy tickets is by purchasing multiple-ride tickets (such as monthly, weekly, or ten-trip tickets) in advance of your trip.
- Join **Mail&Ride (www.mta.info/mnr)**, our monthly ticket-by-mail subscription service, and save 2% on the rail portion when you purchase a joint Monthly Ticket/Monthly Unlimited MetroCard. You can manage your account online, and pay using a number of convenient options.
- Ask your Human Resources Department if your company offers pre-tax transit fare programs. You can save by having a portion of your pre-tax salary set aside for commutation costs. Visit www.mta.info/mnr for details.

New fare information is available at www.mta.info/mnr.

We Saw More of You Last Year...

...literally! West-of-Hudson ridership rebounded in 2014, jumping to 1,684,011 — a 6.8% increase from 2013.

Ridership on the Port Jervis Line climbed 3.6% to 1,018,322.

On the Pascack Valley Line, ridership climbed 12.2% to 665,679.

What fueled these increases? (*We have our theories!*)

For starters, service has remained very reliable (see the story below). And unlike past years, there have been no Superstorm Sandys or Hurricane Irenes to disrupt service for prolonged periods of time.

Also, the recovering economy probably means more of you are commuting to work, which is also a good thing.

Some Other Quick Highlights From 2014...

Service Reliability remained high, with trains operating at 95.4% system-wide. Port Jervis Line service performed at 94.6%; Pascack Valley Line service performed at 95.4%.

Satisfaction also remained strong, with those of you who took our Customer Satisfaction Survey giving our Overall Performance a rating of 89%.

Metro-North slashed parking fees at our West-of-Hudson stations to lower the cost of commuting and make the railroad an even better option for those of you traveling from Orange and Rockland counties. As part of a one-year pilot program effective November 1, 2014 the railroad offered a "12 for 1" annual parking permit, with 12 months of parking available for the cost of just one month — a 91% reduction. This reduces the cost of annual parking from \$235 to just \$20. Daily meter parking fees were also reduced by 55% from \$2.75 a day to \$1.25 a day. For more details visit www.rpparking.com.

Rehabilitation of the Woodbury Viaduct located in Highland Mills, NY was completed in October.

... 2014 Highlights

A “hot” enhancement was installed at our station shelters. A “Push to Heat” button allows customers to use an eco-friendly method of warming up our station shelters without demanding more energy than needed.

Port Jervis Line signal improvements progressed. The system, which is being installed and will go live in phases, is set to be completed by 2017. The first section, from Suffern to Harriman, is expected to go live this year.

Train Wheel & Deal...

Those of you who take the Port Jervis & Pascack Valley Lines can also take advantage of great deals to some of Manhattan’s hottest attractions!



For starters, you can get your sea legs without leaving the dock at the **Intrepid Sea, Air & Space Museum**. It’s home to Enterprise, the world’s first space shuttle, and more than two dozen authentically restored aircraft, including the Lockheed A-12 Blackbird, the world’s fastest military jet and spy plane, and the British Airways Concorde, the fastest commercial aircraft to ever cross the Atlantic Ocean. The Museum also includes the submarine Growler, the only American guided missile submarine open to the public.

Download your buy one, get one free voucher at: <http://bit.ly/1ANGWZj>

Of course, if you prefer to experience great heights without having to get launched from the deck of an aircraft carrier (*and who wouldn’t*) you should head straight for the **NY SKYRIDE at the Empire State Building**.



It’s the perfect introduction to the greatest city in the world, and you will see it via a specially designed platform which moves in sync to an 18-foot high-definition screen. Actor Kevin Bacon (*all “six degrees” of him*) narrates your 30-minute adventure, taking you across the skyline on a unique journey around nearly three dozen famous landmarks. It’s like a virtual New York helicopter tour, but you never have to leave the comfort of the second floor!

And immediately following your virtual tour, you can “fast track” to the express elevator line to the Empire State Building 86th floor observatory.

Download your coupon to save \$20 off combo admission tickets for adults and children at <http://bit.ly/1Dm1jii>

Safety Rule(s) of the Issue

In the unlikely event that you are on a railcar that needs to be evacuated, please listen to the train crew for specific instructions.

Among your options:

- If possible, move to the next railcar.
- Exit the train through an end side door or through the mezzanine level side door of a multilevel car (used between Penn Station-NY and Secaucus). Pull the red handle next to the door to manually open it and then step on the foot latch for the trap (floor) door to access the stairs, if needed.
- Exit the train through one of the emergency windows. This should only occur if you are unable to evacuate through a door. On a single-level railcar, there are four emergency windows, two on each side of the car. If you are traveling on a multi-level car there are four emergency windows on the upper level, four emergency windows on the lower level, and one or two emergency windows in each mezzanine section based on the railcar’s configuration.

Learn more about rail safety at <http://bit.ly/1D5sz4n>

We bring you these reminders because your safety is always our first priority.



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