

MILEPOSTS

A Newsletter for MTA Metro-North Railroad Customers



August 2016

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MTA eTix Now Available on the Harlem Line!

MTA eTix the new free mobile ticketing app that allows you to purchase and use tickets directly from your mobile devices, is now available on our Harlem Line.

Hudson Line customers have already been using the app, which will also be available on the New Haven Line in late August.

Using MTA eTix is easy:

1. Download the FREE app on [iPhone](#) or [Android](#) and set up your account.
2. Purchase your ticket with your debit or credit card.
3. Activate your ticket on the app just **BEFORE** boarding your train.

What type of tickets can you purchase with mobile ticketing?

- One way
- Round-trip
- Ten-trip
- Weekly
- Monthly and
- CityTickets

...are available for purchase via the app.

For more information, visit www.mta.info/etix or contact customer service at 511 or 877-690-5114 in CT.

MTA eTix™
BUY METRO-NORTH TICKETS ANYTIME, ANYWHERE

AVAILABLE NOW:
HUDSON & HARLEM LINES

LATE AUGUST:
NEW HAVEN LINE

WITH THE NEW MTA eTix™ APP, GETTING METRO-NORTH TICKETS IS EASY AS:

1 DOWNLOAD MTA eTix FOR FREE **2** BUY YOUR TICKETS **3** ACTIVATE BEFORE BOARDING

Download on the App Store GET IT ON Google play

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Video Cameras for Safety, Security Being Tested on Our Trains

We are currently conducting a test of cameras in a select number of our trains to improve safety for you, and for our employees.



The test cameras have been installed in two of the M7 railcars that serve the electric portions of the Harlem and Hudson lines. As you read this, we are wrapping up installation in three of the M8 cars that serve the New Haven Line.

Later, they'll be tested in diesel-hauled coaches, locomotives, and M3 electric rail cars on the Harlem and Hudson lines.

Cameras are being positioned facing into the car's cab to record the engineer's control area, and will also be positioned facing outward to monitor activities on the oncoming tracks and wayside.

In addition to the engineers' cabs, cameras are also being installed in passenger areas of cars to improve passenger and crew safety by acting as a deterrent to crime. Signs posted at each end of the passenger compartment will inform customers that the car is equipped with video surveillance.



The cameras will also aid investigations after accidents and other incidents.

There will be no audio recording of the passenger area. Following a test period, we will finalize the camera design for the remaining fleet and anticipate regular production and installation to begin by September 2016.

In February 2014, the National Transportation Safety Board recommended installing inward- and outward-facing cameras in train cabs and MTA Chairman and CEO Thomas F. Prendergast directed the MTA's Commuter Railroads to begin the design, engineering, fabrication, delivery and installation of on-board cameras.

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By the Way, Our Security Meets the "Gold Standard"

When it comes to your protection, our Security Department has you covered. And their efforts have been recognized with the U.S. Transportation Security Administration's (TSA) highest honor — the Gold Standard Award.

The commendation is based on the TSA's 2015 Baseline Assessment for Security Enhancement (BASE) and for developing and implementing a strong security program.

Our team of professionals take great measures to ensure your security as you travel around Grand Central Terminal and our territory. We continue to develop security regulations and explore, pilot and test new technology including a state-of-the-art chemical agent detection system.

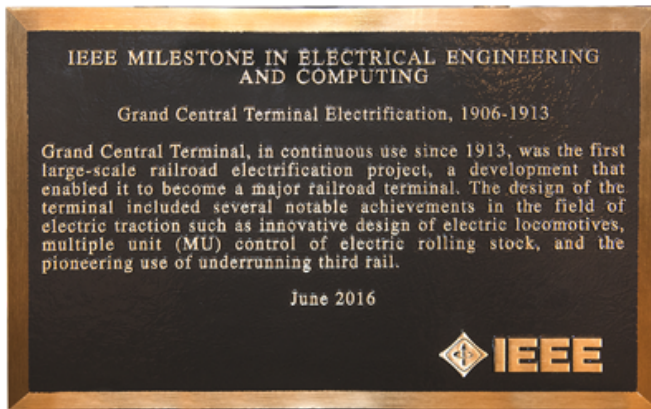
The TSA regulates us for security purposes, along with all other surface transportation providers in the country. Our partnership approach allows us to work together towards common goals.

In recent years the TSA also has supported our efforts through grant funding, allowing our Security Department to make key capital security improvements at Grand Central and throughout our territory.



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Talk About Your Powerful Award Presentations...



We recently accepted an award from the **Institute of Electrical and Electronics Engineers** for the electrification of Grand Central Terminal in 1906.

IEEE Awards are given for revolutionary, historical innovations in fields such as electricity, electronics, information and communication.

To earn the commendation, a

technology must be recognized to have contributed to the development of society and industries for at least 25 years. The purpose of the Award is to promote public understanding of technology that has changed our world for the better.

The bronze plaque, inscribed with the citation "Grand Central Terminal Electrification, 1906-1913," can be found at the entrance of Track 32 in the Terminal.

It was considered a breakthrough project at the turn of the century — one that had gotten very little historic recognition. And our employees make sure that history does "repeat," by nurturing the system and keeping it functioning.

In continuous use since 1913, Grand Central Terminal was the first large-scale railroad electrification project, a development that enabled Grand Central to become a major railroad terminal.

The modernization transformed railroad travel from old steam engines to more efficient, clean electrical power. The design of the Terminal included several notable achievements in the field of electric traction, such as innovative designs of electric locomotives, multiple-unit (MU) control of electric rolling stock and the pioneering use of under-running third rail.

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Fit to Be Tied

We often report on the yeoman's work taking place along our right-of-way (that's our tracks and infrastructure) to improve the safety and quality of your commute.



But we rarely mention the actual people doing that work. In this case we want to make an exception, and for good reason.

A tie gang working on the New Haven Line recently installed a whopping 883 rail ties on a segment of track between Southport and Fairfield in a single day.

That's a record for the most ties ever installed on our territory.

The average tie gang installs about 250 ties per day. (That number is nothing to sneeze at, either.) But thanks to a long term, 24/7 track outage, the gang was able to start the job earlier and stay later.

In addition, track ties and machinery had already been delivered to the job site, so the wait time had been eliminated and work could commence immediately.

With these logistical and scheduling improvements, the gang achieved three times the amount of production.

This benefits us as a cost savings — completing the job in five, rather than eight weeks, on average — and benefits you by significantly reducing the length of time that your travels are affected by a track being taken out of service.

So hat's off to our Track Department employees — they are indeed "fit to be tied."

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One Man's Trash...

Is now a community treasure! After the last of three annual clean-up efforts, Peekskill's Travis Cove — located adjacent to our tracks — looks better than ever.

Volunteers from Riverkeeper (New York's Clean Water Advocate) recently picked up their final trash bags and tires from the scenic Hudson Valley river area, marking the end of a large scale clean-up effort coordinated with Metro-North that saw over six tons of rubbish removed.

Back in 2013, when Riverkeeper first approached Metro-North, the Cove was an unpleasant scene of aerosol cans, tires, plastic bottles, clothing and other garbage.

If Riverkeeper hadn't organized clean-up efforts in 2013, 2014 and 2016, the area would still have all that garbage, ruining the experience of the Cove.

There are now more restaurants, kayaking opportunities and even a new ice cream shop in the riverfront that is connected by a new elevated walkway, built on Metro-North property.

The walkway connects Charles Point and the Peekskill Riverfront, and was constructed while this large-scale clean-up effort was going on.

Now, the area is bustling with activity, looks nearly spotless, and the elevated walkway gives people the opportunity to enjoy the view while safely staying clear of our tracks.



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The Only Week that Lasts A Month

Celebrate Harlem's rich culture during Harlem Week.



Originally starting as a one-day event in 1974, Harlem Week has transformed into a month-long summer tradition running through August 27, attracting over two million attendees of all age groups and cultures to celebrate what makes Harlem unique.

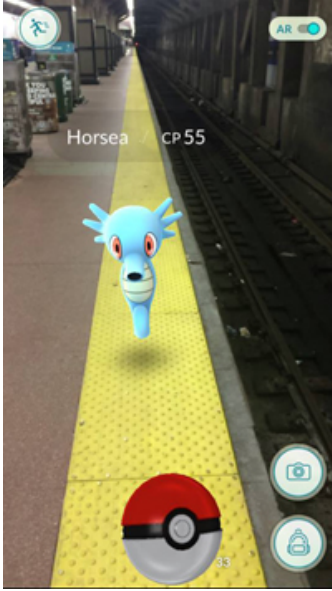
From live music to children's festivals and sporting events, there is something for everyone.

And getting there is easy with a trip to our Harlem-125th Street Station, which is in walking distance to most events!

See full details on all our [Getaways packages](#), including [Rye Playland](#), [Bannerman's Castle](#), [Sheffield Island Lighthouse](#), [Empire City Casino](#) and [more...](#)

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Safety Rule of the Issue



Please don't take a fall while trying to catch them all!

We realize playing PolemonGo is more popular than *(insert your favorite trend here)*.

But take a break and watch where you are going when walking through our stations and on our platforms. (And especially remember to stay behind the platform's yellow warning strip!)

If you fall, that virtual Pikachu isn't going to be around to save you from injury!

Remember: Your safety is always our first priority. *Happy hunting!*

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Courtesy Corner



Speaking of PokémonGo, we are sure that there are some people out there who can stare at their smartphone or tablet while walking in a crowd. *(Just as there are some who have mastered walking and chewing gum at the same time...)*

But we've also noticed there are a lot who can't.

So when you are concentrating on your latest text, tweet, or Jigglypuff sighting, make sure you are moving along, are aware of your surroundings, and not blocking the flow of traffic in Grand Central Terminal or at your station.

Better still, why not wait until you are on your train or in your office, or any place where you may be stationary, before checking your mobile device?

It's the courteous thing to do!

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