

MILEPOSTS

A Newsletter for MTA Metro-North Railroad Customers

July 2017

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The "What To Do?" Issue

No, not with the rest of your life... we don't want to get all Zen on you.

We were thinking more along the lines of "What to do this summer?"

It can become a real issue, which is why in this issue of *Mileposts* we'll offer some suggestions that you may find useful (and even fun)!



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What To Do In the Event of a Hurricane!

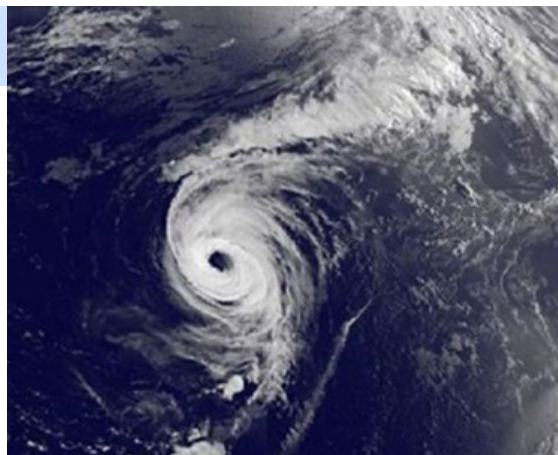
'Tis the season... for Hurricanes!

The good news is you don't need to rush out to buy any gifts or holiday cards!

But the bad news is Hurricane Season lasts through November 30

(that makes the 12 days of Christmas and the eight nights of Chanukah look short), with our region most vulnerable to its effects from August 1 through October.

During hurricane season, significant coastal storms can impact the area at any time. High winds, heavy rains, and dangerous lightning can result in flooding, mudslides, fallen trees, and downed power lines along our right-of-way.



We can't stop the weather's worst from happening, but we can control our team's response to it.

In the event of a hurricane or severe storm, we have several operating plans at the ready, depending on the weather's impact.

As with "Irene" and "Superstorm Sandy," we will take appropriate steps before, during and after a hurricane. That may include shutting down the railroad before a storm's arrival. If the weather and the damage associated with it is severe enough, our only options may be to reduce or suspend train service temporarily on a line or line segment.

When the storm is over, we know you want us to return to regular service immediately, and we will do our best to recover quickly. Please keep in mind that sometimes getting back to normal requires some time. We may need to make repairs to our tracks, signal and power systems, or train cars due to storm damage.

We may also need to reposition employees and equipment to begin running service again.

To help you prepare for hurricane season, we recommend the following:

- Sign up for [Metro-North email/text alerts](#).

- Follow us on



- Check www.mta.info/mnr for updates. If severe weather requires us to change service, we will post that information on our website. (Also be sure to keep a current timetable handy. It will give you a frame of reference for train departure times if you don't have power to your computer.)

- Download the [Metro-North Train Time App](#) for real-time train status and schedule information.



- Listen to radio and television news. During any storm or emergency, we are in touch with the news media, giving updates on the status of our train service.

- Call our Customer Information Center at 511 (in Connecticut call 877-690-5114). They will also have a message giving you the current status of our service.

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What to Do With Your Smartphone!

Sure, you could add the latest dating, car service or food ordering app to your ever growing list of apps you never use. (*Perhaps someone should create one app that does all three!*)

Or you could do the sensible thing and get two apps we are pretty sure you will use on a regular basis:

MTA eTix® the mobile ticketing app that lets you purchase and use Metro-North Railroad tickets directly on your smartphone or mobile device.

MTA Metro-North Train Time, the app that makes finding up-to-the-minute departure and arrival times, service alerts and fare information easy.

Click below to find out more, or to download these free apps today!

MTA eTix®

the mobile ticketing app that lets you purchase and use Metro-North Railroad tickets directly on your smartphone or mobile device.

MTA Metro-North Train Time

the app that makes finding up-to-the-minute departure and arrival times, service alerts and fare information easy.

The advertisement features two smartphones side-by-side. The left phone displays the MTA eTix app interface with options for 'Buy Tickets', 'Ticket Wallet', and 'Train Time'. The right phone displays the MTA Metro-North Train Time app interface with a 'Trip Search & Fares' screen. Text on the left reads 'REAL EASY TICKETS' and 'MTA eTix®'. Text on the right reads 'REAL TIME DEPARTURES' and 'Metro-North Train Time™'. At the bottom, there are four download buttons: 'Download on the App Store' (Apple logo), 'GET IT ON Google play' (Google Play logo), the MTA logo, and another 'Download on the App Store' (Apple logo) and 'GET IT ON Google play' (Google Play logo) button.

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What to Do in the Event of an Emergency

Evacuation Instructions



Even if you think you are familiar with **what to do in the event of an emergency** on your train, we urge you to take a moment to review the emergency procedures.

In the meantime, here are a few quick safety tips:

- **Be sure to familiarize yourself with safety signage** (above) in cars so you will know how to locate and operate emergency exits.
- Remember that your best protection is to **remain calm**, and think clearly.
- The safest place to be is on the train. However, if you are directed to evacuate to the track level, **follow the train crew's directions** carefully, watch your step and stay away from the third rail or any downed wires.

We bring you this information because your safety is always our first priority.

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What to Do With All Your Free Time!

Let's face it, most of us don't have that much of it, and want to make the most of it. And if we can accomplish this and save some money, we wouldn't complain...

And the best way to accomplish that is by taking one of **Metro-North's discount "Getaways" packages!**

Whether you're looking for a hot time in **New York City**, or looking to **"get outta town"** and see how those folks in the "country" live it up, we got a getaway for you!

Click on any of our featured destinations listed below to find out how to have a good "time" while saving money!



Getaways to the Hudson Valley, Connecticut & Beyond



New York City Getaways



Getaway On Your Own



Overnight Getaways

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What to Do on Game Day

You could sit in traffic, anticipating how many more hours it will take you get to your seat at Yankee Stadium and start enjoying some of that great ball park food and a refreshing beverage. (*We hear they even serve Chinese baos now... "Hey, get your Hoisin sauce here."*)

Or you could travel like a true pro and take a **Metro-North train to the game**. Yankees fans can take advantage of our convenient game-day service from all three lines and Grand



And for those of you who love "futbol" (that's "European-ese" for soccer...) we have the same convenient service to The New York City Football Club's (NYCFC) home games at the stadium.



So whether you prefer seeing a ball whacked with a bat or kicked around a pitch (that's what they call a soccer field, for all you baseball fans out there), you should take a Metro-North train to the game!

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Courtesy Corner



Keeping with this issue's theme (*You have noticed it, haven't you?*) we now offer some suggestions about ...

What to do while riding your train:

With your feet... keep them off the seat, and keep your shoes on them at all times. (*We can't stress how important this is after a long, hot, sweaty day...*)

With your food... take any unfinished portions and any other trash (newspapers, bottles, cups, wrappers, etc.) with you when exiting the train and dispose of them in the proper receptacle.

While riding in a Quiet Car... do not use your cell phone; disable the sound features on computers & other electronic devices; speak in a subdued voice, and use headphones at a volume that cannot be heard by fellow passengers. In short, try and stay quiet.

So now you know a few the courteous things "to do" to make traveling on Metro-North better for everyone!

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What to Do When You've Come to the End of the Line...

Sometimes, there are places you want to go that we just can't take you.

And when that happens, you can still get where you need to go thanks to a new partnership recently announced by Governor Andrew Cuomo between **Metro-North and Zipcar**.



It is part of our new **Ride2Drive program**, which aims to encourage visitors to travel to the Hudson Valley and at the same time increase mobility to New Yorkers who don't own cars.

You can currently get "a set of wheels" at nine of our stations in the Hudson Valley! And there are more to come in the near future.

A total of 14 Zipcars are available now through the partnership including a Honda Civic, a Jeep Renegade and a Honda CR-V. The vehicles are parked at dedicated, clearly marked spaces at station lots, providing you with the ease and simplicity of stepping off the train, hopping into a Zipcar and conveniently continuing on to destinations beyond the limitations of our tracks!

- Poughkeepsie
- Beacon
- North White Plains
- Woodlawn
- Port Chester
- Harrison
- Mamaroneck
- Pelham
- Mt. Vernon East

Prospective members can join the service instantly through the Zipcar mobile app for iPhone/iPad or Android devices or online.

Because your summer fun should know no limits!

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