

MILEPOSTS

A Newsletter for MTA Metro-North Railroad Customers

February 2020

VALENTINE ISSUE

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What We Love About Metro-North

In February, when we celebrate Valentine's Day, we can think of a lot of things to love about Metro-North. And it all starts with....



Positive Train Control—Making Strides

We love that Metro-North is on track to meet the December 2020 deadline to install Positive Train Control (PTC).

PTC now covers the Hudson Line from Marble Hill to Poughkeepsie, the Harlem Line from Mount Vernon West to Wassaic, and the entire Danbury Branch in Connecticut.

Today, 67% of Metro-North trains (480) are operating daily in full PTC mode.

We expect to have PTC in place on the remainder of the Harlem and Hudson lines in February.

At that time, all Harlem and Hudson trains will be operating in full PTC mode for their entire journeys.

As for the New Haven Line, initial testing of M8 hardware required to support PTC operations on the M8 cars is currently scheduled for the end of February, with software testing in March.



"Hate Has No Place" at MTA Metro-North Railroad

On Monday, January 27, the 75th Anniversary of the liberation of Auschwitz, the **Metropolitan Transportation Authority (MTA)** launched a new program that pays tribute to the great diversity of our region, and recognizes that hate crimes have no place on our combined transit systems — trains, subways, and buses.



Although at Metro-North Railroad there has been a decline in hate incidents,

across the entire MTA system, there was an alarming increase in hate crimes reported in 2019. Since many of our customers transfer to transit after completing their Metro-North trip, this campaign is of importance to all riders.



Every New York and Connecticut resident deserves to feel safe while riding with us,

and travel through the MTA system free of harassment or discrimination based on their race, color, religion, ethnicity, gender, age disability, national origin or sexual orientation.

The campaign is being distributed across 300 of our electronic displays, and shows that we're here to promote respect, solidarity, and kindness for others.

Hate has no place on our railroad

To report bias-motivated threats, harassment, discrimination, or graffiti call 1-212-878-1000 or email/text tips@mtahq.org

To report a crime in progress, tell an MTA employee or police officer or call 911 immediately.

new.mta.info/respect



If you should be a witness to a hate crime

(including graffiti), or are a victim yourself, call the **NY State hotline at 1-888-392-3644** to report and always call 911 in emergencies. You can also **text "HATE" to 81336**, the State Crimes Task Force, and include pictures with your text.

Our 2019 Track Accomplishments



In 2019, our crews were hard at work installing

- more than 50,000 new cross ties
- 28 new switches
- more than 8 miles of new continuously welded rail

Workers also:

- surfaced almost 111 miles of track
- replaced five railroad crossings
- renewed the components of the Cos Cob moveable bridge
- installed 1,800 feet of fencing alongside the tracks
- removed 90 tons of debris and garbage from the tracks

Now that's what we call real progress!

We thank you, our customers, for your patience while

we continue to make critical infrastructure upgrades in 2020.



Thanks to our SMARTRACK program,

crews will be undertaking this work by strategically shutting down continuous segments of track, giving multiple work groups uninterrupted access to maintain and improve the system — resulting in less impact to your regular train service.

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"Station Talk" Shares the Love

How about a little "Station Talk" with your morning cup of coffee?

As customers came and went through the neatly appointed Pelham Station recently, they got a chance to meet with their Metro-North District Managers and provide direct comments and concerns regarding their station.



It was one of the first "Station Talk" events

to take place at our stations, where your feedback will assist our managers in keeping our stations at their best.



It will also give Metro-North the opportunity to let you know about upcoming improvements to your station, schedule changes and/or possible planned service changes.

Our District Managers are expected to host 156 "Station Talk" forums

This year in addition to speaking with customers at our monthly **Connect with Us events**.

"Station Talk" events are scheduled to be held once a week at stations throughout Metro-North territory.



At a different station every Wednesday

Croton-Harmon	and stations NORTH	On the Hudson Line	Ossining	and stations SOUTH
North White Plains	6:30 AM – 7:30 AM	On the Harlem Line	White Plains	7 AM – 8 AM
Stamford		On the New Haven Line	Old Greenwich	

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Safety Rules of the Issue

You're not the only one who loves this stuff.

Safeguard



Your Stuff!

Cell phones and electronic devices are prime targets for thieves.

Remain aware at all times on board trains and in stations.



Metro-North Railroad

We bring you these rules because your safety is always our first priority all year long!

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METRO-NORTH'S

RailReward\$

Offers valid through March 31, 2020



The Campbell Grand Central Terminal Through March 31, 2020

The Campbell Bar – an iconic New York institution, paying homage to the legacy of Jazz-Age financier John W. Campbell. Present your ticket today and mention **Date Night** when you purchase an appetizer to receive a complimentary glass of prosecco.

Getting there is easy:

Take any **Hudson, Harlem or New Haven Line** train to Grand Central Terminal.



Castle Hotel and Spa 400 Benedict Ave. Tarrytown, NY Through March 31, 2020

Two special offers when you mention **Metro-North Date Night**:



- Book any service (Massage, Facial or Body Scrub) and **receive 20% off** of a second treatment. Promotion must be used on the same day.
- Or, **receive a Complimentary bottle of prosecco & chocolate covered strawberries** when booking the Couple's VIP Room.

Special offers Monday – Friday only, exclude major holidays. Cannot be combined with any other offers. Call Sankara Spa at **914-524-6392** or email info@castlehotelandspa.com.

Getting there is easy:

Take any **Hudson Line** train to Tarrytown Station, from there **Zipcar**, Lyft (Use discount code **RAILREWARDS**), Uber or a local taxi can take you to

Castle Hotel and Spa at 400 Benedict Ave., Tarrytown, NY.

**The Milford Arts Council
40 Railroad Ave. South, Milford, CT
Through March 31, 2020**

Hop off the train and you're at the doors of the MAC! As a repurposed train station, the space welcomes you into a warm, unique, cabaret-style setting and wraps you in the most special, memorable, and intimate arts experience around. Get up close and personal with performers and artists. Enjoy a drink down in the 'Speakeasy Lounge.'

Mention **Metro-North Date Night** and get a **free drink** with your ticket purchase to one of the following performances:

- **Amy Lynn and the Honeymen**
February 22, 8 PM
- **Gypsy Swing Brunch with Doug Munro**
March 29, 12 Noon



Getting there is easy:

Take the **New Haven Line** train to Milford Station. From there it's a short walk to MAC at 40 Railroad Avenue South.

**We can make sure you have something to do every weekend!
See a complete list of our Getaways.**

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Courtesy Corner



Love your fellow passenger this month, and offer them some space.

Yes, our hats, coats, umbrellas, book bags, knapsacks, and suitcases would like a seat. But fellow passengers need it more!

Help them take a load off their feet, and make their ride more enjoyable by offering the space beside you.

It's the courteous thing to do!

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