

MTA Board Update

September 15, 2021



Hurricane Ida

Keeping riders safe
Improving resiliency

Working with
city partners



Welcome Back New York





Make sure our customers
feel safe and comfortable

- Mask compliance
- Cleanliness
- “Welcome Back” campaign





Provide fast and reliable service

- Mitigate staff shortages
- Hire and train new front-line employees
- Improve subway and bus speeds
- Restart Bus Network Redesigns
- Rethink fare strategy

Advance Central Business District Tolling

Announced public
meeting schedule

Working with
external partners

new.mta.info/project/CBDTP

