MTA Office of Safety Management

Colleagues,

Protect yourself, your family and colleagues by getting a free COVID-19 test.

Free COVID-19 tests are conducted at the MTA's Medical Assessment Centers (MACS) and Occupational Health Services (OHS) facilities and at field sites throughout our system through Quest Diagnostics and BioReference Labs. Check here to get an updated schedule of screening locations. We encourage you to schedule your test in advance. You can also get tested at Northwell Health-GoHealth Urgent Care centers throughout the New York metropolitan region.

Results will be made available with an average turnaround time of 48 hours under normal circumstances. At this time, there may be a delay as a result of the surge in holiday testing. Please note, you will only receive notification by telephone if you test positive. All employees should check their results via the labs' online portals by following the below instructions.

Quest Diagnostics – Field Sites
- **You will only be notified** if you test positive. If you are positive, then a physician from their contractor, PWNHealth will reach out to you. The number that will appear on your phone will be caller ID: 888-819-4618. If you are not available by phone, then a letter will be mailed to you.
- If you tested negative or you want to check the results yourself, visit www.MyQuestForHealth.com. Click Register Now, enter your registration key (NYMTA), then follow the prompts to create a Username and Password. In the Results section of your dashboard, select view results. Or you can call the Quest number to get your results at 1-855-332-2533.

BioReference Laboratories – MACs & OHS Facilities
- **You will only be notified** if you test positive. If you are positive, then a clinician from OHS will contact you. Please make sure when you register for the test that you provide the testing team with an accurate number where you can be reached.
- If you tested with BioReference Labs please visit their portal to receive your results. Once on the website, click the Patient Portal button to complete the registration process. You can also email them at patientportal@bioreference.com with questions or call 1-888-279-0967.

You can find information and resources by visiting the MTA COVID-19 Employee Resource page. Testing information can also be found at the New York State Department of Health, or by calling the NYS COVID-19 Hotline at 1-888-364-3065.

Protect yourself by wearing a mask, social distancing by at least six feet, and washing your hands.

Stay safe – and be well!

Regards,

Patrick Warren
Chief Safety Officer