



Department of
Transportation



Congestion Relief Zone Tolling

Week One Update

Varick St near the entrance to the Holland Tunnel
Monday PM rush



Our Purpose

The purpose of the Program is to reduce the number of vehicles entering what had been the most congested district in the country.



NYC Bike Lanes
@NYCBikeLanes

Before & after congestion relief toll.

Congestion pricing works!

📍 Canal St & Bowery



5:19 PM · 1/8/25 · 458K Views

🗨️ 143 🔄 165 ❤️ 1.5K 📌 68 📤

Reality Sets In During First Monday of Congestion Pricing

Jan. 6, 2025, 9:33 a.m. ET
Sean Piccoli Reporting from Manhattan

Josh Castro stepped out of a parking garage on East 63rd Street near Second Avenue on his way to work. Castro, 28, a construction project manager from Montclair, N.J., said his drive through the Lincoln Tunnel and then across town normally takes an hour and 15 minutes. "It took me 40 minutes today," he said.



Gothamist A non-profit newsroom, powered by WNYC.

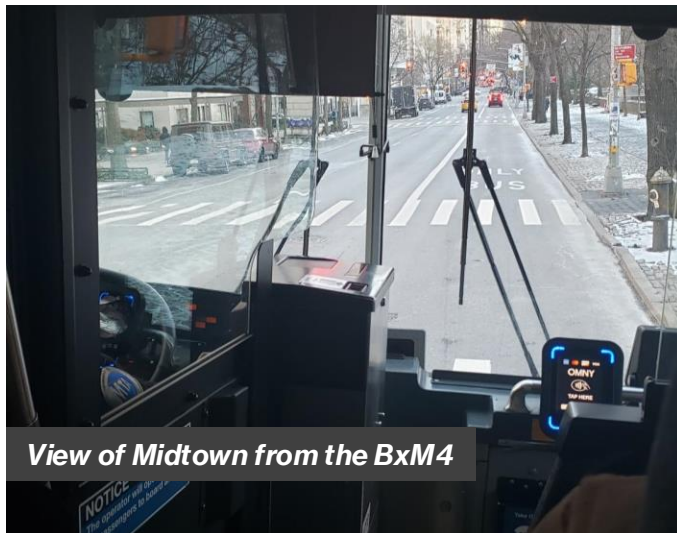
In first days of congestion pricing, New Yorkers see signs of reduced gridlock

STREETSBLOG NYC

BUS SPEED

MTA Drivers: Slowest Bus in Manhattan Is Faster Since Congestion Pricing

"I think ever since congestion pricing, driving in the city has gotten better. I feel it," one bus driver told Streetsblog.



isi baehr-breen
@isibb.bsky.social

Follow

I have never seen lower Manhattan less crowded than it was this afternoon. I can't believe how well congestion pricing is working.

January 12, 2025 at 3:57 PM 🗨️ Everybody can reply

57 likes

🗨️ 3 🔄 📌 57 📤

Today

Q1. How is the program changing the number of vehicles entering the CBD?

Q2. Are driving times improved in and to the CBD?

Q3. Are bus riders seeing trip time improvements?

Q4. Has the program changed transit ridership?

Q1. How is the program changing the number of vehicles entering the CBD?



Q1. How is the program changing the number of vehicles entering the CBD?

How many vehicles have entered the CBD since launch?

	CBD Entries
Sun Jan 5	475,391
Mon Jan 6	499,016
Tue Jan 7	531,226
Wed Jan 8	545,602
Thu Jan 9	558,635
Fri Jan 10	561,604

Data source: TBTA – Central Business District Tolling Program

Q1. How is the program changing the number of vehicles entering the CBD?

How many vehicles would have entered without CRZ tolling?

	Baseline estimates	Entries as % of baseline (Monday-Friday)
2022-2023-2024 actual/observed entries (October)	642,000	-16.0%
2022-2023-2024 entries (adjusted for January)	583,000	-7.51%

Q2. Are driving times improved in and to the CBD?



Q2. Are driving times improved in and to the CBD?

Drivers are saving time traveling in and to the CBD.

The greatest improvements in travel times occur on inbound river crossings, particularly in morning commute times when the peak-period toll is in effect.

Trip times are also improved throughout the CBD, especially at the busiest times of the day – the afternoon peak.

Q2. Are driving times improved in and to the CBD?

TRANSCOM traffic data confirms overall improvements in driving times.



River Crossings into CBD

- Brooklyn Bridge WB to Centre Street
- Holland Tunnel EB to NY
- Hugh Carey Tunnel WB to Manhattan
- Lincoln Tunnel EB to NY (South Tube)
- Manhattan Bridge WB to Canal Street
- Queens Midtown Tunnel WB to Manhattan
- Queensboro Bridge WB to Manhattan
- Williamsburg Bridge WB to Manhattan

CBD Excluded Roadways

- FDR N @ Whitehall (Exit 1) to 61st St (Exit 12)
- FDR S @ QMT to HLC
- WSH N @ Battery Park to 57th St
- WSH S @ 57th St to Battery Park

CBD East/West Streets

- Canal St E @ West St to Bowery St
- Canal St W @ Bowery St to West St
- Houston E @ MacDougal St to Mangin St
- Houston W @ Mangin St to Washington St
- 23rd St E @ 11th Ave to 1st Ave
- 23rd St W @ 1st Ave to 11th Ave
- 34th St E @ 12th Ave to 1st Ave
- 34th St W @ 1st Ave to 12th Ave
- 42nd St E @ 12th Ave to 1st Ave
- 42nd St W @ 1st Ave to 12th Ave
- 57th St E @ 12 Ave to Sutton Pl
- 57th St W @ Sutton Pl to 12th Ave

CBD North/South Avenues

- 2nd Ave S @ 59th St to Houston
- 3rd Ave N @ 8th St to 60th St
- 5th Ave S @ 60th St to 8th St
- 8th Ave N @ Hudson St to 58th St
- 9th Ave S @ 60th St to 14th St

TRANSCOM, a non-profit coalition of transportation and public safety agencies in NY, NJ and CT, improves regional mobility and safety by supporting inter-agency communication of real-time traffic data, planned and unplanned events and the enhanced utilization of transportation management systems.

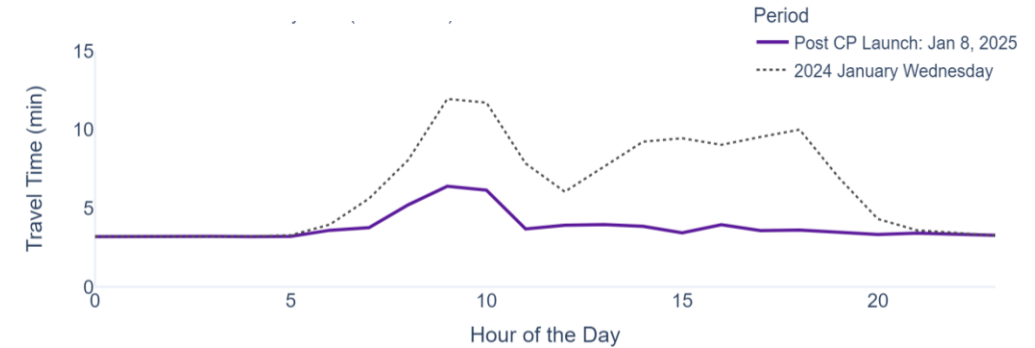
Q2. Are driving times improved in and to the CBD?

Travel times into the CBD improved on all AM peak Hudson River and East River crossings.

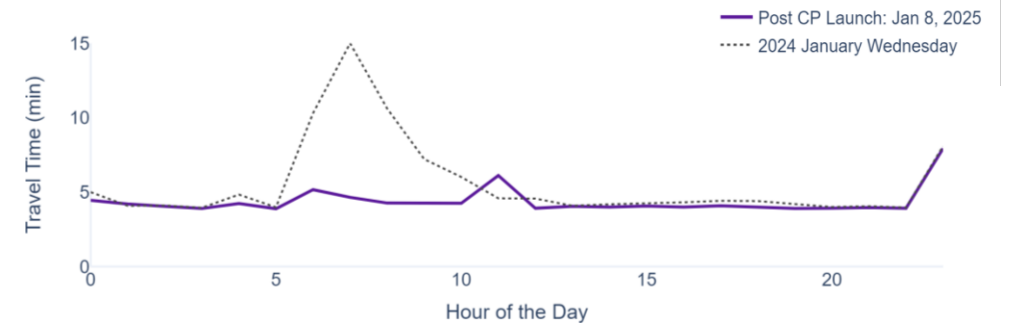
River Crossings into CBD	Length (Miles)	1/8/25 AM peak travel time	Jan 2024 AM peak travel time	Year Over Year % Δ
Lincoln Tunnel (EB)	1.5	4:14	6:59	-39%
Holland Tunnel (EB)	2.1	4:27	12:48	-65%
Hugh Carey Tunnel (WB)	1.8	4:23	5:47	-24%
Brooklyn Bridge (WB)	1.5	4:02	5:38	-28%
Manhattan Bridge (WB)	1.5	3:16	3:37	-10%
Williamsburg Bridge (WB)	1.9	4:30	6:51	-34%
Queens Midtown Tunnel (WB)	1.5	3:33	5:50	-39%
Queensboro Bridge (WB)	1.4	4:02	6:01	-33%

AM Commute Hours (7am-9am)

Williamsburg Bridge (WB): up to 7 minutes saved



Holland Tunnel (EB): up to 10 minutes saved



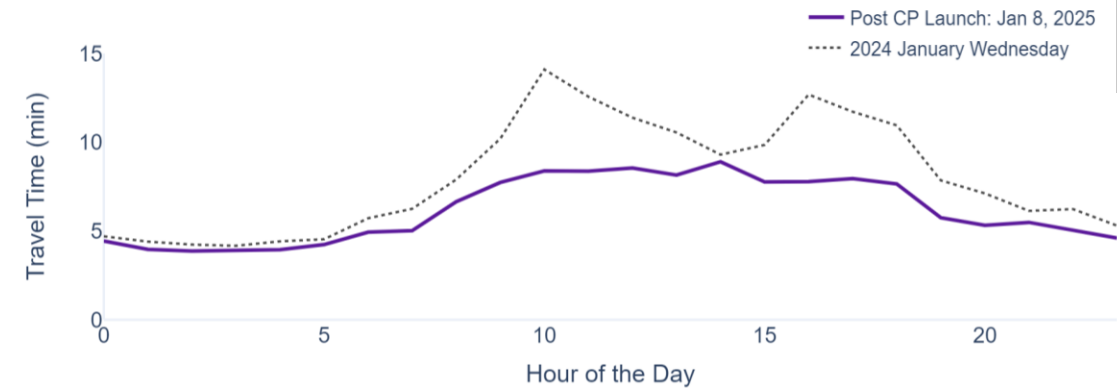
Q2. Are driving times improved in and to the CBD?

East-West streets in the CBD also saw travel time improvements, especially in the PM peak.

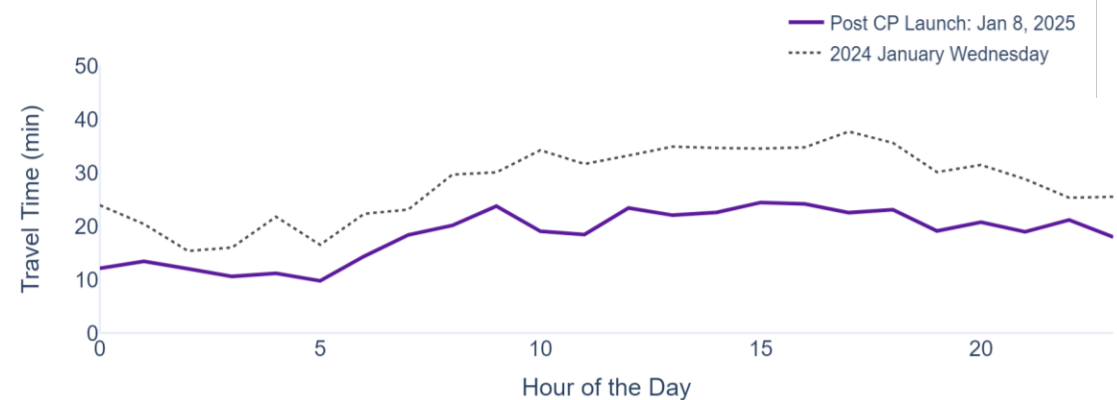
East/West Streets	Length (Miles)	1/8/25 PM peak travel time	Jan 2024 PM peak travel time	Year Over Year % Δ
Canal St (WB)	0.9	7:47	11:47	-34%
Canal St (EB)	1	6:09	9:28	-35%
Houston St (WB)	1.9	13:46	14:20	-4%
Houston St (EB)	1.5	10:24	11:20	-8%
23 St (WB)	1.7	17:49	15:30	15%
23 St (EB)	1.7	19:09	23:57	-20%
34 St (WB)	1.9	23:13	36:00	-36%
34 St (EB)	1.9	34:25	43:41	-21%
42 St (WB)	1.9	32:38	27:52	17%
42 St (EB)	1.9	26:51	28:27	-6%
57 St (WB)	2	20:34	29:20	-30%
57 St (EB)	2	16:10	21:09	-24%

PM Commute Hours (4pm-7pm)

Canal St (WB): 34% travel time improvement



34 St (EB): 30% travel time improvement

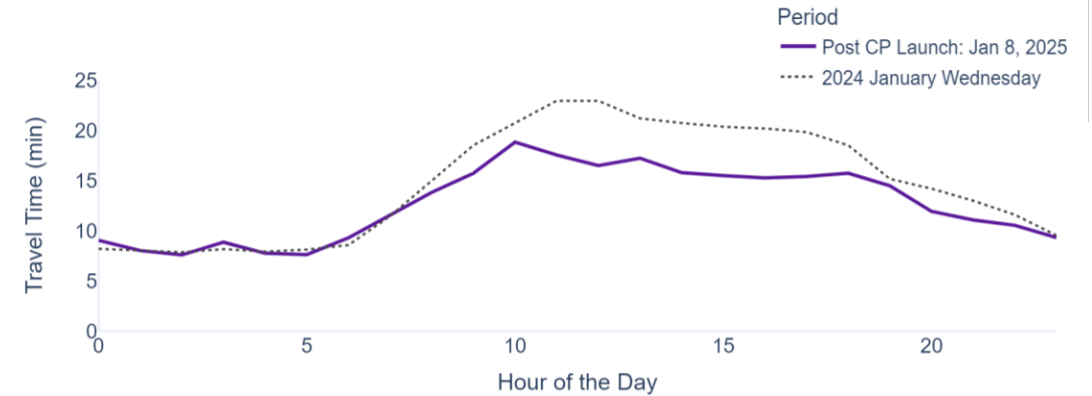


Q2. Are driving times improved in and to the CBD?

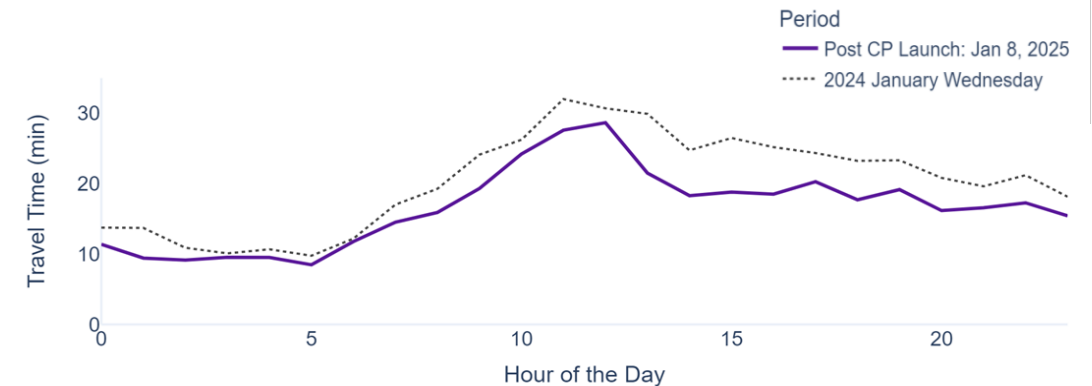
Some North-South avenues saw travel time improvements.

North/South Avenues	Length (Miles)	1/8/25 PM peak travel time	Jan 2024 PM peak travel time	Year Over Year % Δ
2 Av (SB)	2.9	18:18	18:08	1%
3 Av (NB)	2.6	15:26	19:30	-21%
5 Av (SB)	2.6	22:13	21:59	1%
8 Av (NB)	2.4	18:50	24:16	-22%
9 Av (SB)	2.3	14:42	14:33	1%

Third Av (SB): 21% travel time improvement



8 Av (NB): 22% travel time improvement

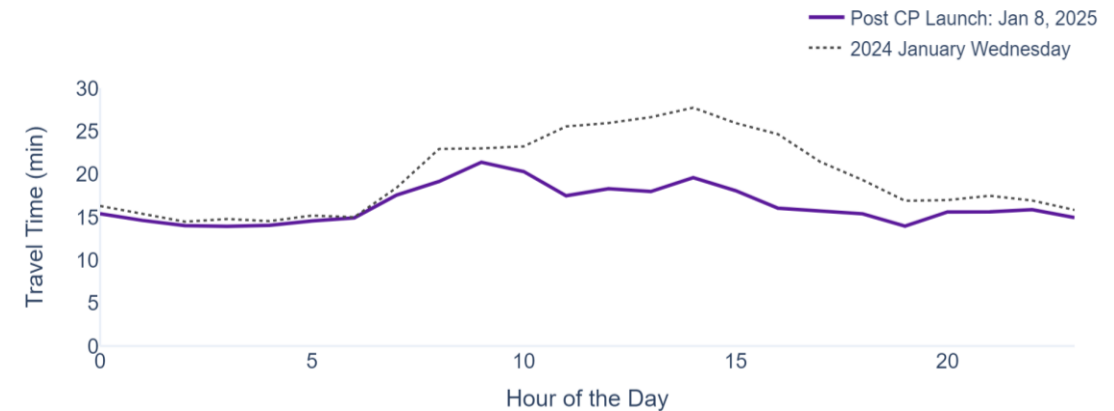


Q2. Are driving times improved in and to the CBD?

Travel times on the FDR and West Side Highway were also improved in the PM peak.

Excluded Roadways	Length (Miles)	1/8/25 PM peak travel time	Jan 2024 PM peak travel time	Year Over Year % Δ
FDR (NB)	5.6	11:57	22:05	-46%
FDR (SB)	5.6	27:32	24:40	12%
West Side Highway (NB)	4.9	15:43	21:48	-28%
West Side Highway (SB)	4.9	17:50	22:23	-20%

West Side Highway (NB): 28% time improvement



FDR (NB): 46% improvement in the PM



Q3. Are bus riders seeing trip time improvements?



Q3. Are bus riders seeing trip time improvements?

Less traffic has also improved the commutes of bus riders.

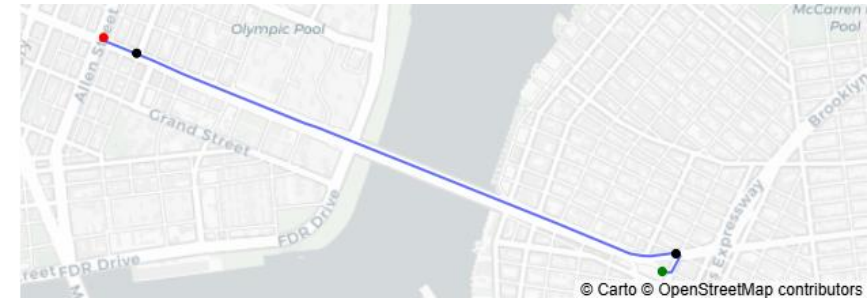
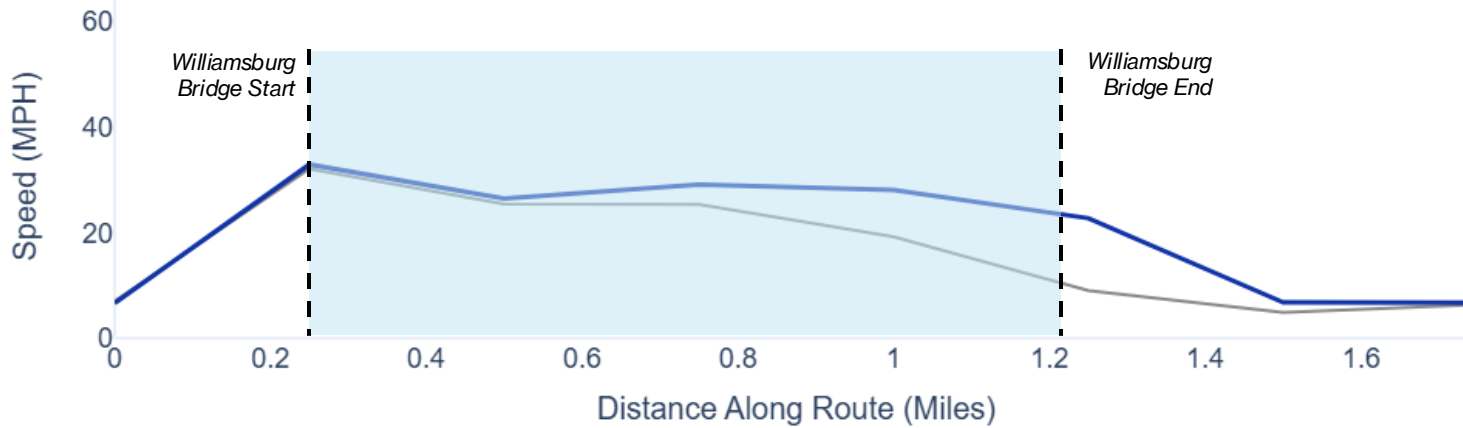
Overall, buses are moving faster, especially in the AM peak. The routes seeing the most time savings are those that cross the East or Hudson Rivers into Manhattan – many of which are express buses.

Q3. Are bus riders seeing trip time improvements?

Williamsburg Bridge: B39

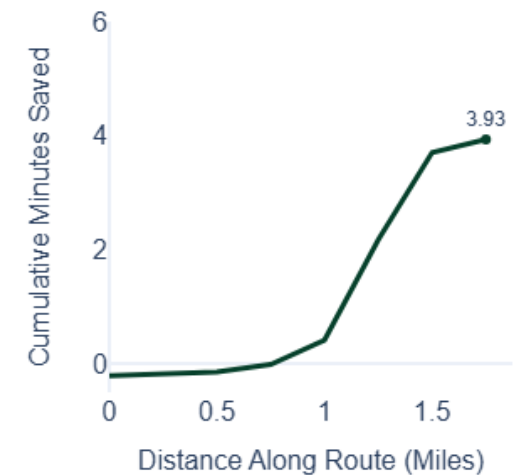
B39 (ALLEN STREET DELANCEY STREET): Bus Speed Throughout Route

Mon-Fri, 6 AM - 10 AM



Time Saved over Route

Runtime in 2024: 13.7 Minutes



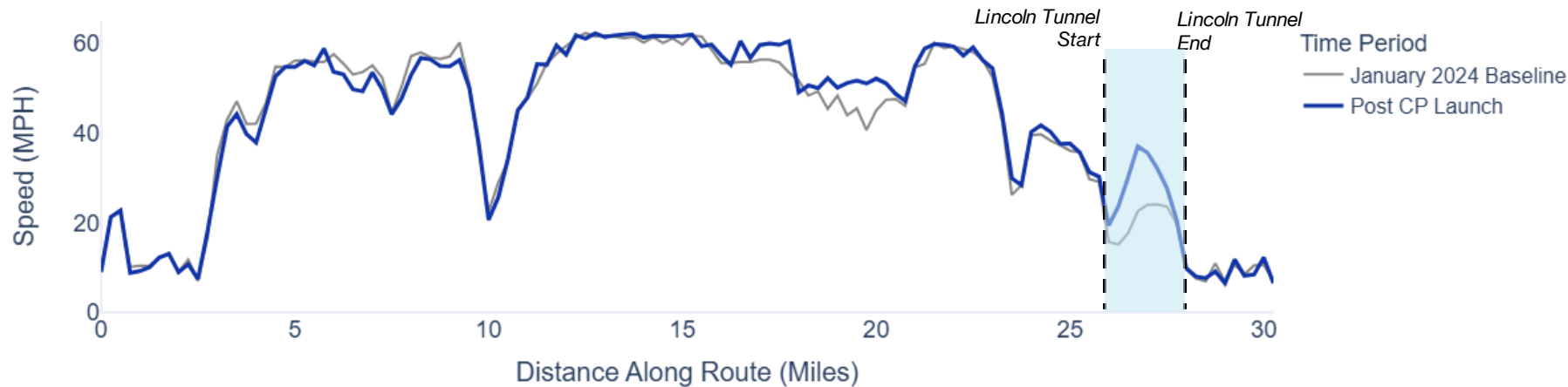
- The **B39** spends the majority of its route on the **Williamsburg Bridge**.
- Last week during morning commute, **inbound B39 trips saved 3.9 minutes** relative to their runtimes in January 2024. **This is a 28% reduction in travel time.**

Q3. Are bus riders seeing trip time improvements?

Lincoln Tunnel: SIM24

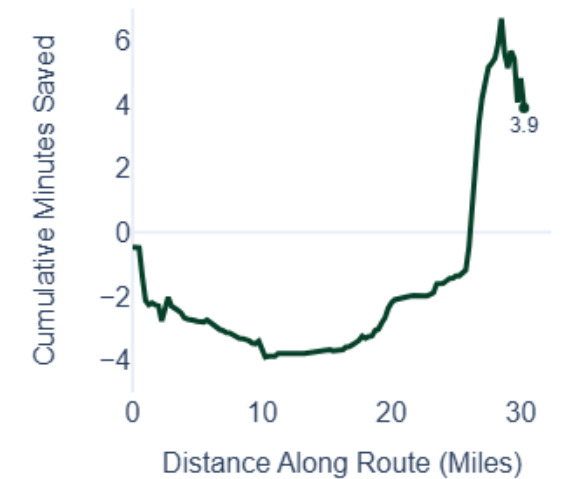
SIM24 (MIDTOWN via 34 ST via MADISON AV): Bus Speed Throughout Route

Mon-Fri, 6 AM - 10 AM



Time Saved over Route

Runtime in 2024: 73.0 Minutes



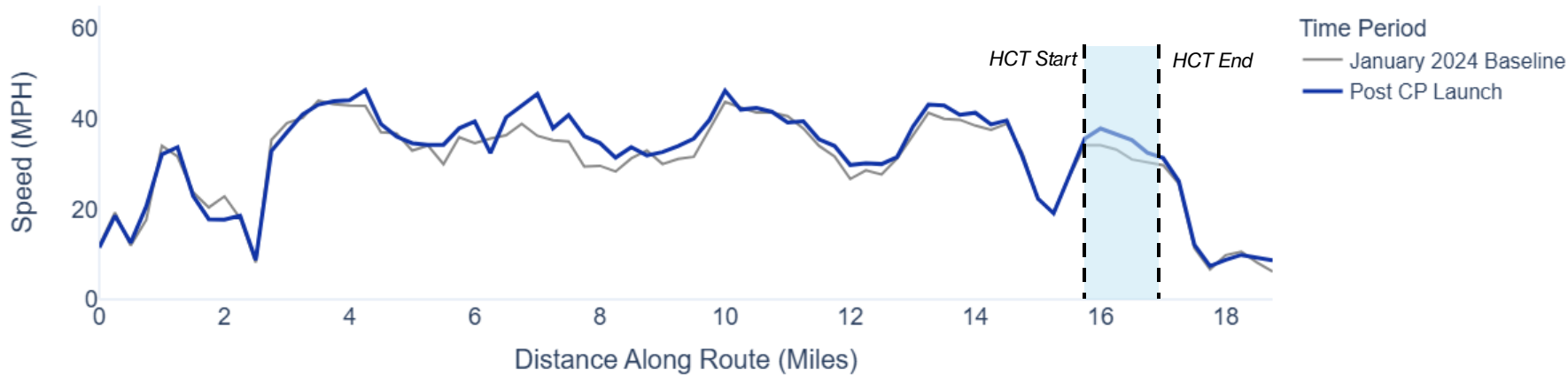
- Over its entire route, the SIM24 saw a runtime reduction of 3.9 minutes (5.3% improvement).
- This speed improvement is **due solely to faster travel times across the Lincoln Tunnel**. Trips for this route saved **7 minutes** driving across the Lincoln Tunnel compared to last year.

Q3. Are bus riders seeing trip time improvements?

Hugh Carey Tunnel: SIM4X

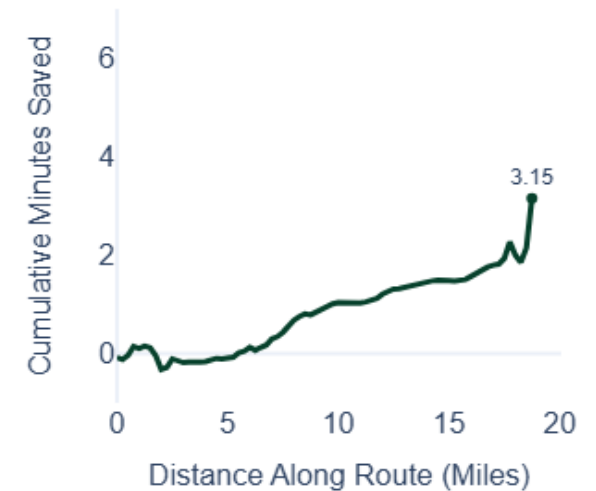
SIM4X (DOWNTOWN WORTH ST via PK & RIDE via CHURCH): Bus Speed Throughout Route

Mon-Fri, 6 AM - 10 AM



Time Saved over Route

Runtime in 2024: 50.9 Minutes



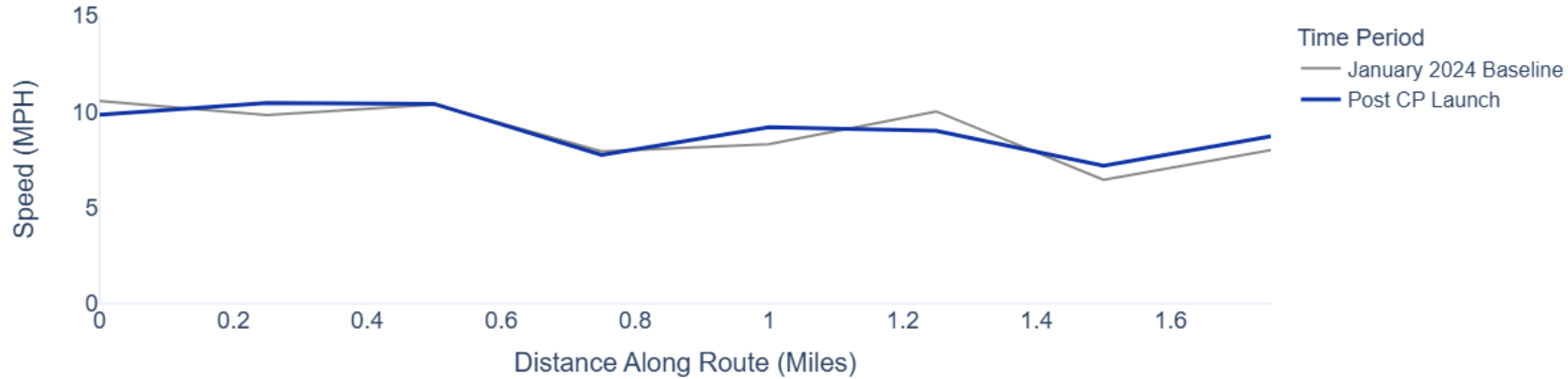
- Last week, this bus saw a 3.1-minute reduction in travel time, an improvement of 6%.
- There were modest gains in speed across the Gowanus Expressway leading into the Hugh Carey Tunnel, and then faster travel on Manhattan surface streets.

Q3. Are bus riders seeing trip time improvements?

CBD North/South: M102

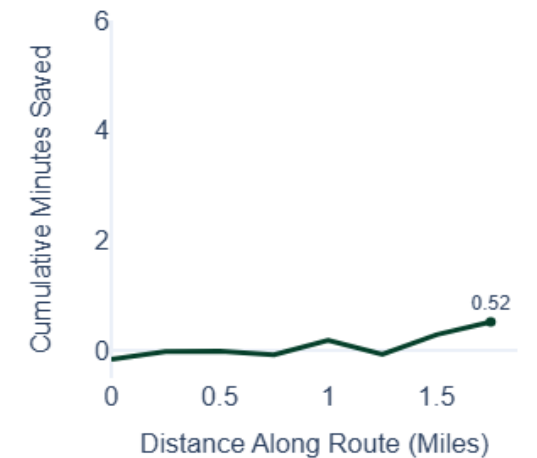
M102 (HARLEM 147 via 3 AV via LENOX AV): Bus Speed Throughout Route

Mon-Fri, 6 AM - 10 AM



Time Saved over Route

Runtime in 2024: 84.7 Minutes



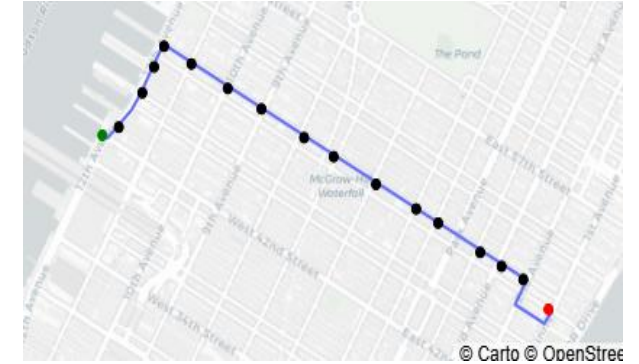
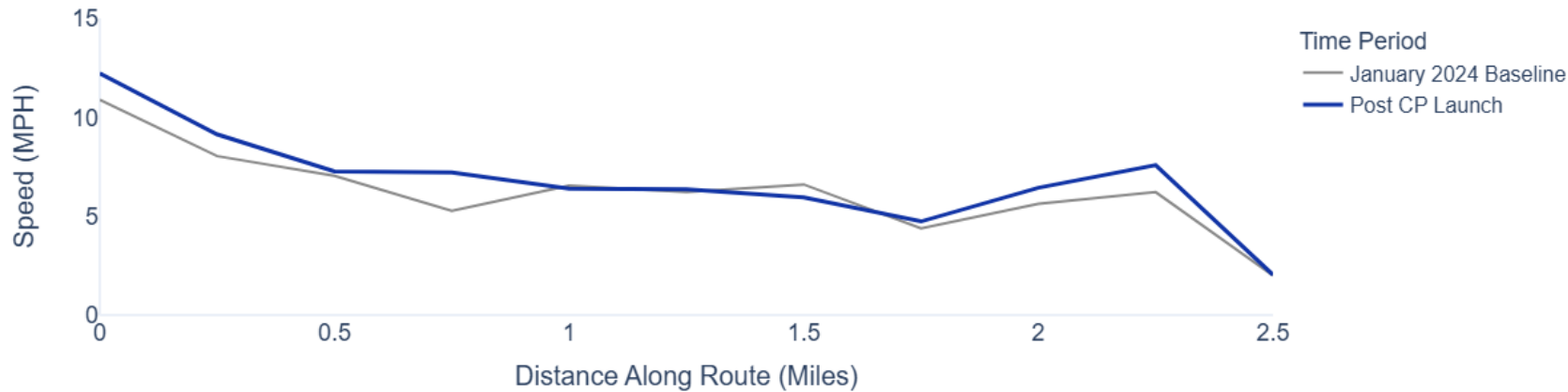
→ The **M102** is traveling at roughly the same speed as last year.

Q3. Are bus riders seeing trip time improvements?

CBD East/West: M50

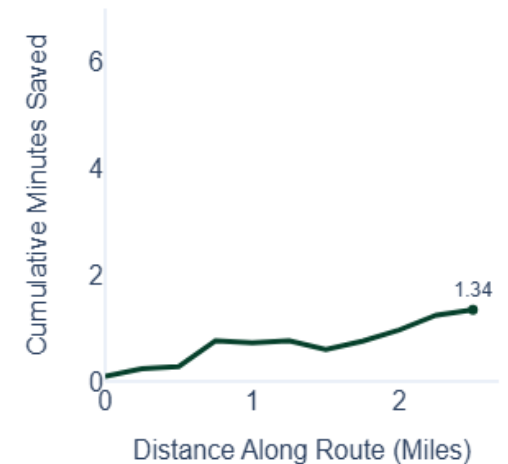
M50 (EAST SIDE 49 ST-1 AV CROSSTOWN)

Mon-Fri, 6 AM - 10 AM



Time Saved over Route

Runtime in 2024: 27.1 Minutes



→ The **M50**, sometimes noted as being one of the slowest buses in Manhattan, has shaved **1.3 minutes (5%)** off of its runtime.

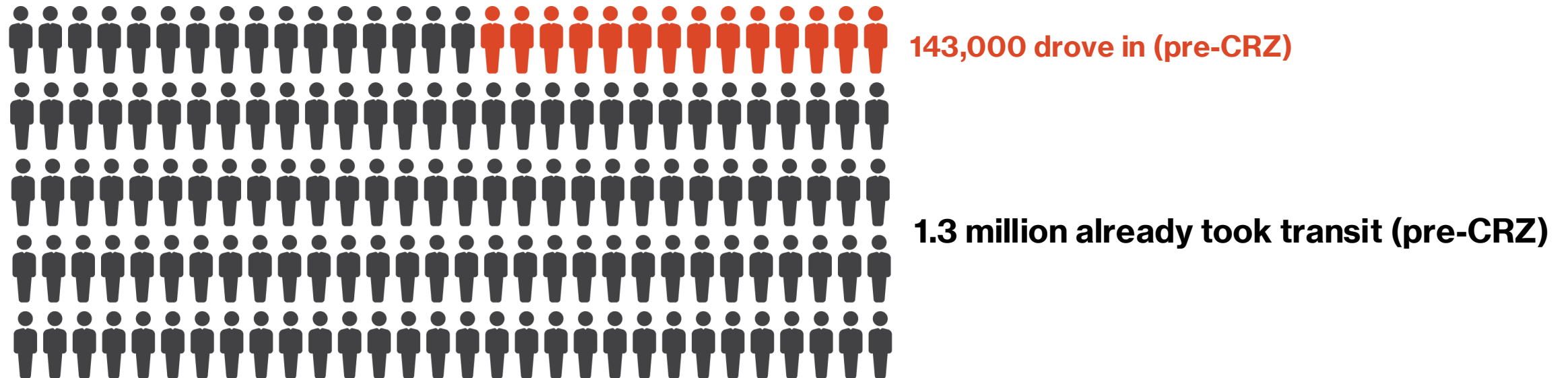
Q4. Has the program changed transit ridership?



Q4. Has the program changed transit ridership?

Reminder: Even prior to Congestion Relief, only 11% of commuters into the CBD drove.

1.5 million people work in the Manhattan CBD



Q4. Has the program changed transit ridership?

In Week One, ridership growth is above average on some Express Bus routes.

From Brooklyn via Hugh Carey Tunnel

- BM1 (Mill Basin / Marine Park)
- BM2 (Mill Basin / Marine Park)
- BM3 (Sheepshead Bay)
- BM4 (Gerritsen Beach / Marine Park)

From Staten Island

- SIM9 via Verrazzano and Hugh Carey
- SIM24 via Goethals and Lincoln Tunnel

From Queens via Queens-Midtown Tunnel

- QM16 (Rockaways)
- QM17 (Rockaways)

First-week takeaways

- 1** In the first five weekdays of the program, CBD entries were down ~8% from our January estimated weekday baseline.
- 2** Travel times were 30-40% shorter on inbound river crossings, and 20-30% improved in the PM on most crosstown streets and the excluded roadways. Results were more mixed on North/South avenues.
- 3** Many MTA Express Bus riders saw shorter commutes thanks to less traffic, and we're seeing slightly higher ridership on some express bus routes. No meaningful uptick in transit ridership or crowding has occurred.

