

**Minutes of Regular Meeting
Committee on Operations of the MTA New York City Transit Authority, Manhattan and
Bronx Surface Transit Operating Authority,
Staten Island Rapid Transit Operating Authority,
and MTA Bus Company**

**Monday, June 24, 2024
10:45 a.m.
2 Broadway
New York, NY 10004**

The following Committee Members attended the meeting:

**Hon. Andrew Albert
Hon. Daniel Garodnick
Hon. David Jones
Hon. Haeda B. Mihaltses
Hon. Dr. John-Ross Rizzo
Hon. Lisa Sorin**

The following Board Members attended the meeting:

**Hon. Samuel Chu
Hon. Michael Fleischer**

The following Committee Member was present by videoconference:

Hon. Meera Joshi

The following staff members attended in person or by videoconference:

Demetrius Crichlow, Interim President, NYCT
Lisa Schreibman, Acting Senior Vice President, Subways, NYCT
Quemuel Arroyo, Chief Accessibility Officer, MTA
Frank Annicaro, Senior Vice President, Buses
Christopher Pangilinan, Chief, Operations Planning, NYCT
Sean Fitzpatrick, Deputy Chief of Staff, MTA C&D
Hugo Zamora, Acting General Superintendent, NYCT
Jamie Torres-Springer, President, MTA C&D
Michael Kemper, Chief of Transit, NYPD
Jaibala Patel, Deputy Chief Financial Officer, MTA
David Farber, General Counsel, NYCT and MTA Bus
Monica Murray, Chief Administrative Officer, NYCT
Norman Grandstaff, Deputy Chief, Transit, NYPD
Brian McGuinn, Deputy Chief, Transit, NYPD
William Amarosa, Vice President, Subways, Operations Support
Kenneth Corey, Chief of Department, NYPD
Dana Hecht, Senior Vice President, Infrastructure, MTA C&D
Timothy Doddo, Vice President, Office of System Safety, MTA

Shanifah Rieara, Chief Customer Officer
Raymond Porteus, Inspector, NYPD Transit Bureau
Jesse Seder, Acting Deputy Vice President, Central Maintenance Facilities, NYCT
Louis Montanti, Deputy Chief Procurement Officer, Operations, MTA

1. OPENING MEETING

Chair Mihaltses called the June Committee Meeting to order.

A recorded audio public safety announcement was played.

Refer to the video recording of the meeting produced by the MTA and maintained in MTA records for the details.

2. PUBLIC SPEAKERS SESSION

The MTA moderator reminded public speakers of the rules of conduct, the two-minute speaking limit, and that speakers will be alerted when 30 seconds remain to conclude their remarks.

The following public speakers commented:

Kara Gurl
Andy Pollack
Robert Whittaker
Paul Dokuchitz
Gian Carlo Pedulla
Joseph Morales
Miriam Fisher
Michael Riley
Michael Ring
Iris Kelly
Lynn Yellen
Ian Mathews
Charlton D'Souza
Kathleen Collins
Jason Anthony
Christopher Greif
Jessie Figueroa
Edward McGinnis
Hindy Schachtor
Kirby Kersels
Murray Bodin
David Kupferberg
Graham Bishai
Salma Allam
Joe Rappaport
Pedro Valez Rivera
Danna Dennis
Paul Medvetsky
Danny Pearlstein

Refer to the video recording of the meeting produced by the MTA and maintained in MTA records for the details.

3. APPROVAL OF MINUTES

Board Member Andrew Albert noted two corrections to the May Committee minutes: page 51 should be amended to “disabled” in action as opposed to “disable” and page 52 should be amended to “remarks” as opposed to “marks”.

Upon motion duly made and seconded, the Committee approved the Minutes of the Committee meeting held on May 20, 2024, as amended.

Refer to the video recording of the meeting, produced by the MTA and maintained in MTA records, for the details.

4. APPROVAL OF WORK PLAN

Demetrius Crichlow, Interim President, NYCTA, stated there were no changes to the work plan.

Refer to the video recording of the meeting, produced by the MTA and maintained in MTA records, for the details.

5. PRESIDENT’S REPORT

Mr. Crichlow introduced himself as the Interim President, NYCT, and thanked everyone for their support. In particular, he thanked Chairman Janno Lieber and former President Richard Davey. He introduced Lisa Schreiber, Acting Vice President, Subways.

Ms. Schreiber thanked President Crichlow and the Speed Team.

Mr. Crichlow discussed his work experience at NYCT. He emphasized core values of safety and customer service. He stated there is no greater priority than the safety of operations. He emphasized the importance of keeping facilities in good repair. He noted proper equipment and training is also essential. He thanked the staff for their hard work during the heat wave. He assured of continued collaboration with Chief Kemper, NYPD.

He reported continued improvements with bus and subway services, the Queens Bus Redesign, and Paratransit. He stated the G Line shutdown will pose some challenges but will ultimately create improved service. He discussed the new Group Station Manager Office Hours Program, which provides operational employees the ability to speak more directly with customers. He discussed the expansion of the ACE (Automated Camera Enforcement) Program.

Frank Annicaro, Senior Vice President, Buses, discussed the importance of improving bus speed.

Chris Pangilinan, Chief, Operations Planning, gave a presentation on efforts to improve bus speed. In particular, he noted bus network redesigns, increasing bus lanes, focusing on lowest performing routes, traffic enforcement, and ACE.

Mr. Annicaro provided further details on efforts to improve the lowest performing bus routes including traffic enforcement and camera enforcement.

Sean Fitzpatrick, Deputy Chief of Staff, MTA C&D, and Hugo Zamora, Acting General Superintendent and G Train Czar, reported on the G train shutdown project.

Jamie Torres-Springer, President, MTA C&D, advised he was available to answer questions about Congestion Pricing issues and noted further details would be provided to the Board on Wednesday.

Refer to the video recording of the meeting, produced by the MTA and maintained in MTA records, for the details.

6. SAFETY AND SECURITY REPORT

Michael Kemper, Chief of Transit, NYPD, delivered the safety and security report. He stated crime in the subway system for the month of May was down, noting a significant decrease in felony assaults. He attributed the decrease, in part, to additional uniformed officers being deployed in the system. He reported overall crime for the year, as well as for the first three months of June, was also down.

He emphasized the importance of having a uniformed presence in the system, as well as reminding the public via announcements that police are nearby. He assured everyone that NYPD presence will continue to be steadfast throughout the summer.

Refer to the video recording of the meeting, produced by the MTA and maintained in MTA records, for the details.

7. TRANSIT ALL-STARS

Mr. Crichlow recognized nine employees as Transit All-Stars and thanked them for their contributions.

Refer to the video recording of the meeting, produced by the MTA and maintained in MTA records, for the details.

8. ACCESSIBILITY REPORT

Quemuel Arroyo, Chief Accessibility Officer, MTA, delivered the Accessibility Update. He reported on the status of the new elevator and escalator service alert system. He explained the system merges all customer alerts into one area and allows users to customize which alerts they want to receive.

With respect to elevators, Mr. Arroyo reported out of 372 elevators in the system, 15 were out due to planned replacement and 7 were out due to unplanned repairs. He stated he looks forward to the new ACE system, which will be very beneficial for disabled bus riders.

He stated he looks forward to Disability Pride Month in July and noted several events are being planned to mark the 34th anniversary of the Americans with Disabilities Act.

Refer to the video recording of the meeting, produced by the MTA and maintained in MTA records, for the details.

9. PROCUREMENT

Louis Montanti, Deputy Chief Procurement Officer, Operations, MTA, presented the procurement package. Mr. Montanti stated the procurement package included four actions this month.

He stated the first action included four items to exercise the option years in the individual contracts awarded to ARRO, CTG and Sentry to provide broker car service for Access-A-Ride, and the fourth item was an extension to the contract with Islander Transportation for the provision of broker car service on Staten Island. He stated a total estimated expenditure of \$521 million was expected, however, only \$310 million would be requested as there are funds remaining on these contracts.

He stated the next two actions were awards of three-year miscellaneous service contracts to Clever Devices and Vianova Technologies for the provision of maintenance and support services related to on-bus digital information screen ("DIS") systems. He stated Clever's base award would be in the estimated amount of \$1.855 million, the estimated amount for the option periods would be \$2.7 million, and the total estimated amount would be \$4.6 million. He stated Vianova's base award would be in the estimated amount of \$4.2 million, and the estimated amount for the option periods would be \$9.2 million for a total estimated amount of \$13.5 million. He stated he was also requesting authorization for the MTA Senior Director, Procurement, to approve the exercise of up to five two-year option periods for each contract.

He stated the last action was a request to approve the exercise of the two five-year options contained in the Sag Corrector Service Agreement for the Department of Subways awarded to Turtle & Hughes, Inc. ("T&H"). He stated the base contract was ratified in September 2019 and included two five-year options. He stated option one would be exercised upon Board approval and would extend the maintenance period for five years, through June 30, 2029. He stated he was also requesting authorization for the MTA Senior Director, Procurement, to approve the exercise of option two to extend the contract through June 30, 2034. He stated the total estimated amounts for the two options are \$3.5 million and \$3.8 million, respectively.

Upon motion duly made and seconded, the Committee approved the above procurements.

Refer to the video recording of the meeting, produced by the MTA and maintained in MTA records, for the details.

10. ADJOURNMENT

Upon motion duly made and seconded, the Committee voted to adjourn the meeting.