

**MTA Safety Committee**

# **Key Safety Metrics\***

July 29, 2024

# Long Island Rail Road

The Corporate Safety Department continues to work collaboratively with our partners, including the Operating Departments, Employee Training Department, Labor Organizations and the MTA Police; to address the unique hazards present in our railroad operating environment. In compliance with regulatory requirements and industry standards, including the Federal Railroad Administration mandated System Safety Program Plan and Safety Management System principles; we develop and implement policies, procedures, and programs as well as strategically conduct audits, inspections, observations, and investigations to mitigate risk and optimize safety performance for our employees, customers, contractors, and the communities we serve. We also focus on ensuring safety throughout the life cycle of design and build of both capital and operating funded construction projects.

For the Second Quarter 2024, the Corporate Safety Department:

- Operations Division performed 177 inspections in yards, facilities, and along the right of way; conducted 801 employee observations for safety and operating rules compliance; investigated two on track safety incidents; conducted four training programs for new employees; and lead three Confidential Close Call Reporting Labor Management Partnership Peer Review Team Meetings.
- Investigations and Analysis Division conducted six rail investigations; closed nine recommendations; initiated the pilot phase of an enhanced chocks project for use in the Jamaica Storage Yard; and issued an Annual Rail Incident Summary Employee Newsletter.
- Occupational Safety Division conducted forty-three Occupational/Industrial Hygiene assessments. In addition, fifty-seven Safety Data Sheets (SDS) and sixteen new and alternate Personal Protective Equipment (PPE) were reviewed.
- Environmental Safety Division performed 73 inspections of tanks, hazardous material storage facilities, erosion and sediment control measures, and treatment systems while supporting document reviews and site safety inspections for six construction projects. Additionally, fourteen inspections of yards and facilities were conducted to comply with New York State Agency Environmental Audit reporting. A total of 113 environmental compliance related inspections were performed.
- Capital Project Safety Compliance Division supported 30 construction projects through document review and performed 20 site safety inspections.
- Fire, Code Compliance, and Emergency Management Division trained 433 emergency responders; conducted 172 code compliance inspections of LIRR employee and tenant occupied spaces; supported 139 capital project document reviews and site inspections for conformance to code requirements; and responded to 195 emergency call outs.
- TRACKS Community Education and Outreach Program partnership with the MTA Police conducted 104 classroom training programs and 46 special events, including Operation LifeSaver events at grade crossings, reaching 21,750 participants.

# Performance Metrics

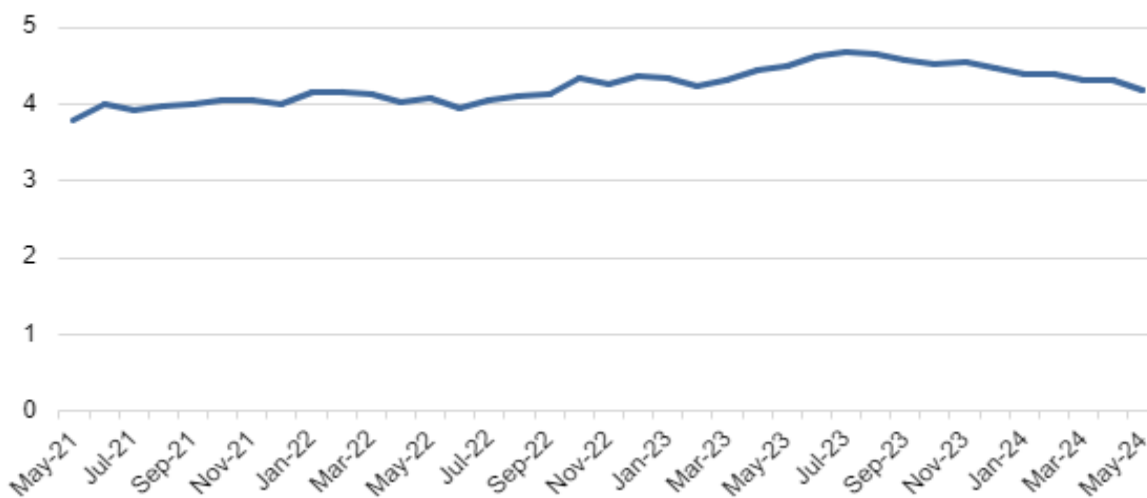
## Customer Accident Rate

The number of reportable customer accidents per one million customers (12-month rolling average).



## Employee Lost Time Accident Rate

The number of reportable employee lost time accidents per 200,000 hours worked (12-month rolling average).



## Train Derailments and Collisions

The number of mainline train derailments and mainline train collisions.

	2021	2022	2023	2024 YTD
Train Derailments	1	1	4	0
Train Collisions	2	0	0	0

# Prevention Metrics (Leading Indicators)

## Training for First Responders and Employees, and Customer & Community Outreach

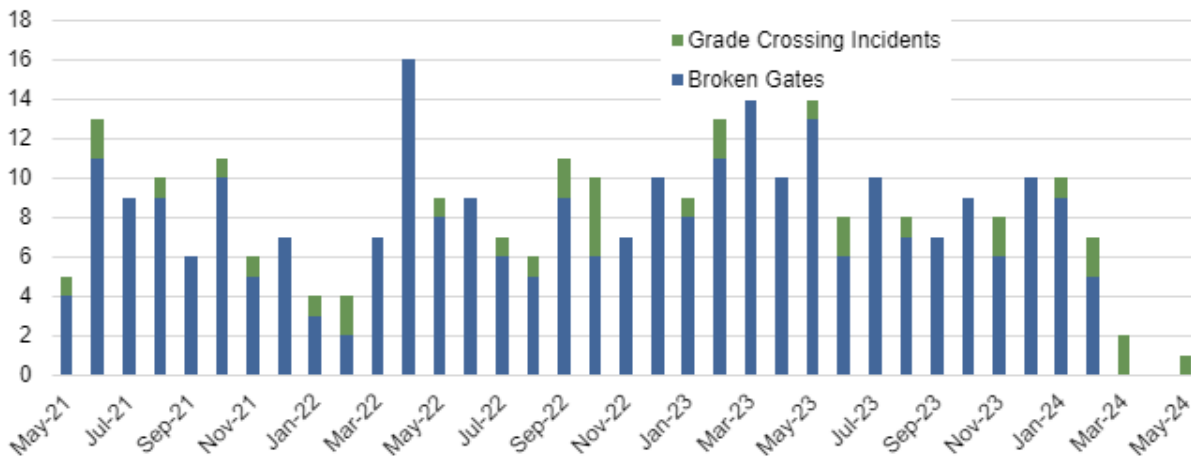
The number of first responders trained to assist in crisis events, unique LIRR employees who completed certain federally mandated qualification refresher courses, and customer and community members who attended in-person or virtual safety outreach events.

	2022	2023	2024 YTD	
			Target	Actual
First Responders	1,561	1,492	1,000	647
Employees	21,310	6,592	5,148	3,247
Customers and Community Members	59,213	78,890	47,145	37,776

# Grade Crossing Safety Metrics

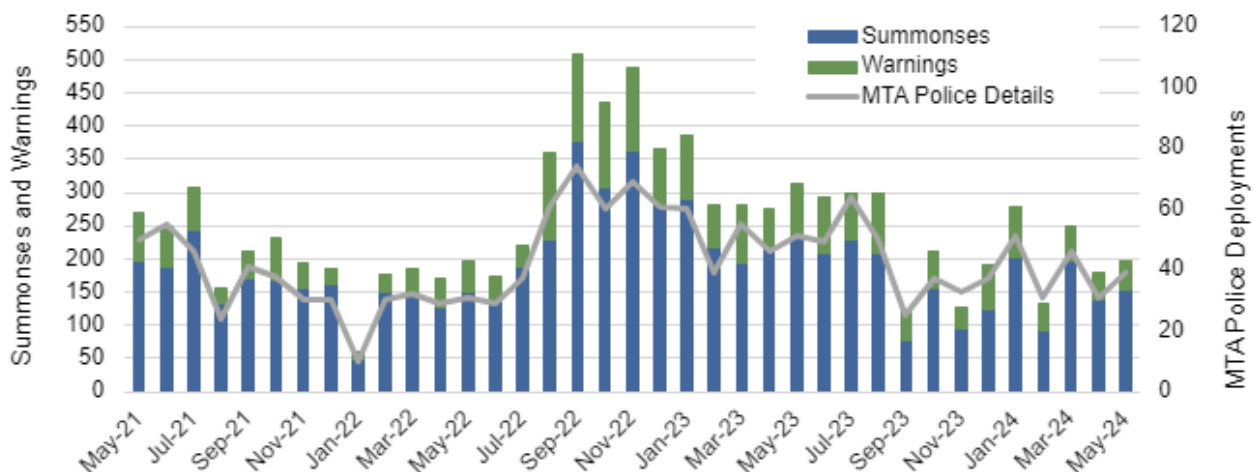
## Grade Crossing Incidents and Broken Gates

Grade crossing incidents occur when railroad on-track equipment and vehicles or pedestrians collide. Broken gates happen when a vehicle breaks a grade crossing gate.



## Summonses, Warnings, and MTA Police Details

The number of summonses and warnings issued to motorists for going around a grade crossing and/or for behavior that puts motorists at risk, and the number of MTA Police details deployed specifically to monitor behavior at grade crossings.



# Metro-North Railroad

For the current 12-month reporting period, June 2023 through May 2024, compared to the prior 12 months: The reportable customer injury rate decreased from 2.15 to 1.82 per one million customers, and the reportable employee lost time injury rate decreased from 2.11 to 1.80 per 200,000 working hours.

Metro-North has continued to take steps to enhance customer and employee safety; highlights of efforts for the year to date in 2024 include the following:

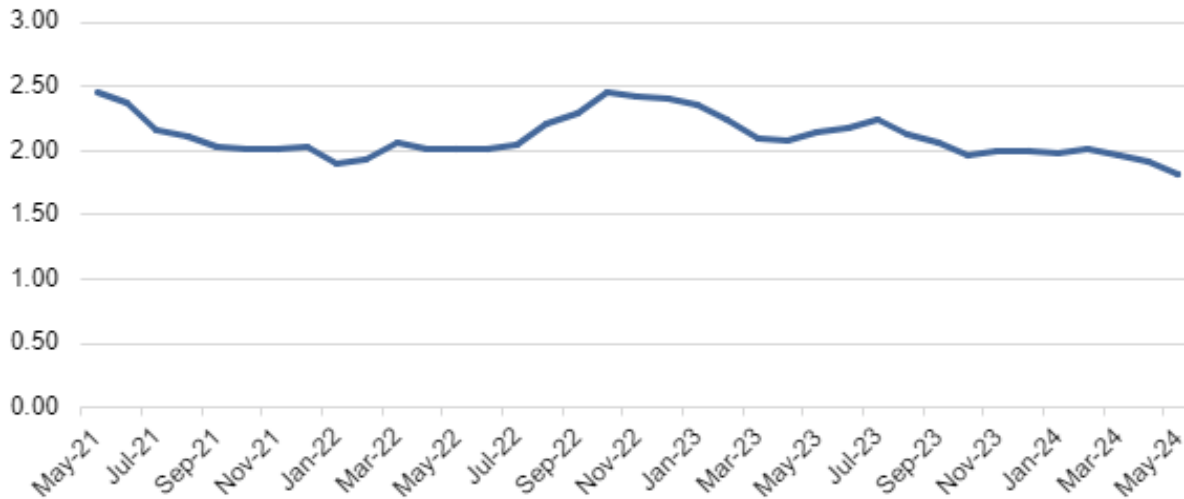
- Metro-North Railroad held its 5<sup>th</sup> Safety Excellence Awards ceremony on July 25. This program recognizes teams and individuals nominated by their fellow employees for exemplary efforts to improve safety at the railroad. Individual awards recognize employees who promote safety initiatives or safe practices among peers or with customers. Teams are recognized for developing and successfully implementing a program or project that improves the safety culture or creates a safer environment. At this year's event, 4 individuals and 6 teams were honored.
- Customer and community outreach through the Together Railroads and Communities Keeping Safe (TRACKS) program totaled 40,880 in person contacts, including outreach at grade crossings, stations, and community events. QPR (Question, Persuade, Refer) suicide prevention awareness training was delivered to 113 employees.
- The OSS Field Safety team completed over 700 safety audits and inspections systemwide at shops, yards, stations, and along the right-of-way. Findings are shared with the operating departments for corrective action; examples include yard cleanups and coordination with the Metro-North Right of Way Task Force on concerns regarding trespasser activity and access along the right-of-way.
- Under the Roadway Worker Protection Audit program, operations and safety managers conducted 11 group audits, in which they schedule a full shift to audit work on or about the tracks to ensure compliance with operating and safety rules and engage with field employees.
- The OSS Safety Engineering Team completed the annual internal assessment of the Metro-North System Safety Program Plan and obtained approval of the Fatigue Risk Management Program Plan from the FRA. The team also supported beneficial use/substantial completion reviews, conducted and supported risk-based hazard assessments, supported safety assurance for equipment and component configuration changes, and performed reviews of employee safety challenges.
- The OSS Environmental Compliance Services Team performed 178 field inspections and audits. Additionally, as part of the waste minimization program, Metro-North has recycled over 1,900 gallons of hazardous chemicals this year alone, preventing their disposal.
- The OSS Industrial Hygiene and Hazard Analysis Team conducted 21 reviews of chemicals and safety related/personal protective equipment items, performed 5 job safety analyses, and issued 38 Safety Alerts, Red Alerts, Bulletins, and Notices to support safe operations.
- On July 12, Metro-North completed its federally mandated annual emergency preparedness exercise in GCT.
- In the first six months of 2024, the Emergency Response & Fire Life Safety team delivered 116 Public Safety PTEP classes systemwide, with 1568 first responders attending. These classes provide emergency response, safety, and railroad familiarization training for Police, Fire, and EMS departments. The Grand Central Terminal Fire Brigade, which monitors fire life safety systems and responds to fire and EMS alerts throughout the Terminal 24/7, responded to 713 emergency medical service calls and 289 fire and other emergency call outs in the first half of 2024, with an average response time of 2 minutes and 23 seconds.



# Performance Metrics

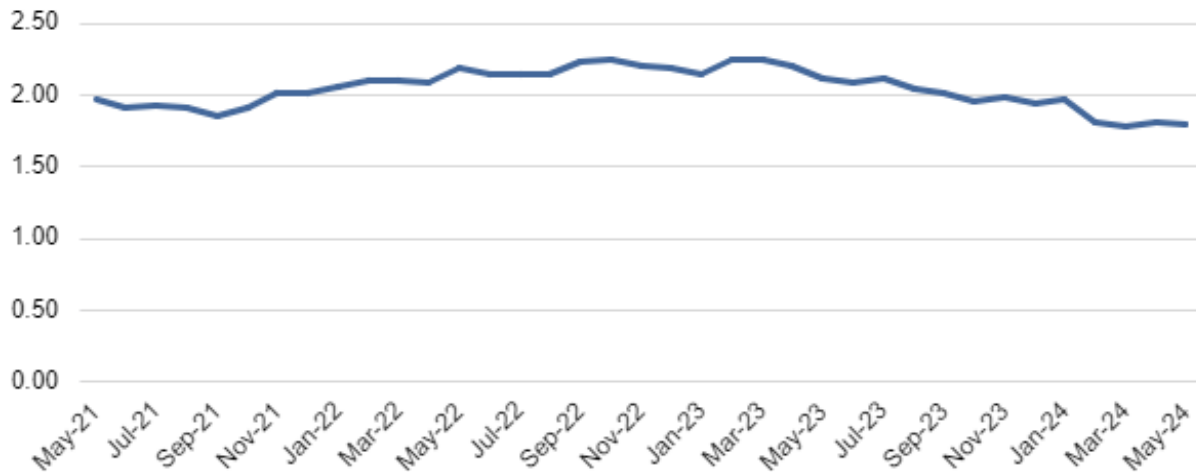
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## Train Derailments and Collisions

The number of mainline train derailments and mainline train collisions.

	2021	2022	2023	2024 YTD
Train Derailments	0	2	0	0
Train Collisions	0	0	0	0

# Prevention Metrics (Leading Indicators)

## Training for First Responders and Employees, and Customer & Community Outreach

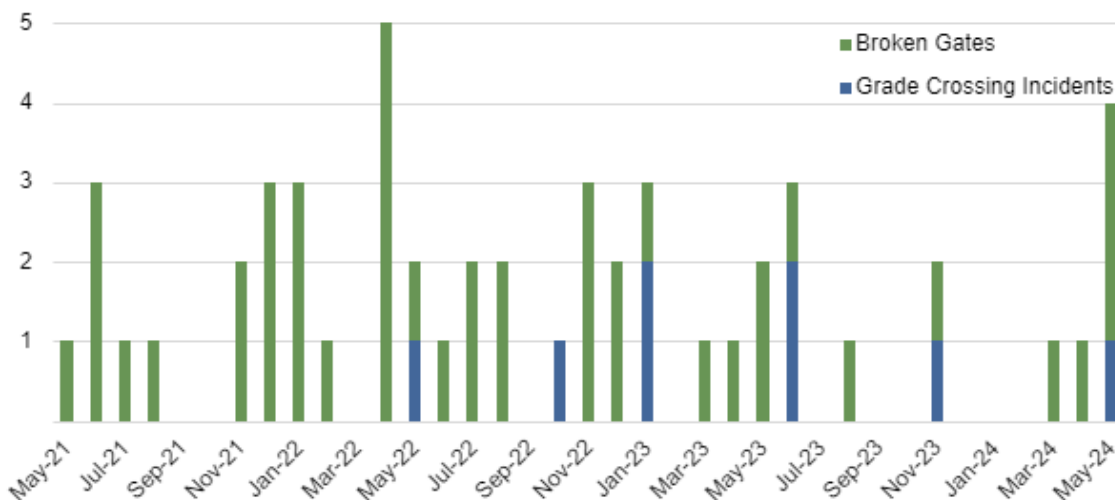
The number of first responders trained to assist in crisis events, unique Metro-North employees who completed certain federally mandated qualification refresher courses, and customer and community members who attended in-person or virtual safety outreach events.

	2022	2023	2024 YTD	
			Target	Actual
First Responders	1,868	1,459	1,000	1,398
Employees	15,946	3,185	2,000	1,463
Customers and Community Members	52,606	69,984	60,000	29,425

# Grade Crossing Safety Metrics

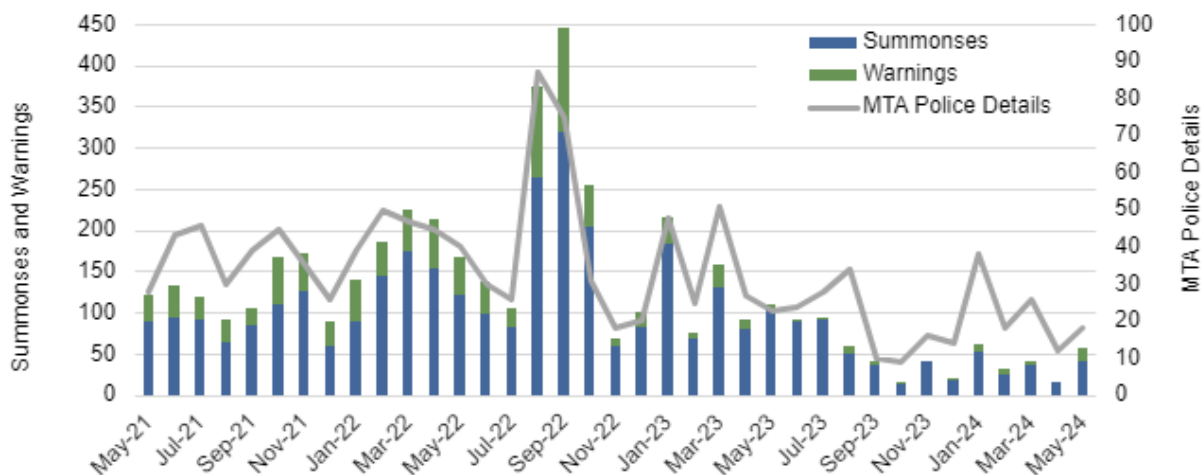
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# New York City Transit

Subway Customer Accident Rates decreased when comparing the most recent 12-month period to the previous one.

Bus Collisions decreased slightly, however Collision Injuries and Customer Accidents increased, when comparing the most recent 12-month period to the previous one.

Employee Lost Time Accidents decreased when comparing the most recent 12-month period to the previous one.

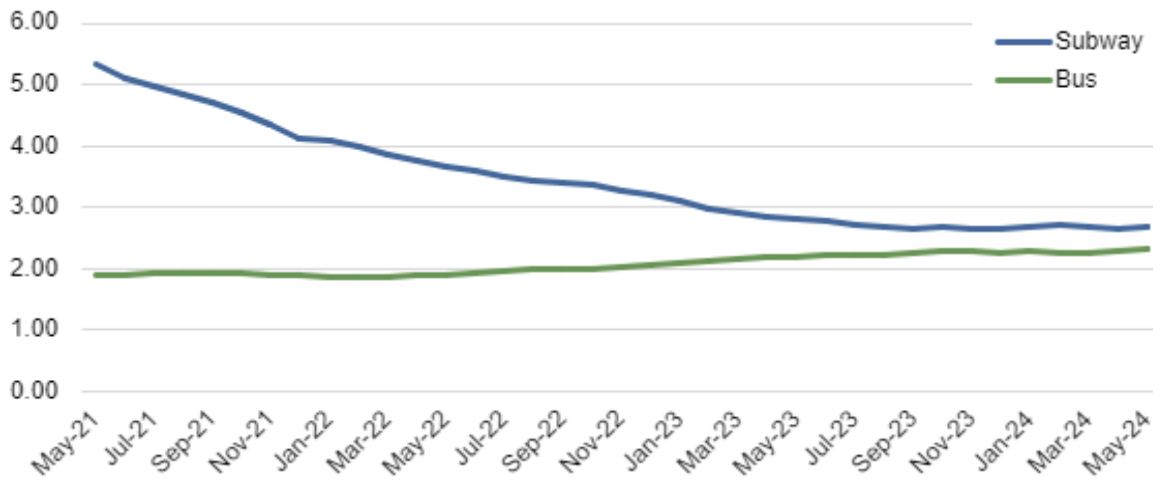
For the rolling 12-Month basis, Subway Fires decreased 30% when comparing periods ending June 2024 and June 2023.



# Performance Metrics

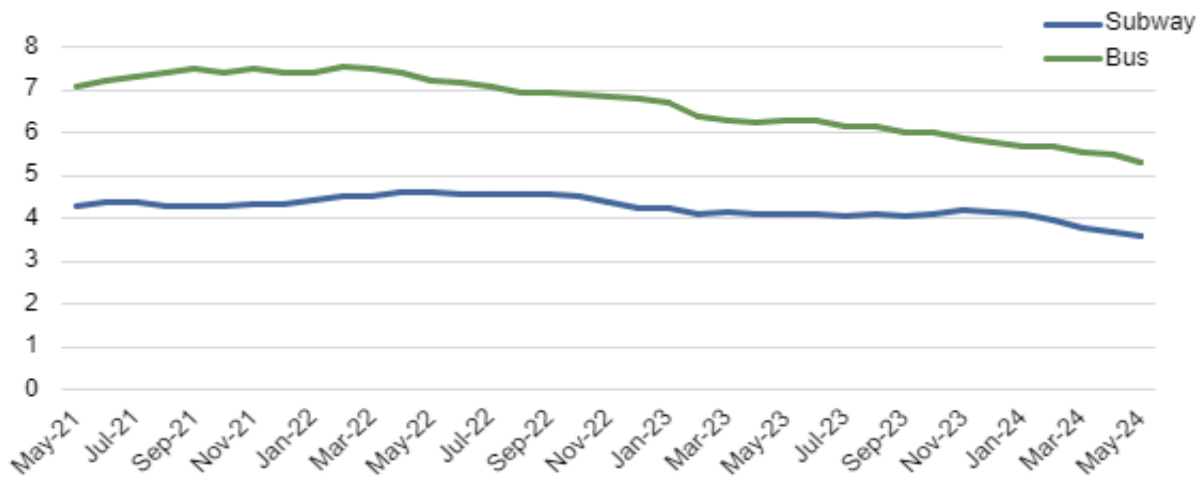
## Subway and Bus Customer Accident Rate

The number of subway and bus customer accidents per million customers (12-month rolling average).



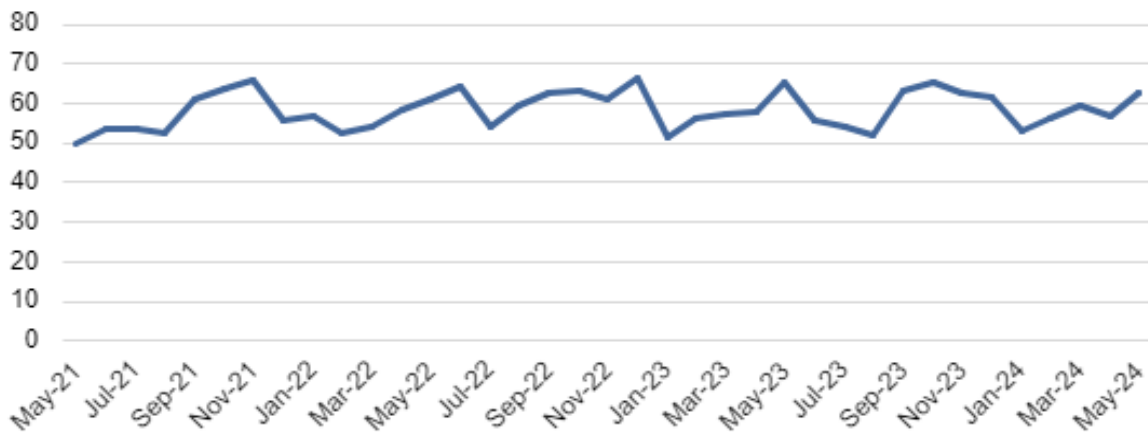
## Subway and Bus Employee Lost Time Injury Rate

The number of employee lost time accidents per 100 employees (12-month rolling average).



## Bus Collision Rate

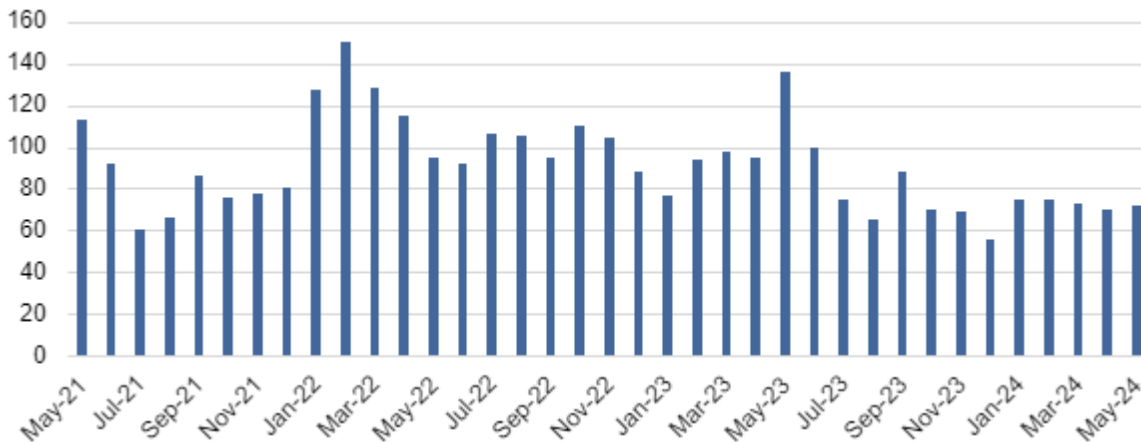
The number of bus collisions per million miles.





## Subway Fires

The number of fires in the subway system including along the right-of-way, in stations, and on trains.



## Subway Derailments and Collisions

The number of subway derailments and collisions on the mainline right-of-way and in rail yards.

Year	2021	2022	2023	2024 YTD
Mainline Collisions	0	0	0	2
Yard Collisions	3	3	1	1
Mainline Derailments	0	1	2	1
Yard Derailments	10	6	6	3

## Prevention Metrics (Leading Indicators)

Joint track safety audits review critical on-track safety items such as flagging, third rail, and lighting. Continuous welded rail installations significantly reduced the number of rail joints to lessen the occurrence of broken rails. Friction pad installations reduces broken rail incidents and rail defects. Audible Pedestrian Turn Warning Systems produce an audible voice alert to pedestrians when a bus is making a left- or right-hand turn. Vision Zero Employee Training provides pedestrian safety training to all bus operators.

	2023	2024 YTD	
		Target	Actual
Joint Track Safety Audits Completed	319	330	81
Continuous Welded Rail Installed (Feet)	25,739	15,482	8,240
Friction Pads Installed	49,238	22,750	24,528
Audible Pedestrian Turn Warning Systems Installed	222	400	170
Vision Zero Employee Trainings Conducted	6,402	6,000	2,674

# MTA Bridges and Tunnels

TBTA's priority is safety, and the reduction of collisions on its roadways is central to that goal. TBTA has made great strides to improve its safety record, and to put that in perspective, the data reveals collisions have been cut dramatically. Going back five years, TBTA has seen nearly a 45% reduction in collision rates across all facilities. This reduction occurred during constant increases in traffic volumes, last year being TBTA's highest.

This positive trend is due to several factors, which fall under the Three "E"s — engineering controls, education, and enforcement. TBTA continues to pursue projects and initiatives which target safety improvements to the traffic environment -- TBTA raises customer awareness through enhanced signage, real-time information, and regional messaging, and TBTA's Operations personnel remain engaged in traffic management and robust on-road enforcement.

# Performance Metrics

## Customer Collision Rate

The number of customer vehicle collisions per one million vehicles.



## Employee Lost Time Injury Rate

The number of employee lost time accidents per 200,000 hours worked.



## Prevention Metrics (Leading Indicators)

Workforce development provides safety and skills training to all operations, maintenance, and staff personnel. Safety task force inspections are conducted at each facility to improve customer and worker safety. Fire code audits include reviews of fire prevention activities and firefighting and suppression equipment, as required by the NY Uniform Fire Prevention Code. FDNY liaison visits include FDNY facilities tours to become familiar with fire equipment available in structures and buildings.

	2022	2023	2024 YTD	
			Target	Actual
Workforce Development	490	1065	480	155
Safety Task Force Audits	14	14	14	6
Fire Code Audits	14	14	14	5
FDNY Liaison Visits	29	28	28	17

## MTA Construction & Development

MTA Construction & Development (C&D) manages third-party capital construction across all MTA agencies, including Metro-North Railroad, Long Island Railroad, New York City Transit, and Bridges & Tunnels, as well as integrated "mega" projects (Second Avenue Subway Phase 2, Penn Station Access, and Harold Interlocking). C&D Safety monitors all reported contractor incidents, including those classified as lost time and recordable for all capital projects, to identify trends related to work-related occurrences.

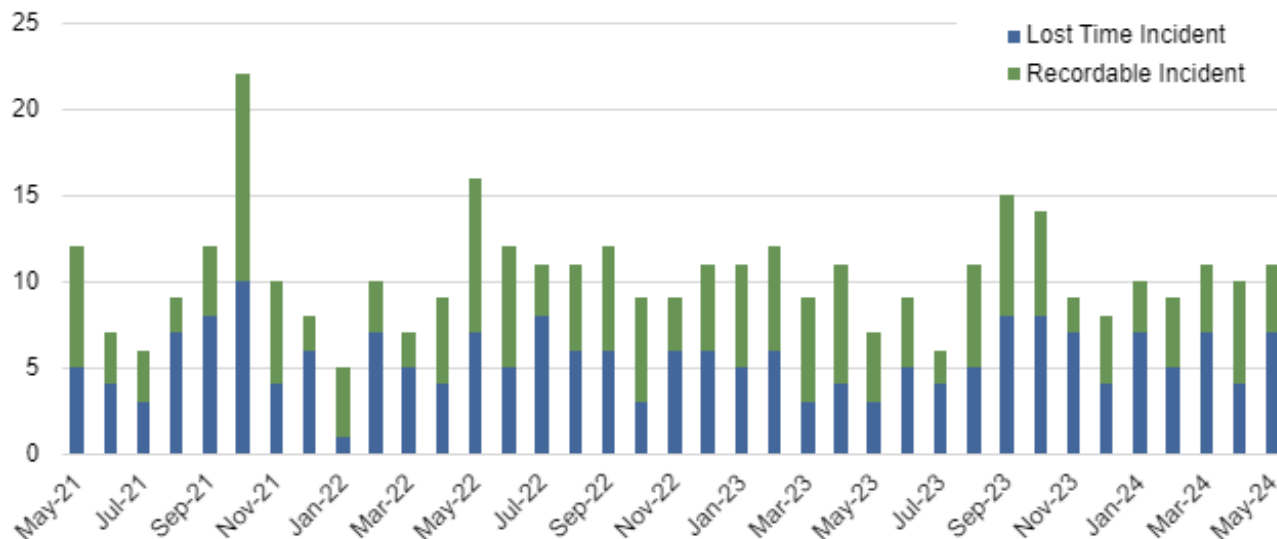
Initiatives currently underway within Construction & Development:

- AECOM Safety Assessment Initiative – Advance a multiphase project to audit, evaluate, recommend, and implement a new Safety Management System (SMS) with MTA C&D. The initiative is aimed at improving safety on capital improvement projects while also enhancing the safety culture and behavior of Contractors working for MTA C&D and the C&D staff.
  - C&D Safety has implemented Phase 1 of the new three-phase, agency-wide Safety Management System (SMS) focusing on enhancements to current safety practices and procedures, identifying and providing clear roles and responsibilities for all levels, updating levels of safety training requirements, and enhancing meeting best practices for safety meetings. C&D Safety is finalizing the Phase 2 training materials rollout and enhancement to the SMS with AECOM. The tentative rollout is currently scheduled for early Q3 of 2024.
- C&D Safety is working with the OCIP team to test the use of their Safety program mobile application and to build a new temporary solution module while the ESS all-agency program progresses. Meetings are being coordinated with their vendor to determine potential usage. At the same time, we continue to utilize the interim program built within C&D and continue using the in-house interim safety management reporting program. The interim program will be tested with the project teams as a temporary solution for collecting additional safety observations by project management to enhance safety at all levels.
- The C&D Safety unit continues outreach initiatives with Contractors and Construction organizations to discuss C&D Safety trends and lessons learned from current projects. C&D Safety is also collaborating with MTA Risk, OCIP, to identify projects and contractors that are demonstrating negative trending as identified through the project safety inspection process. Project teams are advised of the findings and work with C&D Safety and OCIP to implement corrective actions and strategies.
- C&D Emergency Management has selected a project for the next C&D Business Unit Tabletop Exercise. The exercise parameters and particulars are being finalized and expected to be performed in August. The goal continues to be to perform these exercises quarterly. These drills help build organizational capacity, help organizations evaluate their business continuity plans, and identify strengths and areas for improvement. In addition, the team continues working on drafting an agency Emergency Management system. The goal is to streamline contracts, operations, and coordination with MTA stakeholders.
- As part of the Safety Communication component of the SMS, C&D Safety has developed a monthly safety newsletter (Safety Zone) to inform C&D staff and the project teams on relevant safety topics, identified best practices or other subjects that can be used to ensure safety at the various C&D project sites.
- An additional safety communication component is an agency-wide "Safety Moment" presentation. This C&D-wide initiative is modeled after an identified best practice currently used by a C&D Business Unit. This initiative aims to allow participants to experience a "live & interactive" safety presentation/discussion for participant engagement and interactive learning, which leads to a better understanding and retention of safety protocols, standards, and expectations.

# Performance Metrics

## Contractor Lost Time and Recordable Incidents

Lost time incidents measure the number of contractor safety-related incidents leading to lost time. Recordable incidents measure the number of safety-related incidents recorded that do not result in contractor lost time.



## Serious Incidents

The number of serious safety-related incidents.

	2023	2024 YTD
Struck by / Against	0	0
Slips, Trips, Falls	1	0
Electrical Shock	2	0
Laceration	0	0

# Prevention Metrics (Leading Indicators)

## Inspections and Audits

The number of inspections and audits performed at construction sites. Inspections are conducted in-house (internal) and by third-party safety consultants and Owner Controlled Insurance Program teams (external).

	2023	2024 YTD
Inspections and Audits - Internal	2,550	1,039
Inspections and Audits - External	7,203	3,636

**MTA Safety Committee**

# **Key Security Metrics**

April 29, 2024

# Long Island Rail Road

LIRR Office of Security proactively monitors locations based upon information developed through coordination with MTAPD, LIRR employees, Community complaints/concerns, Quality of Life issues, current trends, as well as information pulled from other sources. OOS is actively involved in the MTA's counter terrorism, crime reduction, and public and employee safety efforts providing real time surveillance and information as well as providing valuable forensic data during the investigative processes.

The Office of Security focuses on the public facing areas at terminals and station's , key areas along the right-of-way, grade crossings, and at all LIRR yards and storage/employee facilities. The Office of Security's Command Centers has access to over 16,000 cameras installed throughout the railroad's operating area and onboard all LIRR trains. OOS continually adds cameras to the system to enhance customer and employee safety and to protect LIRR assets and properties. OOS also utilizes access control technologies and alarm systems, which are further supported by analytics applied to specific scenes, that assist in the identification of problematic areas where individuals may illegally enter to commit acts that adversely affect LIRR customers and employees.

Using information developed, the Office of Security personnel monitor LIRR locations which have been identified as being prone to homelessness and Quality of Life issues, assisting with the identification of conditions and individuals in need of assistance. When Office of Security personnel observe possible conditions, they work with the MTA PD and LIRR Departments to address and correct the condition.

LIRR Security Staff conducts security assessments at LIRR properties, such as station buildings, facilities, and yards. Utilizing the available data, Security Personnel apply their intrinsic knowledge of the LIRR, current threat-based trends and their specialized training to determine if current security mitigations are sufficient to address identified security needs.

The Office of Security's Drone program is available to assist in emergency events and to assist departments with conducting surveys and assessments along the right of way and yards. The inception of the Drone program began in 3Q 2023 and is staffed with three Drone Pilots and two Drones in its fleet.

LIRR Office of Security monitors employee workplace violence incidents and looks for potential enhancements or mitigations to prevent future occurrences. MTA/LIRR is addressing prevention of worker assaults in the following ways:

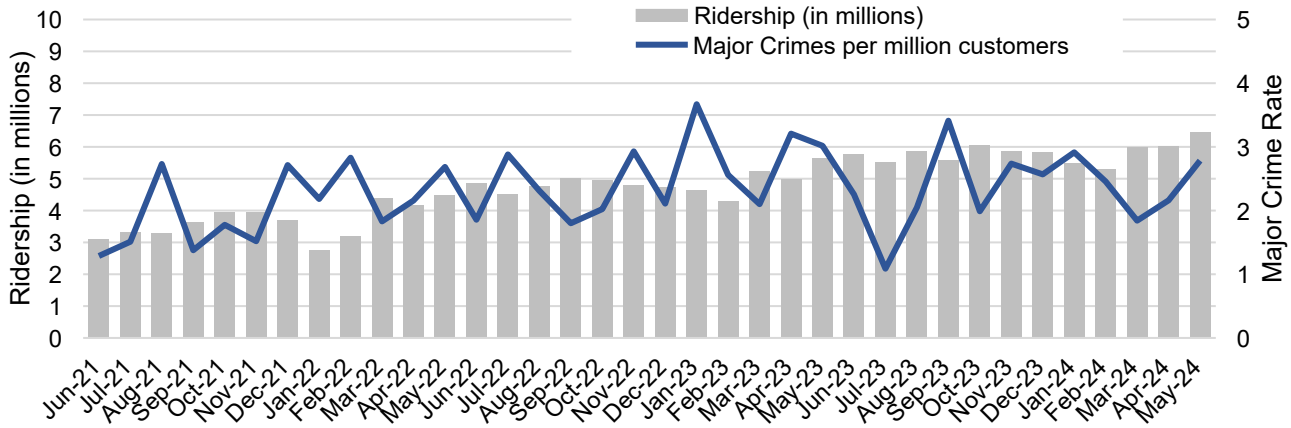
- Enhancing Customer Messaging
- Deploying Additional Employee training and awareness campaigns
- Engaging with Labor Unions on frontline worker issues
- Working with the MTAPD to identify areas of employee and customer concerns. The results have been overwhelmingly positive for both employees and customers.

LIRR continually researches security technologies to address both physical security devices and security applications to ensure LIRR security systems remain current and viable, keeping in mind the fiscal responsibilities to the agency. LIRR Office of Security continues to push forward to enhance camera coverage at our stations, yards, and facilities.



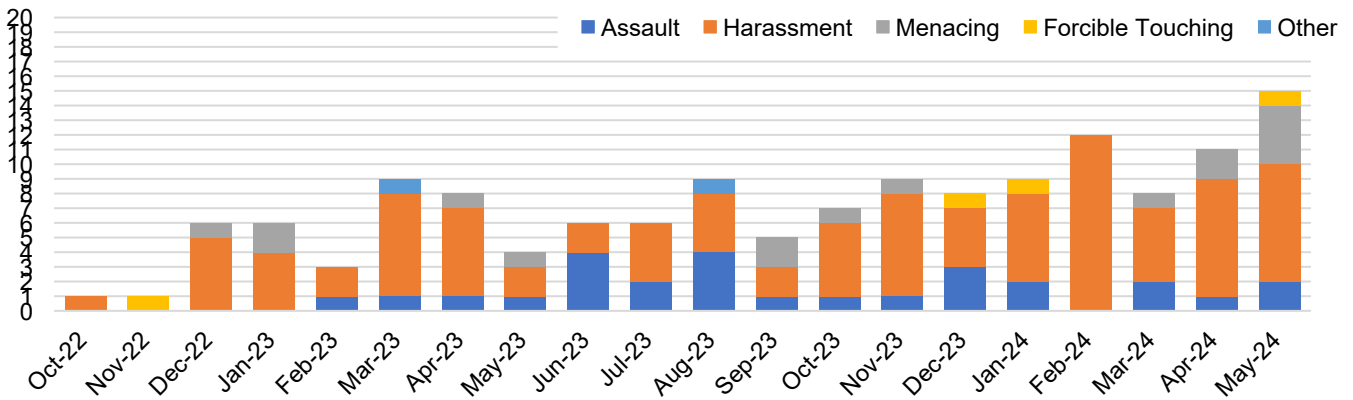
## Major Crimes Against Customers

The rate of all major crimes (murder, rape, robbery, felony assault, grand larceny) against customers, per million customers



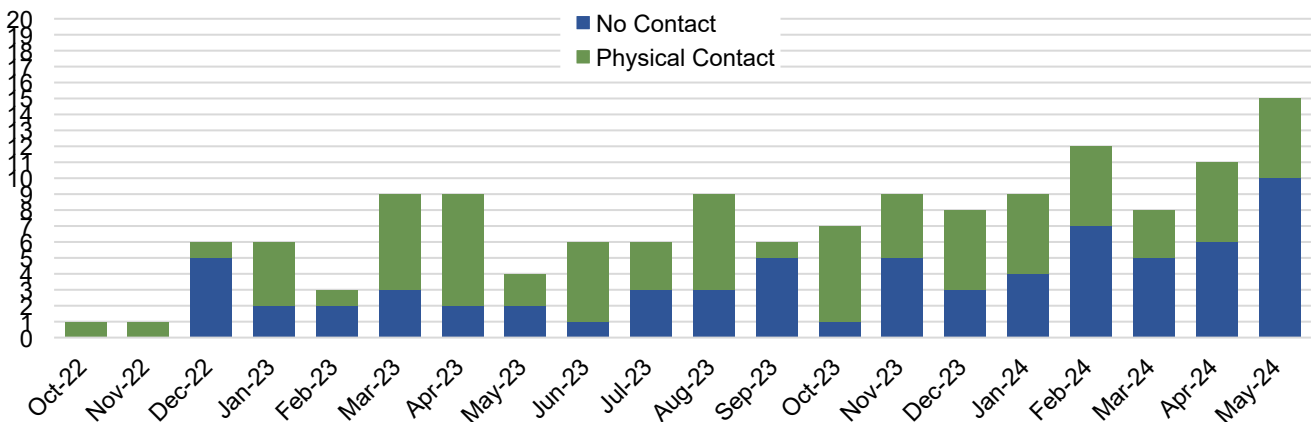
## Workplace Violence Against Employees – Penal Law

The number of reported Workplace Violence Cases against LIRR employees, contractors, and other MTA employees on LIRR property, recorded by LIRR Security and MTAPD, per NYS Penal Law (Categorized by Assault, Harassment, Menacing, Forcible Touching, and Other).



## Workplace Violence Against Employees – Labor Law

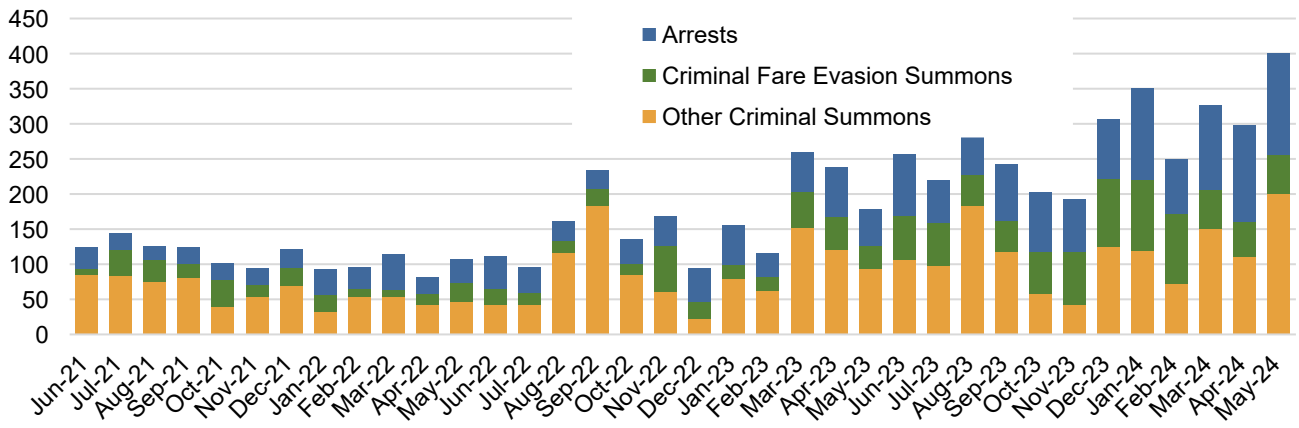
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### Summonses and Arrests

The number of criminal summonses issued for fare evasion, the number of criminal summonses issued for other infractions, and the number of arrests made by the MTA Police Department



# Metro-North Railroad

The Metro-North Railroad (MNR) Security Department (Security) continues to support MNR Operations as well as the MTA Police Department. As the dependency on video surveillance continues to rise, MNR Security continues to expand its video surveillance footprint. On a regular basis, video camera locations are added to MNR Security video network which now exceeds 16,000 cameras. Support of MNR Operations and MTAPD is enhanced through use of a state-of-the-art video management system which allows for immediate video distribution to specific individuals using cloud-based technology. MNR Security's unique and advanced ability to manage and protect video ensures all requested video is secured, archived, and rapidly distributed.

MNR Security takes great pride in managing the Workplace Violence Prevention Plan (WVPP). Since 2016, MNR Security has investigated every instance of reported Workplace Violence (WPV). MNR Security has identified that WPV incidents onboard the trains involving train crews and passengers are the most prevalent location for WPV to occur. MTA/MNR is addressing prevention of worker assaults in the following ways:

Running a de-escalation training program for new and existing conductors. 100% of Conductors received this training in 2023. All new MNR employees are given in-person De-escalation techniques training as part of the Security Basics module at New Hire Orientation.

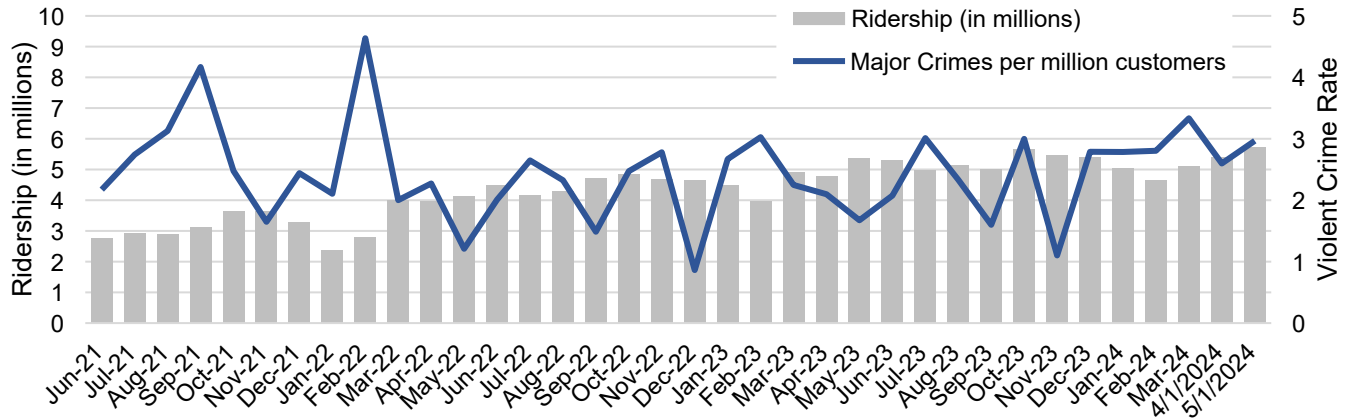
Weekly meetings with MTAPD, MNR Transportation, and Labor Unions to discuss issues regarding operational security. They identify specific trains where MTAPD can deploy officers to address specific trouble-making individuals or specific stations where incidents have occurred that need law enforcement.

Expanding the MTAPD patrol program footprint to touch more trains, especially those during rush hours or with persistent issues. The results have been overwhelmingly positive for both train crews and customers.

MNR Security continues to enhance programs and initiatives related to crime reduction, enhanced customer and employee safety, and improved customer experience.

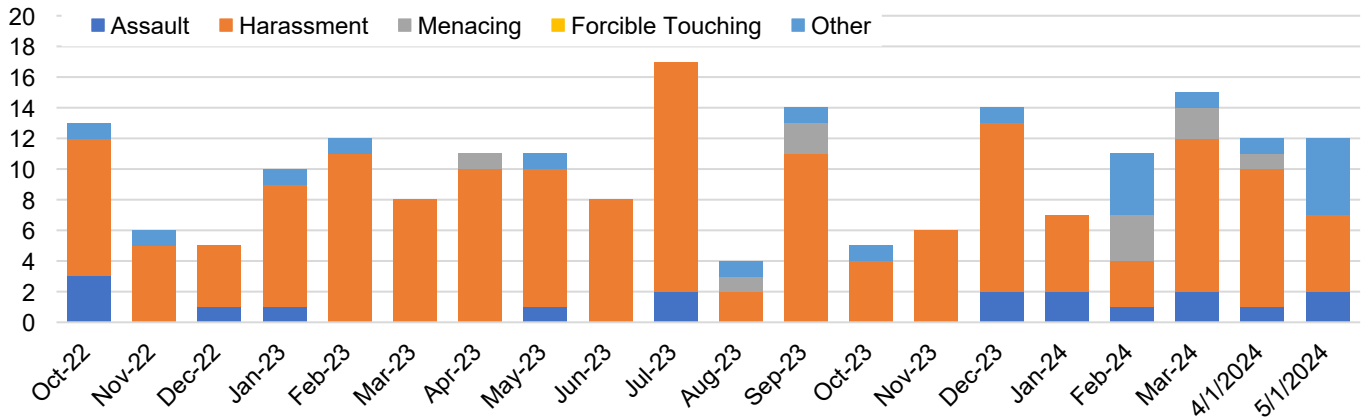
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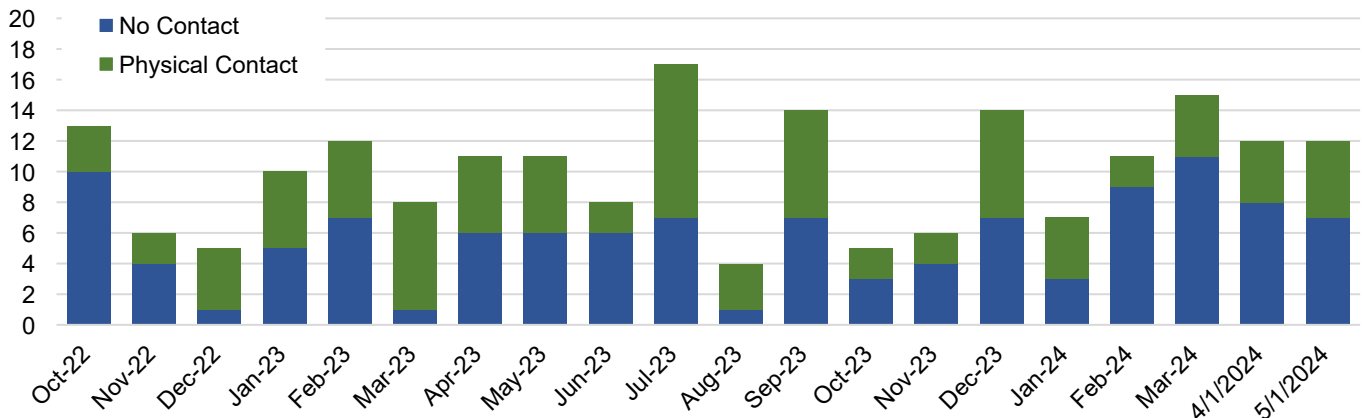
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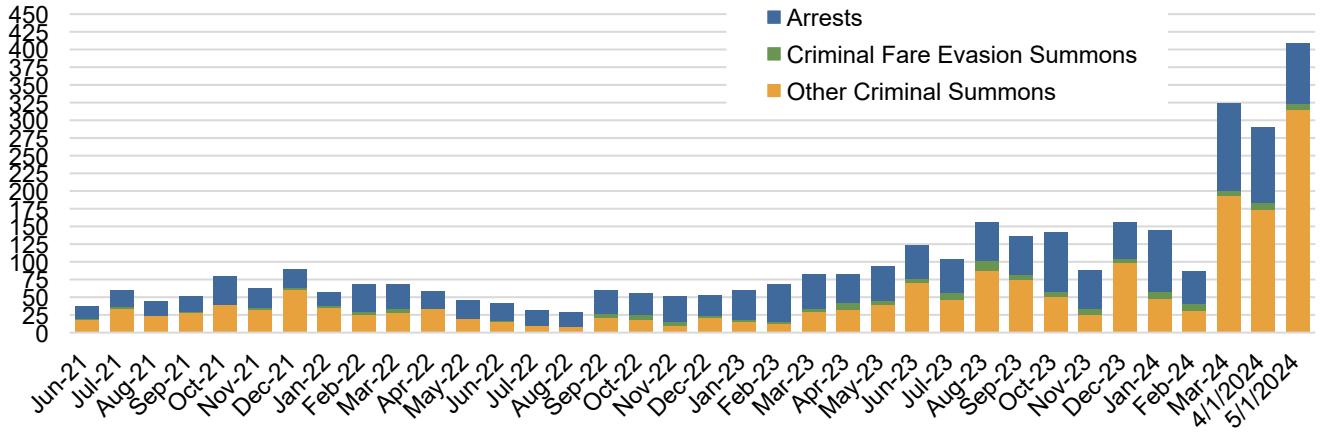
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# New York City Transit

In May 2024, Major Felony Crime was up 33% month over month (April 2024 was a very low month compared to historical averages) but down 8% from the comparative month a year prior (May 2023). Crime also decreased by 5% when compared to the 2023 monthly average. Crimes per Million Rides increased 25% from April 2024 but decreased by 15% compared to the 2023 monthly average (normalized for ridership trends and days per month).

Even with an increase month over month, the above figures represent a continuation of a downtrend in crime YTD after a jump in January. In fact, YTD (through May) crimes trends are 6% below the comparative period in 2023. Our collaborative efforts to combat the rise in crime noted in January have continued to show a significant effect month over month. We continue to work with our law enforcement partners on quality of life, enforcement, and crime control initiatives and hope to see this downtrend continue. Their efforts have not gone unnoticed, and we recognize the major impacts they are having on the customer experience.

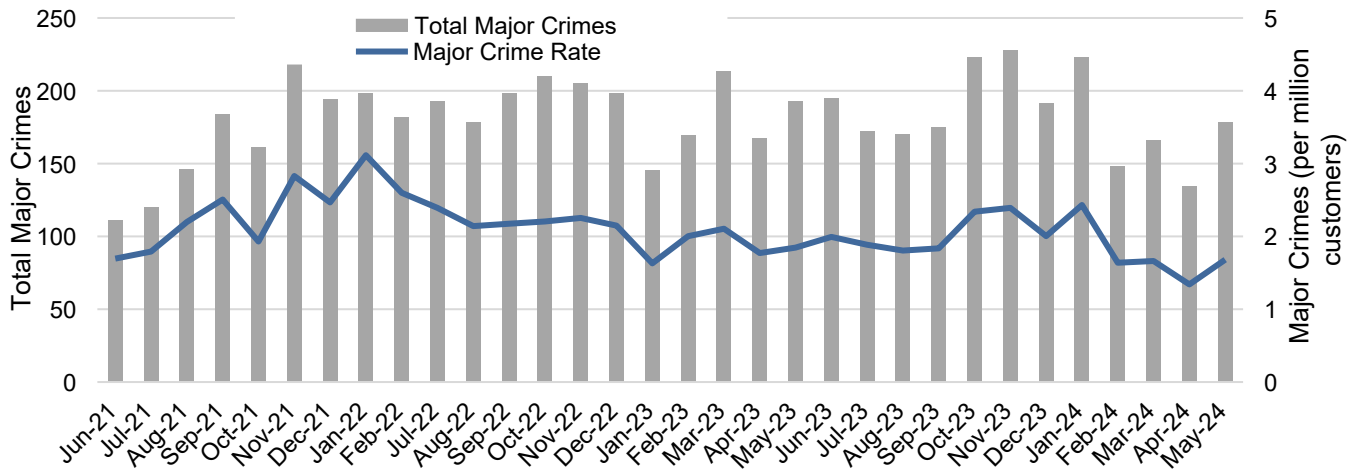
Employee workplace violence cases in May were down 36% from May 2023 and down 25% from the 2023 monthly average. Assaults are down 26% YTD through May 2024. MTA/NYCT is addressing prevention of worker assaults by the following:

- Implementing On-Board Video Systems
- Piloting Bus Operator Physical Protective Measures
- Expanding Bus Fare Evasion Prevention
- Enhancing Customer Messaging
- Obtaining lessons learned from Bus Operators (Focus Groups)
- Collaborating with labor management committees
- Conducting Employee De-escalation Training
- Tracking cases and following-up with District Attorney Offices to ensure worker assault cases are given focus/attention
- Banning of offenders from the transit system
- Providing de-escalation training

In addition, NYCT continues to innovate internal programs as well as partner with NYPD and MTAPD on initiatives geared towards overall crime reduction, enhanced customer and employee safety, and improved customer experience.

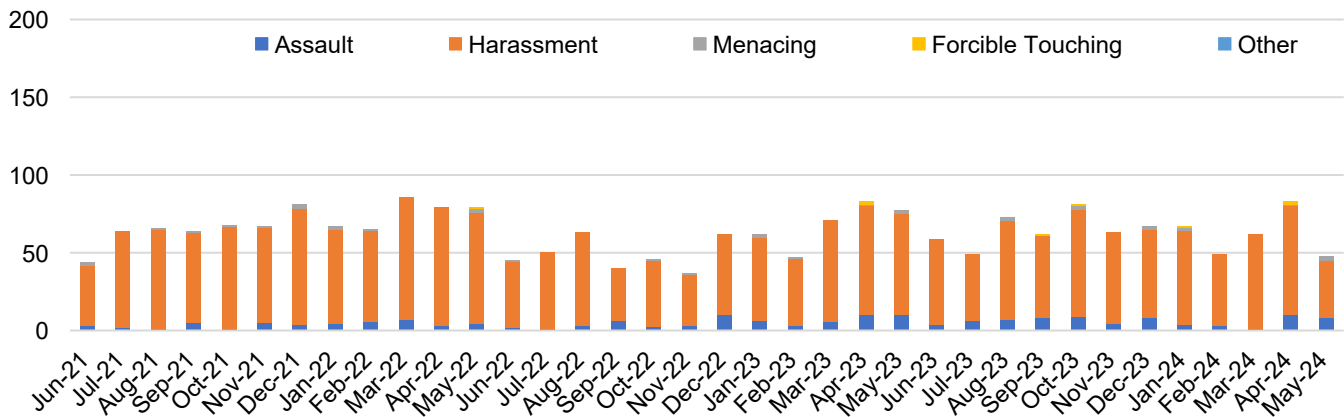
### Major Crimes Against Subway Customers

The rate of all major felonies (burglary, murder, rape, robbery, felony assault, grand larceny) against subway customers



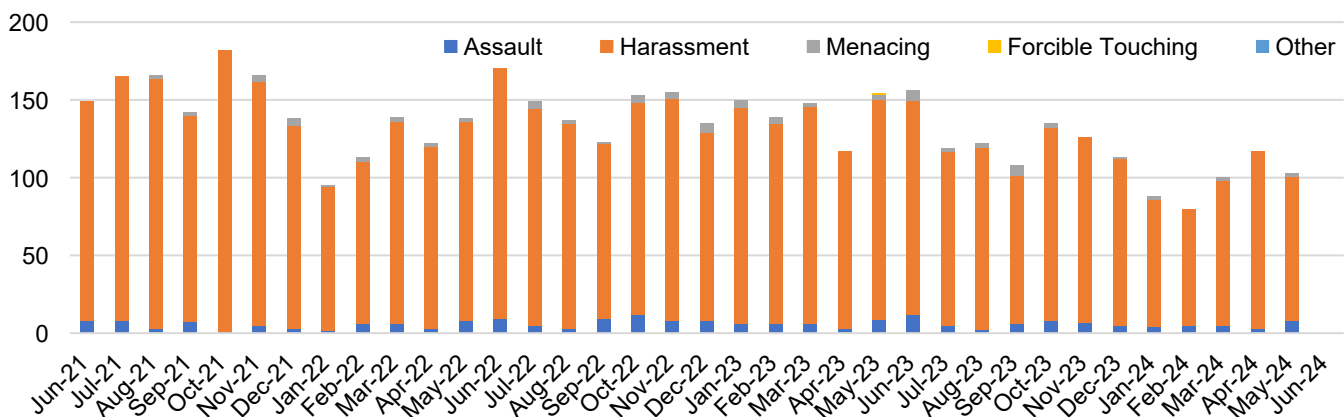
### Workplace Violence Against Subways/SIRTOA Employees – Penal Law

The number of reported Workplace Violence Cases against Subways/SIRTOA Employees recorded by NYCT Security per NYS Penal Law (Categorized by Assault, Harassment, Menacing, Forcible Touching, and Other).



### Workplace Violence Against Bus Employees – Penal Law

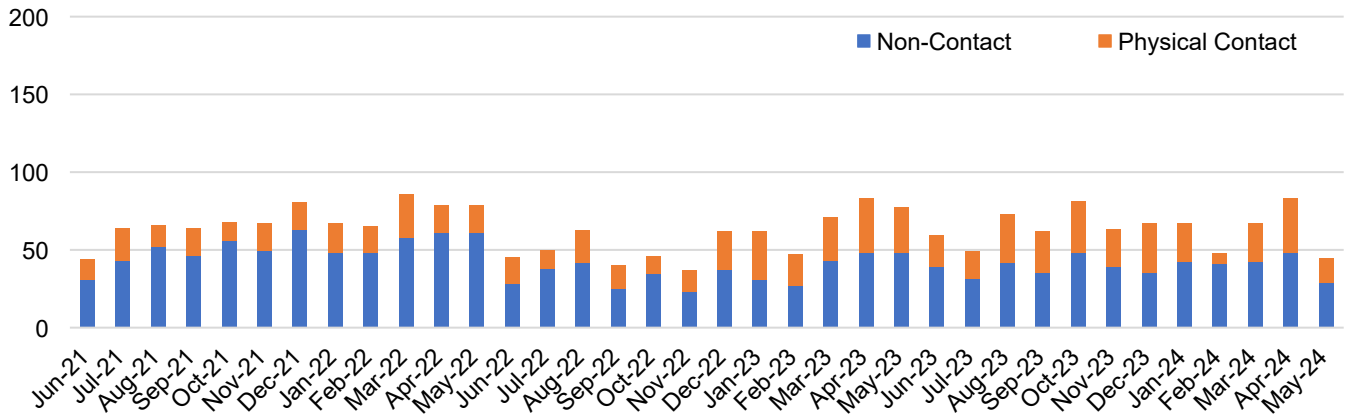
The number of reported Workplace Violence Cases against Bus Employees recorded by NYCT Security per NYS Penal Law (Categorized by Assault, Harassment, Menacing, Forcible Touching, and Other).





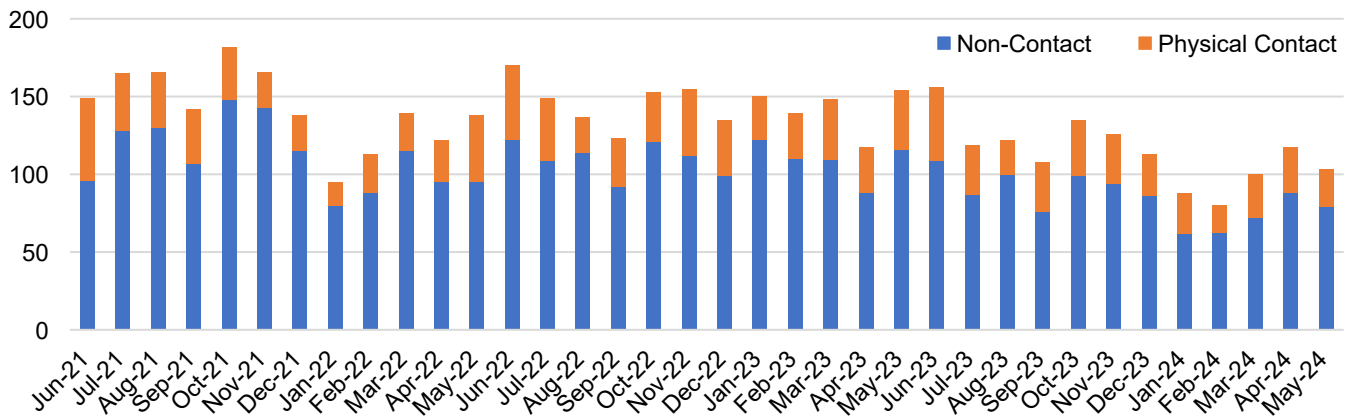
### Workplace Violence Against Subways/SIRTOA Employees – Labor Law

The number of reported Workplace Violence Cases against Subways/SIRTOA Employees recorded by NYCT Security per NYS DOL Law (Categorized by Physical Contact and Non-Contact Incidents)



### Workplace Violence Against Bus Employees – Labor Law

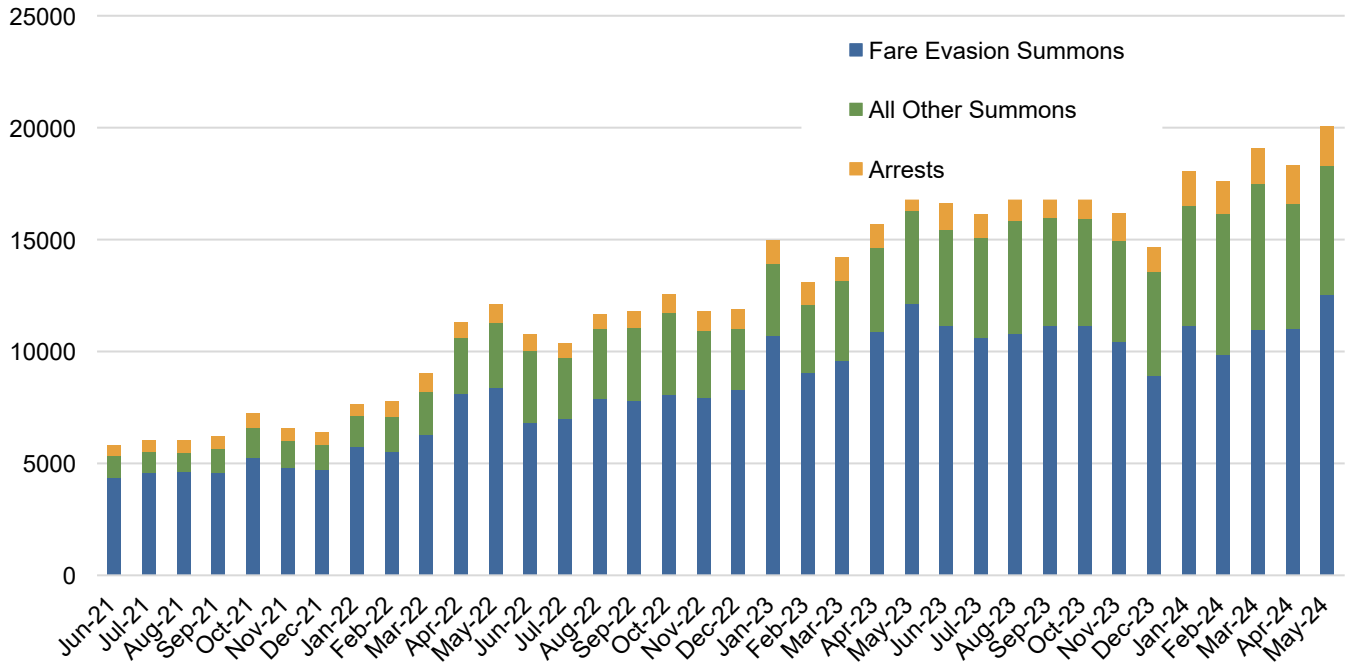
The number of reported Workplace Violence Cases against Bus Employees recorded by NYCT Security per NYS DOL Law (Categorized by Physical Contact and Non-Contact Incidents)





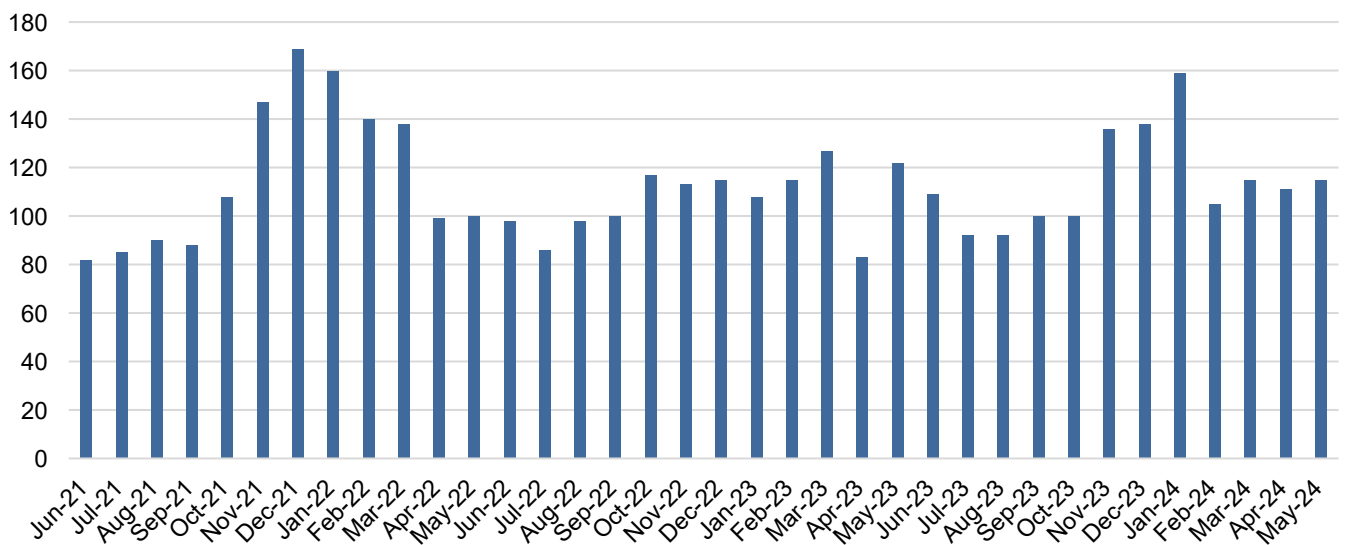
### NYPD Summonses and Arrests

The number of summonses issues for fare evasion (Transit Adjudication Bureau + criminal); the number of summonses issues for other infractions; the number of arrests made by NYPD



### Track Intrusion Incidents

The number of incidents in which a non-authorized person is on or about subway tracks, hindering subway operations



# MTA Bridges and Tunnels

The Internal Security Department promotes the safety and well-being of all of our customers and employees through the continual evaluation of the physical environment of our site/facilities, reviewing incident reports to identify trends in the types of incidents reported, and reviewing the effectiveness of the mitigating actions. This mission continues to be done in collaboration with Operations, Maintenance, and Safety & Health departments with the support of MTA Headquarters business units such as, MTA Labor Counsel and Law Departments, Office of Security, and in partnership with the labor organizations representing our employees.

## MTA Bridges & Tunnels Achievements in Q2 2024

### **Toll Evasion and Persistent Toll Violators (PTV):**

- Revenue protection and recovery remains a top priority for B&T, with a 13% increase in New York State vehicle registrations interdicted compared to Q2 2023. Vehicle interdictions for out-of-state registrations increased by 161% compared to Q2 2023.

### **Targeted Enforcement:**

- Increased targeted enforcement efforts authority-wide resulted in a 65% increase in total summonses issued compared to Q1 2024. A robust focus on excessively tinted windows resulted in a 283% increase compared to Q1 2024.

### **Counterfeit and Covered/Obstructed Plates Enforcement:**

- MTA B&T continues to work closely with regional stakeholders in combating counterfeit and covered, or obstructed license plates. B&T enforcement efforts resulted in a 189% increase in the issuance of registration and license plate summonses compared to Q1 2024.

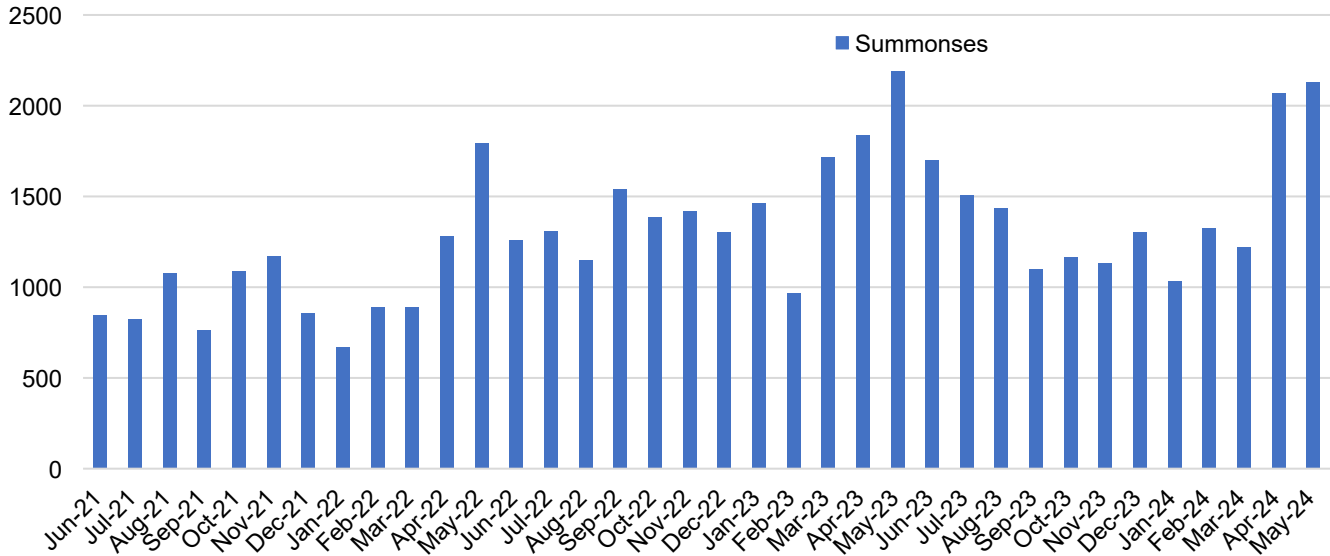
### **Collision Reduction Efforts:**

- Speed enforcement at all crossings resulted in a 49% increase in summonses issued and as a result, collisions authority-wide have decreased 13% compared to Q2 2023.

MTA Bridges & Tunnels continues to outpace previous enforcement efforts when targeting persistent toll violators and counterfeit, covered, or obstructed license plates. The results of these efforts not only recover revenue to support the vital MTA infrastructure, they reduce the number of unregistered and uninsured “ghost” vehicles on our roads.

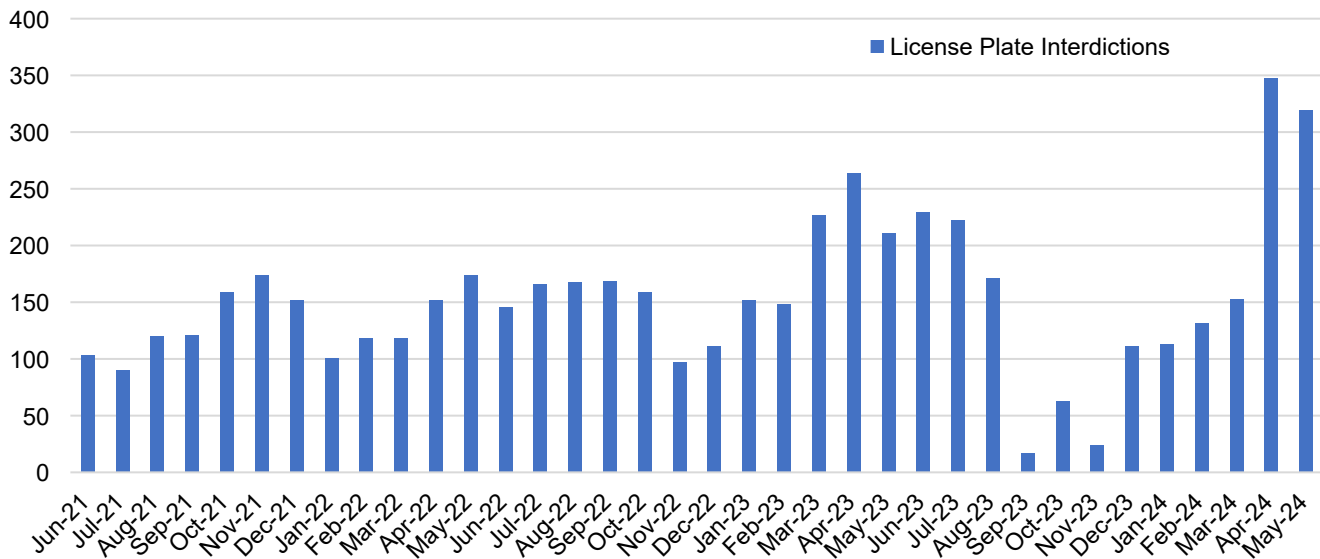
### Bridges and Tunnels Summonses

All summonses issued by B&T Officers for violations including covered/obstructed plates, moving violations, etc.



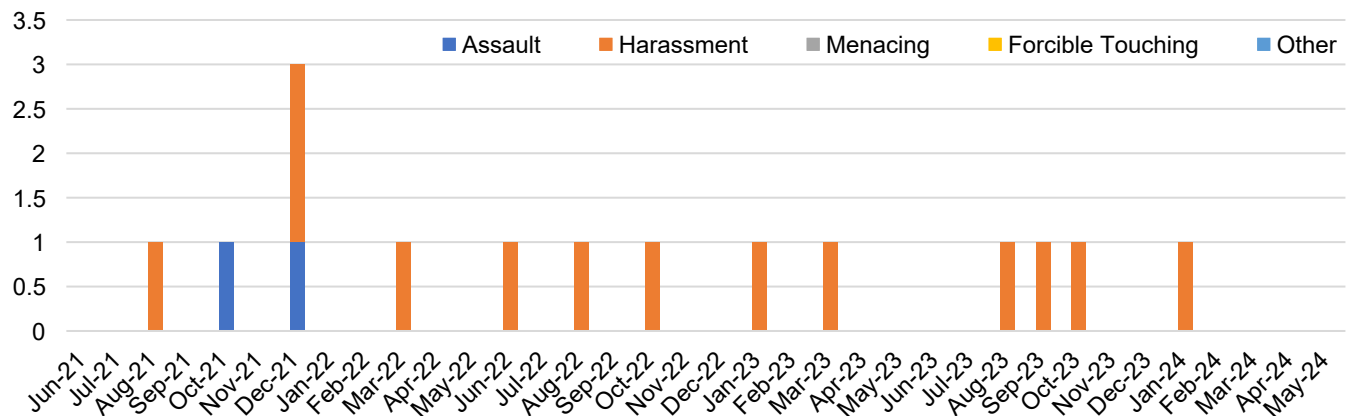
### Bridges and Tunnels License Plate Interdictions

Vehicles remanded for tow due to non-payment of tolls.



### Workplace Violence Against Employees – Penal Law

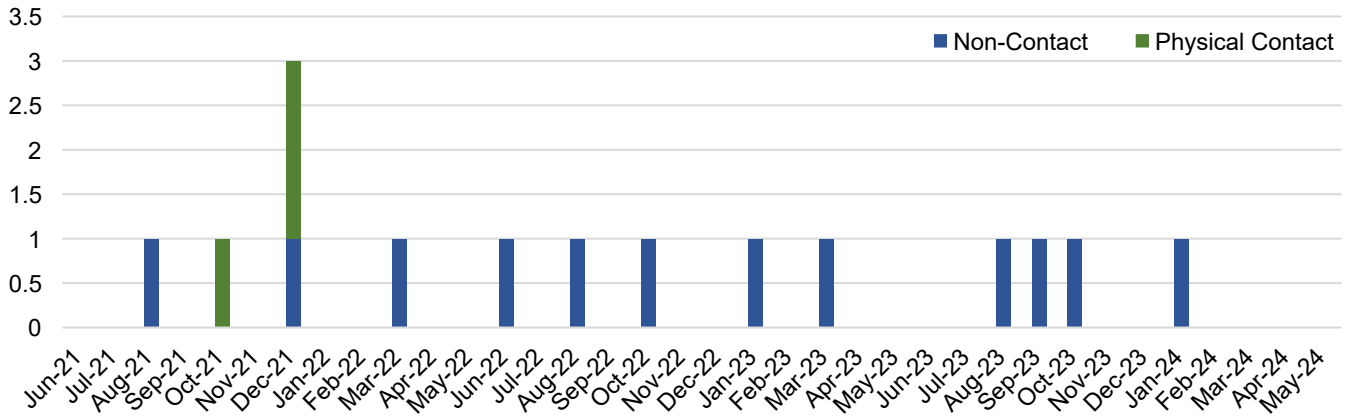
The number of reported Workplace Violence Cases against B&T employees, contractors, and other MTA employees on B&T property, recorded by B&T Security and BTOs, per NYS Penal Law (Categorized by Assault, Harassment, Menacing, Forcible Touching, and Other).





## Workplace Violence Against Employees – Labor Law

The number of reported Workplace Violence Cases against B&T employees, contractors, and other MTA employees on B&T property, recorded by B&T Security and BTIOs, per NYS DOL Law (Categorized by Physical Contact and Non-Contact Incidents)



# MTA Police Department

The Metropolitan Transportation Authority Police Department (MTA PD) is a dedicated force of approximately 1,275 sworn officers tasked with patrolling the MTA region, which includes the Long Island Railroad (LIRR), Metro-North Railroad (MNR), and the Staten Island Railway. The MTA PD also supplements the New York City Police Department (NYPD) in the NYC subway system and assists MTA Bridge and Tunnel Officers on various MTA bridges and tunnels. The core mission of the MTA PD is to ensure the safety and well-being of the riding public and MTA employees by reducing crime and the fear of crime, enhancing the quality of life, providing safe passage, and securing MTA properties against violent acts. The department performs a range of critical functions, including responding to service calls, investigating crimes, managing traffic, and assisting other law enforcement and first responder agencies during emergencies.

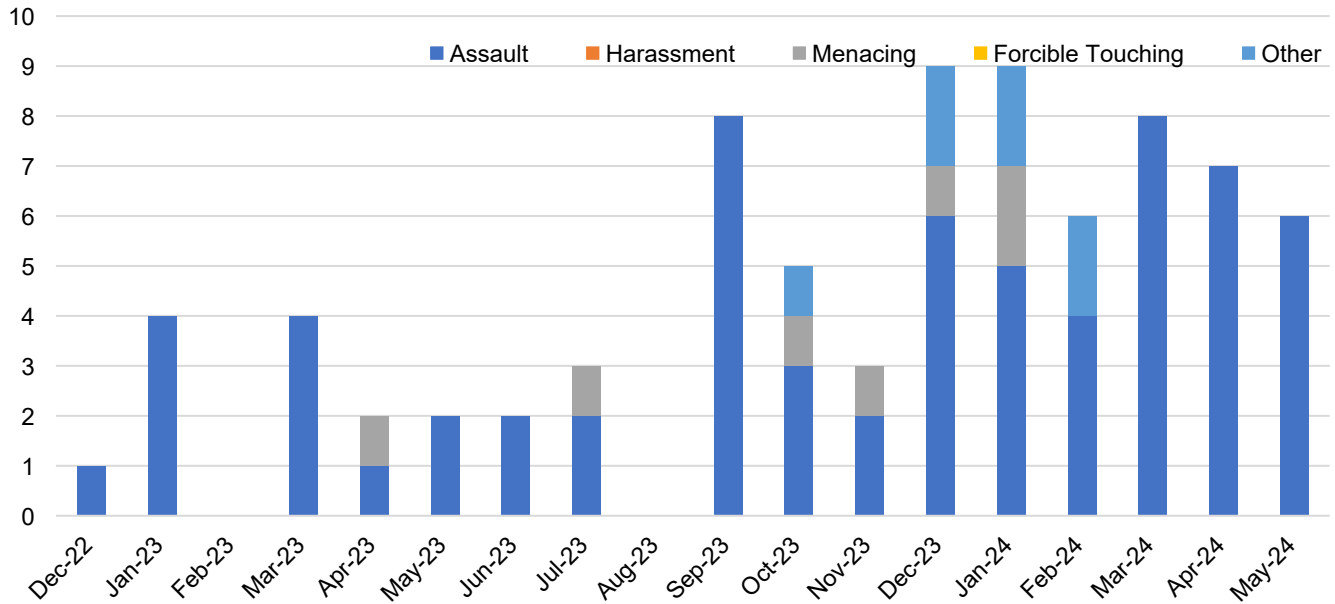
## MTA Police Department Achievements in Q2 2024

- **Enhanced Enforcement and Arrests:**
  - Increased focus on quality-of-life violations and fare evasion enforcement resulted in a 55% increase in summonses issued and a 116% increase in all arrests.
- **Co-response Initiative:**
  - Piloted a co-response initiative during the overnight end-of-line operation, where officers remove homeless individuals from trains at the end-of-line stations and offer shelter and services. Clinicians work alongside officers to provide psychiatric services for those deemed a danger to themselves or others.
- **Increased Train Patrols:**
  - Train patrols increased by 17% through mandated additional patrols for all district sector cars.
- **Support for Fare Evasion Policy:**
  - Assisted LIRR and MNR with the new fare evasion policy, handling over 2,000 calls for fare evasion in Q2.

The MTA PD's efforts in Q2 2024 highlight their commitment to maintaining safety, order, and security across the MTA transportation network, ensuring a safer and more pleasant experience for all passengers and employees.

## Workplace Violence Against Employees – Penal Law

The number of reported Workplace Violence Cases against MTAPD Sworn Officers per NYS Penal Law (Categorized by Assault, Harassment, Menacing, Forcible Touching, and Other).



## Workplace Violence Against Employees – Labor Law

The number of reported Workplace Violence Cases against MTAPD Sworn Officers per NYS DOL Law (Categorized by Physical Contact and Non-Contact Incidents)

