

[To apply, email [wfisher@mtahq.org](mailto:wfisher@mtahq.org) with a resume or LinkedIn profile]

### **Summary of position**

The Digital Services team is seeking a product manager to lead one of our major products. This person will play a crucial role in shaping the daily commute of 3M+ New Yorkers through data and technology.

Our team is responsible for all realtime signs in the subway, the TrainTime app, the MTA app, and the processing systems that transform raw data into actionable information for passengers.

We're a diverse and agile team of about 20 professionals, primarily engineers, complemented by several product managers and a dedicated product designer. Operating with the nimbleness of a startup within the larger MTA structure, we prioritize thoughtfulness, determination, and impact in everything we do.

### **Abilities, domain knowledge and technical skills**

#### *Abilities*

- Must be intellectually curious and passionate about technology.
- Plan, initiate, and manage information technology projects for web, app or backend products
- Incorporate data, research, and market research to inform product strategy and drive customer satisfaction. Define and analyze metrics that inform the success of products.
- Work cross-functionally with other teams to drive product vision, define product requirements, and coordinate resources. This may include working with operational teams and/or going out into the field.

#### *Domain knowledge*

- Working knowledge of subway, rail or bus systems. Familiarity with the MTA system is a plus.
- Experience with mapping and geospatial data.

#### *Technical skills*

- Proficiency with SQL, as well as data visualization tools like Tableau or Power BI.
- Familiarity with cloud platforms such as AWS, Azure, or GCP.

### **Experience and education**

- Bachelor's degree in computer science or related field is required. Demonstrated experience and education may be considered in lieu of the degree.
- Prior experience running projects, writing technical documents including scopes of work, software requirements, and estimates.