

Minutes of Regular Meeting
Committee on Operations of the MTA New York City Transit Authority, Manhattan and
Bronx Surface Transit Operating Authority,
Staten Island Rapid Transit Operating Authority,
and MTA Bus Company
March 25, 2024

Meeting Held at:
Metropolitan Transportation Authority
Two Broadway

New York, New York 10004
10:45 am

The following Committee Members attended the meeting:

Hon. Haeda Mihaltses, Committee Chair
Hon. Andrew Albert
Hon. Jamey Barbas
Hon. David Jones
Hon. Lisa Sorin
Hon. Midori Valdivia

The following Committee Member attended by videoconference:

Hon. Randolph Glucksman

The following Board Members attended the meeting:

Hon. Samuel Chu
Hon. Marc Herbst
Hon. Meera Joshi

The following Staff Members attended in person or by videoconference:

Richard Davey, President, NYCT
Quemuel Arroyo, Chief Accessibility Officer, MTA
Demetrius Crichlow, Senior Vice President, Subways, NYCT
Frank Annicaro, Senior Vice President, Buses
Michael Kemper, Chief of Transit, NYPD
Jaibala Patel, Deputy Chief Financial Officer, MTA
David Farber, General Counsel, NYCT and MTA Bus
Paige Graves, General Counsel, MTA
Monica Murray, Chief Administrative Officer, NYCT
Christopher Pangilinan, Vice President, Paratransit, NYCT
Patrick Warren, Chief Safety Officer, MTA

Norman Grandstaff, Deputy Chief, Transit, NYPD
Brian McGuinn, Deputy Chief, Transit, NYPD
William Amarosa, Vice President, Subways, Operations Support
Kenneth Corey, Chief of Department, NYPD
Dana Hecht, Senior Vice President, Infrastructure, MTA C&D
Timothy Doddo, Vice President, Office of System Safety, MTA
Shanifah Rieara, Acting Chief Customer Officer
Raymond Porteus, Inspector, NYPD Transit Bureau
Jesse Seder, Acting Deputy Vice President, Central Maintenance Facilities, NYCT
Louis Montanti, Deputy Chief Procurement Officer, Operations, MTA
Jim Compton, Executive Vice President, Customer Environment & Facilities, NYCT

1. OPENING MEETING

Chair Mihaltses called the March Committee meeting to order.

2. PUBLIC SPEAKERS

The MTA moderator reminded public speakers of the rules of conduct, the two-minute speaking limit, and that speakers will be alerted when 30 seconds remain to conclude their remarks.

The following public speakers commented:

Iris Kelly
Murray Bodin
Gian Pedulla
Monica Bartley
Tasha LeRebours
Vincent Pedulla
Matty Buchys Hyland
Monique Johnson
Robert Weeks
Yvonne Lee
Jean Ryan
Christopher Greif
Charlton D'souza
Andy Pollack
Jesse Figueroa
David Kupferberg
Jack Nierenberg
Lisa Daglian
Jason Anthony

Refer to the video recording of the meeting produced by the MTA and maintained in MTA records, for the content of speakers' statements.

3. APPROVAL OF MEETING MINUTES

Upon motion duly made and seconded, the Committee approved the Minutes of the Committee meeting held on February 26, 2024.

Refer to the video recording of the meeting, produced by the MTA and maintained in MTA records, for the details.

4. APPROVAL OF WORK PLAN REPORT

President Davey stated that there was one change to the work plan. He indicated that the EEO 2023 Year-End Report will be presented in April instead of March.

Refer to the video recording of the meeting, produced by the MTA and maintained in MTA records, for the details.

5. PRESIDENT'S REPORT

President Richard Davey delivered the President's Report.

President Davey noted that March 18th was Transit Employee Appreciation Day, and he spoke of his visits to over a dozen employee facilities that day and his experience shadowing a conductor. He reported that other members of the leadership team, including Janno Lieber, Demetrius Crichlow and Frank Annicaro, had also visited employees at various work sites.

President Davey's remarks about Transit Employee Appreciate Day were followed by a video celebrating transit workers at transit agencies across the United States.

President Davey then stressed the importance of employee safety, noting assaults are down, but also noting that even one incident is too many.

He reported that February and March saw strong ridership growth, especially with respect to Paratransit and Subways.

President Davey discussed two New York Times articles, one that featured Jose LaSalle, the Department of Subway's weekend czar, and another that featured two subway overhaul shops.

He commended Chief Mechanical Officer, Subway Car Equipment Siu Ling Ko for her excellent work as the first female to hold that position, and for being featured on NY1. President Davey noted that March was Women's History Month, and emphasized the important roles currently performed by women at the MTA, including two agency presidents.

President Davey acknowledged that customers and employees need to feel safe in the system. He discussed Governor Hochul and Chair Lieber's five point plan to improve safety, which includes focusing on mental health outreach, ensuring justice is delivered to perpetrators, adding subway

cameras and real-time bus cameras, and additional deployment of uniformed personnel in the system.

He noted that high-profile incidents, such as the slashing of Conductor Scott and the shooting at Hoyt Schermerhorn, have disproportionate impacts on the sense of safety for all. He expressed his confidence in NYPD Transit Chief Kemper, the Transit Bureau, and the NYPD to continue keeping customers and employees safe.

Refer to the video recording of the meeting, produced by the MTA and maintained in MTA records, for the details.

6. PARATRANSIT PRESENTATION

Christopher Pangilinan, Vice President, Paratransit, NYCT, delivered a presentation on Paratransit.

Mr. Pangilinan discussed the evolution of the Paratransit program, ridership, customer satisfaction, recent trends and initiatives, areas for improvement, and the expansion of OMNY to Paratransit.

Refer to the video recording of the meeting, produced by the MTA and maintained in MTA records, for the details.

7. SAFETY & SECURITY REPORT

Michael Kemper, Chief of Transit, NYPD, delivered the Safety and Security Report.

Chief Kemper stated that deployment of uniformed officers increased in February and has resulted in a decrease in overall crime. He noted that arrests and summonses are up. He reiterated the commitment to keeping everyone safe. He stated that criminal activity by recidivists continues to be a problem.

Refer to the video recording of the meeting, produced by the MTA and maintained in MTA records, for the details.

8. ACCESSIBILITY REPORT

Quemuel Arroyo, Chief Accessibility Officer, MTA, delivered the Accessibility Report.

Mr. Arroyo discussed the recent installation of tactile warning strips in numerous subway stations. He noted the importance of this feature to assist blind and low vision customers. He thanked the ICC team for their success with this project.

Refer to the video recording of the meeting, produced by the MTA and maintained in MTA records, for the details.

9. TRANSIT ALL-STAR SEGMENT

President Davey recognized several employees for their outstanding contributions and thanked them for their service.

Refer to the video recording of the meeting, produced by the MTA and maintained in MTA records, for the details.

10. ADJOURNMENT

Upon motion duly made and seconded, the meeting was adjourned.