

**Please note that the address has been updated on the Notice of Examination for the following exam:**

- ❖ **Promotion to Dispatcher (MTA Bus), Exam No. 4407 – The application deadline is March 15, 2024.**

**The new address is as follows:**

**MTA New York City Transit**

**149 Pierrepont Street**

**Brooklyn, NY 11201**

**Attn: Exam Administration, 3rd Floor, Room 3.600**



# Bus Company

## Notice of Examination

Promotion to Dispatcher, Exam No. 4407

Amended Notice – February 7, 2024

**Application Deadline:**

March 15, 2024

**Type of Test:**

Multiple-Choice Test

**Application Fee:**

\$88.00

**Multiple-Choice Test Date(s):**

(subject to change)

Saturday, June 1, 2024 or

Sunday, June 2, 2024

Note: Unless otherwise specified, you will be randomly scheduled to test on one of the dates indicated above.

**This notice of examination was amended on February 7, 2024 to update the address in the “Correspondence” section.**

### JOB DESCRIPTION

**Dispatchers**, under general supervision, assign bus operators to their runs; direct the dispatch and movement of buses within an assigned territory; handle unusual occurrences in service; determine ways to minimize delays incidental to bus operations; make computations relative to bus schedules; investigate accidents, unusual occurrences and equipment failures; keep time records; prepare reports; and communicate via radio. When required, Dispatchers operate MTA Bus Company vehicles on the road or in the yards; and perform related work.

**Special Working Conditions:** Dispatchers may be required to work various shifts, including nights, Saturdays, Sundays and holidays.

(This brief description does not include all of the duties of this position.)

### SALARY

The current minimum salary for Dispatcher in the bargaining unit represented by the Transit Supervisors Organization, Local 106 is \$37.32 per hour increasing to \$43.39 per hour in the sixth year of service. The current minimum salary for Dispatcher in the bargaining unit represented by the Amalgamated Transit Union, Local 1179 is \$42.08 per hour increasing to \$46.76 per hour in the third year of service. These rates are subject to change. MTA Bus Company will determine the bargaining unit to which newly promoted Dispatchers will be assigned.

**READ CAREFULLY AND SAVE FOR FUTURE REFERENCE**

Application Period Opened: February 1, 2024

## ELIGIBILITY TO TAKE EXAMINATION

This examination is open to each employee of MTA Bus Company who **on the first date of the multiple-choice test**

1. is employed in the title of Bus Operator; and
2. is not otherwise ineligible.

You are responsible for determining whether you meet the eligibility requirements for this examination prior to submitting the application. You may be given the test before we verify your eligibility. If you are marked "Not Eligible," your application fee will **not** be refunded, and you will **not** receive a score.

This examination is **not** open to employees of New York City Transit or MaBSTOA, or to employees of MTA agencies other than MTA Bus Company.

## THE TEST

You will be given a multiple-choice test. A score of at least 70% is required to pass the multiple-choice test.

You will be scheduled to take the test on one of the dates listed in the above "Test Date" box. You will be assigned to a test date and location, and you cannot request that your scheduled test date or location be changed, unless you meet the conditions in the "Special Test Accommodations" subsection below.

Your score on the multiple-choice test will determine 85% of your final score. Your seniority will determine the remaining 15%. You must pass the multiple-choice test to have your seniority credited. Your seniority score will be 70 plus 3 points for each year of service in MTA Bus Company or one of the private bus companies consolidated under MTA Bus Company to a maximum of 100 for 10 years or more of eligible service. Partial seniority credit will be given for each day served as an MTA Bus Company employee. Time serviced prior to a break in service of more than one year will not be credited.

The multiple-choice test may measure your knowledge, skills and abilities in the following and other related areas:

- **Rules and Regulations:** Knowledge of the rules, regulations, and procedures as they pertain to governing the timely, safe, and efficient operation of buses
  - Example: *Recalling the steps of a pre-trip inspection*
- **Bus Operation:** Knowledge of the procedures governing the assignment of Bus Operators to scheduled bus runs, and of the rules, contracts, and procedures that govern the supervision of Bus Operators
  - Example: *Informing subordinates of workplace policies regarding time-off requests*
- **Number Facility:** Ability to make computations related to bus schedules, earned pay hours, and leave allowances
  - Example: *Calculating the time it takes to get from one location to another based on the bus schedule*
- **Judgment:** Ability to follow mandated procedures and exercise good judgment in the event of accidents, crimes, illnesses, or other emergencies or unusual occurrences
  - Example: *Determining which assignments are high priority and should be completed as soon as possible*
- **Forms and Records:** Knowledge of proper record keeping procedures, including a knowledge of forms most commonly used by Dispatchers
  - Example: *Completing a report based on an incident you observed on the road*

**READ CAREFULLY AND SAVE FOR FUTURE REFERENCE**

Application Period Opened: February 1, 2024

## HOW TO SUBMIT AN APPLICATION

If you believe you meet the requirements in the “Eligibility to Take Examination” section, you may submit an application during the application period. If you believe you have a special circumstance (e.g., a disability, military duty) that prevents you from applying as instructed below, please refer to the Special Circumstances Guide referenced in the “Special Test Accommodations” subsection below. Applications will **not** be accepted in person.

### Online Applications:

1. If you are an active MTA employee, apply using the MTA Business Service Center (BSC) employee portal at [www.mymta.info](http://www.mymta.info) by the last day of the application period (non-active MTA employees and applicants requesting a fee waiver must email us by the last day of the application period at [examsunit@nyct.com](mailto:examsunit@nyct.com) for application instructions). **Note:** The application system may not function properly with mobile devices or tablets. For best results when applying, please use the latest version of Microsoft Edge, open a new window, and avoid having multiple tabs open in the same window.
2. Once you have logged in, click on the My Job Search ribbon and then click on Exams (non-Railroad).
3. Follow the steps to submit an application.
4. Active MTA employees must pay the application fee via payroll deduction.
5. A confirmation number will appear on the same page after submitting your application and authorizing a payroll deduction (Save this number for future reference).

**IMPORTANT:** Your application submission confirms that you have read this Notice of Examination, including any dates and the requirements.

**Application Fee:** This fee is generally not refundable. Under special circumstances, you may be entitled to a refund. Please refer to the Department of Citywide Administrative Services (“DCAS”) General Exam Regulation E.3.4 to determine if you are entitled to a refund. Please visit [http://web.mta.info/nyct/hr/forms\\_instructions.htm](http://web.mta.info/nyct/hr/forms_instructions.htm) to access the DCAS General Exam Regulations online. Application fee refund requests, along with any relevant supporting documentation, should be emailed to [examsmakeups@nyct.com](mailto:examsmakeups@nyct.com) or mailed to the address in the “Correspondence” section below.

**Late Applications:** Refer to the “Correspondence” section below to contact the Examinations Unit to determine the procedure for submitting a late application if you meet one of the following conditions:

1. You are absent from work for at least one-half of the application period and are unable to apply for reasons such as vacation, sick leave or military duty; or
2. You become eligible after the above application period, but before the first test date.

**Special Test Accommodations:** If you plan to request an alternate test date due to your religious observance or special testing accommodations due to disability, please follow the instructions included in the Special Circumstances Guide, which is accessible online at [http://web.mta.info/nyct/hr/forms\\_instructions.htm](http://web.mta.info/nyct/hr/forms_instructions.htm) and will be attached to this Notice of Examination during the application period. An alternate test date due to religious observance must be requested no later than 15 days prior to the date on which multiple-choice testing is expected to begin. Special testing accommodations due to disability must be requested no later than 30 days prior to the date on which multiple-choice testing is expected to begin.

**READ CAREFULLY AND SAVE FOR FUTURE REFERENCE**

Application Period Opened: February 1, 2024

**Make-Up Tests:** You may apply for a make-up test if you cannot take the multiple-choice test as scheduled for any of the following reasons:

1. Compulsory attendance before a public body; or
2. On-the-job injury or illness caused by municipal employment where you are an officer or employee of the City; or
3. Absence from the test within one week after the death of a spouse, domestic partner, parent, parent-in-law, sibling, child, or child of a domestic partner where you are an officer or employee of the City; or
4. Absence due to ordered military duty; or
5. A clear error for which MTA New York City Transit is responsible; or
6. A temporary disability; or
7. Pregnancy, childbirth or a related medical condition.

To request a make-up test, submit your request with documentation of the special circumstances that caused you to miss your test (as attachments) by email to [examsmakeups@nyct.com](mailto:examsmakeups@nyct.com) or by mail to the address in the “Correspondence” section below as soon as possible.

## CORRESPONDENCE

**Change of Contact Information:** It is critical that you keep your contact information (i.e., telephone number, mailing address and/or email address) current with MTA New York City Transit. You may miss important information about your exam(s) or consideration for appointment or promotion, including important information that may require a response from you by a specified deadline, if we do not have your correct contact information. To update your contact information, you may:

1. Email us at [examsunit@nyct.com](mailto:examsunit@nyct.com) with the subject “Contact Info Update,” or
2. Mail your request to the address at the end of this section.

Your request must include your full name, exam title(s), exam number(s) and your old and new telephone numbers, mailing and/or email address. **MTA Bus employees must also visit the employee portal at [www.mymta.info](http://www.mymta.info) to update their contact information through the “BSC.”**

All other correspondence should be sent to [examsunit@nyct.com](mailto:examsunit@nyct.com) and must include “Promotion to Dispatcher, Exam No. 4407” in the Subject. Alternatively, you can mail your correspondence to the following address:

Promotion to Dispatcher (MTA Bus), Exam No. 4407  
MTA New York City Transit  
149 Pierrepont Street  
Brooklyn, NY 11201  
Attn: Exam Administration, 3rd Floor, Room 3.600

## TEST SITE REQUIREMENTS

An Admission Letter will be mailed to you about 10 days before the first date of the multiple-choice test. If you do not receive an Admission Letter at least 4 days before this date, you must email a request for a duplicate Admission Letter to [examsunit@nyct.com](mailto:examsunit@nyct.com). A paper copy of the Admission Letter is your ticket for admission to the test.

Applicants **must** keep their mailing address **up to date**. Please refer to the “Correspondence” section above for instructions on how to update your address and other contact information.

**READ CAREFULLY AND SAVE FOR FUTURE REFERENCE**

Application Period Opened: February 1, 2024

**Warning:** You are not permitted to enter the test site with cellular phones, smart watches, beepers, pagers, cameras, portable media players, or other electronic devices. Calculators are permitted; however, they must be hand-held, battery or solar powered, numeric only. Calculators with functions **other than** addition, subtraction, multiplication and division **are prohibited**. Electronic devices with an alphabetic keyboard or with word processing or data recording capabilities such as planners, organizers, etc. are prohibited. If you use any of these devices in the building at any time before, during or after the test, you may **not** receive your test results, your test score may be nullified, and your application fee will **not** be refunded.

You may not have any other person, including children, present with you while you are being processed for or taking the test and no one may wait for you inside of the test site while you are taking the test.

**Leaving:** You must leave the test site once you finish the test. If you leave the test site after being fingerprinted but before finishing the test, you will not be permitted to re-enter. If you disregard this instruction and re-enter the test site, you may not receive your test results, your test score may be nullified, and your application fee will not be refunded.

**Proof of Identity:** You must present your MTA employee ID when you arrive to take the test.

## THE TEST RESULTS

If you pass the multiple-choice test and are marked eligible, your name will be placed in final score order on an eligible list and you will be given a list number. You will be notified by mail of your test results. If you meet all requirements and conditions, you will be considered for promotion when your name is reached on the eligible list.

Vacancies at the Far Rockaway and John F. Kennedy depots will be filled through the canvassing of eligible candidates employed at either depot in list order. Vacancies at the Baisley Park, College Point, Eastchester, LaGuardia, Yonkers and Spring Creek depots will be filled through the canvassing of eligible candidates employed at any one of those locations in list order.

All promotions are subject to pre-promotion evaluations. Eligibility will be verified before the eligible lists are established. The names of applicants who do not meet eligibility requirements will not be placed on the eligible lists regardless of their written test scores. The eligible lists resulting from this exam will remain active for a maximum of 4 years from the date it is established. MTA Bus Company reserves the right to terminate the lists after one year.

When an eligible list to fill a particular vacancy is exhausted, the MTA Bus Company reserves the right to canvass employees on the remaining eligible lists to fill that vacancy. Employees who accept a position to fill that vacancy will be removed from their respective eligible list.

## REQUIREMENTS TO BE PROMOTED

**Service Requirement:** You must be an active Bus Operator at MTA Bus Company at the time of promotion. In addition, you must have served a minimum of 3 years as a Bus Operator at MTA Bus Company or one of the private bus companies consolidated under the MTA Bus Company to be eligible for promotion.

**Pre-Promotional Evaluation:** All promotions are subject to pre-promotional evaluations.

**Drug Screening Requirement:** You must pass a drug screening in order to be promoted.

**READ CAREFULLY AND SAVE FOR FUTURE REFERENCE**

**Application Period Opened:** February 1, 2024

**Promotions:** Successful completion of this examination does not guarantee promotion. Eligible candidates will be considered for selection in order of list standing. Two separate promotional eligible lists shall be established for this exam as follows:

- 1) List 4411 – Promotion to Dispatcher (JFK and Far Rockaway Depots): This list encompasses positions associated with these depots including, crew, yard, road operations, command center and other associated functions. The Dispatcher position is represented by the Amalgamated Transit Union, Local 1179 at these depots. Only Bus Operators from JFK and Far Rockaway Depots will be eligible for placement on this list.
- 2) List 4412 – Promotion to Dispatcher: This list encompasses all positions in this title other than the positions referenced in Paragraph 1 above this section. These positions are represented by the Transit Supervisors Organization, Local 106. Only Bus Operators from College Point, Baisley Park, LaGuardia, Eastchester, Yonkers and Spring Creek Depots will be eligible for placement on this list.

### **ADDITIONAL INFORMATION**

**Training:** You may be required to undergo a formalized training course during your probationary period. Failure to successfully complete the training course may result in termination or being returned to your previously held title.

**Probationary Period:** You will be required to complete a probationary period. If you do not successfully complete the probationary period, you may be terminated or returned to your previously held title.

### **PENALTY FOR MISREPRESENTATION**

Any intentional misrepresentation on the application or examination may result in disqualification, even after promotion, and may result in criminal prosecution.

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MTA Bus Company is an Equal Opportunity Employer and welcomes applications from all qualified persons. The General Examination Regulations of the Department of Citywide Administrative Services are accessible through our website at [http://web.mta.info/nyct/hr/forms\\_instructions.htm](http://web.mta.info/nyct/hr/forms_instructions.htm)

The list resulting from this examination will be based strictly on examination ratings attained by candidates through their test scores and seniority ratings, as described above.

NYCT/MaBSTOA/MTA Bus Co. Personnel Testing, Selection and Classifications Unit

Title Code: MTA02

**Application Period Opened:** February 1, 2024



# New York City Transit

149 Pierrepont Street  
Brooklyn, NY 11201  
Attn: Exam Administration, 3rd Floor, Room 3.600

## MTA NEW YORK CITY TRANSIT EXAMINATION FEE WAIVER REQUEST GUIDE

### NEW YORK CITY TRANSIT EXAMINATION FEE WAIVER REQUEST FORM

#### TO ALL APPLICANTS:

In accordance with Civil Service Law Section 50.5(b), the application fee shall be waived for any person who meets at least one of the following criteria during the month you wish to apply for an examination:

<b>A)</b> Unemployed.	<b>B)</b> Receiving Supplemental Security Income (SSI) payments.
<b>C)</b> Receiving Medicaid benefits.	<b>D)</b> Receiving Public Assistance in the form of Temporary Assistance for Needy Families (TANF)/Family Assistance or Safety Net Assistance.
<b>E)</b> Certified eligible for a Workforce Investment Act program through New York City's Workforce1 Career Centers.	<b>F)</b> Veterans Fee Waiver for U.S. Armed Forces service members who have served on full-time active duty, other than reserves and/or training.
	<b>G) One-time</b> Fee Waiver for Spouses or Domestic Partner of a Veteran of the US Armed Forces.

**You must complete a separate "EXAMINATION FEE WAIVER REQUEST FORM" for each examination for which you are requesting a fee waiver.**

PRINT CLEARLY OR TYPE INFORMATION

Name: \_\_\_\_\_ SS#: \_ \_ \_ - \_ \_ - \_ \_ \_

Exam Title: \_\_\_\_\_ Exam Number: \_\_\_\_\_

I request that my application fee for the examination listed above be waived in accordance with the Section 50.5(b) of the State Civil Service Law.

**\*\*\*\*\*AFFIRMATION\*\*\*\*\***

I have read the above-mentioned portion of Section 50.5(b) of the Civil Service Law relating to the waiver of the application fee and hereby certify that I am qualified to receive such waiver for the reason indicated below. I understand that if I falsify information concerning my current eligibility in order to obtain the application fee waiver, **I may be banned from appointment to any position within the City of New York, and may be subject to criminal prosecution. (All such violations will be referred to the Department of Investigation.)**

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Fee Waiver Criteria Selection: Check only the box that applies to you and for which you have acceptable documentation as described on pages 2 and 3. Complete, sign, and date this form and return it along with your documentation. At the time of applying for the above-indicated examination, I am currently...

- A) an individual who is unemployed.**
- B) an individual who is receiving Supplemental Security Income (SSI) payments.**
- C) an individual who is receiving Medicaid benefits.**
- D) an individual who is receiving Public Assistance in the form of Temporary Assistance for Needy Families (TANF)/Family Assistance or Safety Net Assistance.**
- E) a participant certified eligible for a Workforce Investment Act program through New York City's Workforce1 Career Centers.**
- F) an individual who has served in the U.S. Armed Forces on full-time active duty, other than reserves and/or training, and has not previously received a Veterans Fee Waiver.**
- G) an individual who is a spouse or domestic partner of a Veteran of the US Armed Forces (one-time use).**

**FOLLOW THE INSTRUCTIONS ON PAGES 2 & 3, AND SUBMIT AND SIGN THIS PAGE WITH THE CORRECT DOCUMENTATION.**





## MTA NEW YORK CITY TRANSIT EXAMINATION FEE WAIVER REQUEST GUIDE

### EXAMINATION FEE WAIVER SUPPORTING DOCUMENTATION REQUIREMENTS

- A) For an individual who is unemployed: Submit an “**Unemployment Insurance Benefit Payment History**” inquiry printout. This printout must include Week Ending dates that correspond with the month that you are applying for an exam. You may obtain this printout from the New York State Department of Labor by calling 1 (877) 221-1634 or online at [www.labor.state.ny.us](http://www.labor.state.ny.us). For the Department of Labor outside of New York State, you may access their website at [www.dol.gov](http://www.dol.gov) for assistance in locating this type of documentation online for the state in which you reside. If you are unemployed, but not currently receiving Unemployment Insurance Benefits, you may submit an affidavit signed by you stating that you are unemployed, and notarized by a Notary Public. Your affidavit must be dated within the application period for the exam you are applying for. For unemployment benefits received outside of New York State, you may include a copy of your unemployment check that bears your Name and SS# dated and issued for the month in which you are applying for an exam.
- B) For an individual who is receiving Supplementary Security Income (SSI) payments: Submit a “**Benefit Verification Break Down Letter**”. This printout shows the breakdown of your monthly payments on letterhead from a Social Security Administration Office in your state that is dated during the month for which you are applying for an exam and specifically indicates that you received SSI benefits that month. Award Letter Notifications re-issued during the month you are applying for an exam that does not include the added information in the OTHER IMPORTANT INFORMATION field that specifically states you are receiving SSI benefits that month will not be accepted. Parents who receive SSI benefits for their minor children are not eligible for a fee waiver.
- C) For an individual who is receiving Medicaid benefits or partial benefits that include Medicaid: Submit the “**MA Case/Suffix/ Individual/Summary**” printout. This printout must verify that either your eligibility for Medicaid is coded “AC” for Active, or your authorization period is currently active, or if your case has been closed, the date your case was closed. These dates must include the month for which you are applying for an exam. You may obtain this printout from your assigned worker, or from a New York City Human Resources Administration Medicaid Office or call 1 (877) HRA-8411. If you applied for Medicaid benefits through a hospital or managed care program/organization, you will need to submit documentation on letterhead from that program/organization that is dated during the month you are applying for an exam that specifically verifies your eligibility of receiving Medicaid benefits that month. For Medicaid benefits received outside New York City, you will need to submit documentation on letterhead from a social service agency in your state that is dated during the month you are applying for an exam that specifically verifies your eligibility of receiving Medicaid benefits, or indicates your case is active that month.

**MTA NEW YORK CITY TRANSIT EXAMINATION FEE WAIVER REQUEST GUIDE**

- D) For an individual who is receiving Public Assistance in the form of Temporary Assistance for Needy Families(TANF)/Family Assistance or Safety Net Assistance benefits:** Submit the **“PA Case Composition-Suffix/Individual Summary”** printout. This printout must verify that either your eligibility for Public/Cash Assistance is coded “AC” for Active, or if your case has been closed, the date your case was closed. These dates must include the month for which you are applying for an exam. If your case has been coded “SN” for Sanctioned, or if you recently applied for benefits and your case is coded “AP” for Application, you are not eligible to receive a fee waiver. You may obtain this printout from your assigned worker, or from a New York City Human Resources Administration Office or call 1 (877) HRA-8411. For TANF/Family Assistance or Safety Net Assistance benefits received outside New York City, you will need to submit documentation on letterhead from a social service agency in your state that is dated during the month you are applying for an exam that specifically verifies your eligibility of receiving TANF/Family Assistance or Safety Net Assistance benefits, or indicates your case is Active that month.
- E) For a participant certified eligible for a Workforce Investment Act program through New York City’s Workforce1 Career Centers:** Submit documentation on letterhead from the Department of Small Business Services that is dated during the month for which you are applying for an exam and specifically indicates that you are a participant registered with the City’s Workforce1 Career Centers for that month. You may obtain this letter only by calling the New York City Department of Small Business Services at (212) 513-6406.
- F) For an individual who has served in the U.S. Armed Forces on full-time active duty, other than reserves and/or training, and has not previously received a Veterans Fee Waiver:** Participants must have been discharged under honorable conditions from the Armed Forces of the United States (Army, Navy, Marine Corps, Air Force, Coast Guard or the National Guard only). The Veterans Exam Fee Waiver cannot be used retroactively for any exam for which you have already applied. Proper documentation must accompany your application. Mail a clear copy of your separation papers (Form DD214, long form) or a Statement of Service letter along with your application package. The Veterans Exam Fee Waiver is available for Promotion and Open Competitive exams. Please note that Veterans Preference Credits and the Veterans Exam Fee Waiver are two separate programs that have different purposes and criteria.
- G) One-time Fee Waiver for Spouses or Domestic Partner of a Veteran of the US Armed Forces:** At the time of exam filing, you must be a Spouse or Domestic Partner of a Veteran and the Veteran must be a United States citizen or an alien lawfully admitted for permanent residence, have received an honorable discharge or have been released under honorable conditions from the Armed Forces of the United States (i.e., the Army, Navy, Marine Corps, Air Force and Coast Guard, including all components thereof, and the National Guard when in the service of the United States pursuant to call as provided by Law) or have received deployment orders on U.S. Armed Forces letterhead, and have served or is serving on full-time active duty, other than active duty for training.

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**SUBMISSION INSTRUCTIONS**

By the deadline stated in the Notice of Examination, you must submit documentation supporting your fee waiver request by mail to MTA New York City Transit, 149 Pierrepont Street, Brooklyn, NY 11201, Attn: Exam Administration Fee Waiver Request, 3rd Floor, Room 3.600.



**IMPORTANT:** If you believe you have a special circumstance (e.g., disability, military duty) that prevents you from applying as instructed in the Notice of Examination, you may email us during the application period at [examsmakeups@nyct.com](mailto:examsmakeups@nyct.com) to inquire about any available alternative application options.

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### **(A) RELIGIOUS OBSERVANCE:**

Please be advised that if you are unable to test on **any** of the test dates listed on the Notice of Examination because of religious observance, you must notify us of the potential conflict at least **fifteen (15) days** before the first listed test date. Please do not wait to submit your request until you have been sent an Admission Letter, or your request could be denied due to lateness. A separate request must be submitted for **each** exam, and each request must include:

- your full name and Applicant ID (if known) or the last 4 digits of your Social Security Number (SSN),
- the exam number and title, and
- a signed statement on letterhead from your religious organization certifying that your religious observance prohibits you from taking the test on the scheduled date. Please note that **you** must submit your religious organization's statement with your request; the statement must be dated within the last 12 months; and the statement must be signed by your religious leader or their designee.

**To submit the request and documentation described above, you must email or write to:**

Email: [examsmakeups@nyct.com](mailto:examsmakeups@nyct.com) (Please include your signed statement from your religious leader as an attachment.)

Mail: MTA NYC Transit, (Insert Exam Title & Number) – Spec. Circum., 149 Pierrepont Street, Brooklyn, NY 11201,

Attn: Exam Administration, 3rd Floor, Room 3.600

NOTE: Mail must be postmarked by the deadline, and you are strongly encouraged to purchase tracking when mailing.

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### **(B) DISABILITY:**

If you have a disability which will interfere with your ability to take **any** test in this examination without special accommodation(s) or other assistance, you must submit a written request for specific special accommodation(s) for **each** test no later than **thirty (30) days** before the first test date listed on the Notice of Examination (NOE). Each request must include:

- your full name and Applicant ID (if known) or the last 4 digits of your Social Security Number (SSN),
- the exam number and title,
- the specific nature of your disability and a justification for the special accommodation(s), and
- a statement corroborating your disability by a doctor or agency authorized for this purpose. Please note that MTA New York City Transit may request additional information, including medical documentation evidencing that you have a disability and the need for specific special testing accommodation(s). If you have been approved for special testing accommodations in the past, either while attending school or for employment purposes, feel free to include that supporting documentation, as it may expedite the review process.

If you have a temporary disability, pregnancy-related, or child-birth-related condition which prevents you from taking a test on the date that it is scheduled, which is listed on the Notice of Examination (NOE), you may request a make-up exam by submitting a request no later than **one week following close of the application period**, or, if the temporary disability, pregnancy-related, or child-birth-related condition arises after that date, within **one week following the occurrence**. In addition to the information specified above, the request must include original medical documentation signed by an appropriate, licensed doctor specifying 1) the nature of the condition, 2) the duration of the condition, 3) the functional limitations of the condition, and 4) why the condition prevents you from taking the test as scheduled. Where appropriate and practicable, MTA New York City Transit may provide an alternative form of accommodation, such as an alternative test site.

**IMPORTANT:** Supporting documentation **must** satisfy the criteria above. Documentation satisfying an employer's requirement(s) for a leave of absence may **not** be sufficient.

**To submit the request and documentation described above, you must email or write to:**

Email: [examsmakeups@nyct.com](mailto:examsmakeups@nyct.com) (Please attach documentation signed by your doctor or authorized agency.)

Mail: MTA NYC Transit, (Insert Exam Title & Number) – Spec. Circum., 149 Pierrepont Street, Brooklyn, NY 11201,

Attn: Exam Administration, 3rd Floor, Room 3.600

NOTE: Mail must be postmarked by the deadline, and you are strongly encouraged to purchase tracking when mailing.

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**(C) VETERANS' / DISABLED VETERANS' CREDIT (ONLY FOR CIVIL SERVICE EXAMS):**

For Veterans' or Disabled Veterans' Credit, you must meet the following requirements by the date of appointment or promotion:

- a. Be a resident of New York State; **and**
- b. Be a United States citizen or an alien lawfully admitted for permanent residence; **and**
- c. Received an honorable discharge or release under honorable conditions from the Armed Forces of the United States. The "Armed Forces of the United States" means the Army, Navy, Marine Corps, Air Force and Coast Guard, including all components thereof, and the National Guard when in the service of the United States pursuant to call as provided by Law; **and**
- d. Have served on full-time active duty, other than active duty for training, in at least one of the following Time of War periods below:

<u>Armed Forces of the United States during:</u> World War II (Dec 7, 1941 - Dec 31, 1946); <b>or</b> Korean Conflict (Jun 27, 1950 - Jan 31, 1955); <b>or</b> Vietnam Conflict (Feb 28, 1961 - May 7, 1975); <b>or</b> Persian Gulf Conflict (Aug 2, 1990 - to be determined).	<b>O R</b>	<u>You must have received the armed forces expeditionary medal, navy expeditionary medal, or marine corps expeditionary medal for:</u>  Hostilities in Lebanon (Jun 1, 1983 - Dec 1, 1987); <b>or</b> Hostilities in Grenada (Oct 23, 1983 - Nov 21, 1983); <b>or</b> Hostilities in Panama (Dec 20, 1989 - Jan 31, 1990).
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For Disabled Veterans' Credit, in addition to a, b, c, and d, at the time the list is established, you must have been found to have a service connected disability incurred in a Time of War period listed above, which has been rated at least 10 percent by the U.S. Department of Veterans Affairs (V.A.). If the V.A. has not certified the disability as permanent, it must have been rated at least 10 percent by a V.A. physician no more than one year prior to the date of filing your application or the date of establishment of the eligible list. **Veterans' or Disabled Veterans' Credit should be requested at the time of application but MUST be requested before the date the eligible list is established.** Claims for Veterans' or Disabled Veterans' Credit will **not** be processed once the eligible list is established. All claims for Veterans' or Disabled Veterans' Credit will be investigated and you will be required to produce documentation, such as discharge papers, to prove that you are eligible for the credit. **All requests for Veterans' or Disabled Veterans' Credit must include your full name and Applicant ID (if known) or the last 4 digits of your Social Security Number (SSN), and the exam number and title.**

**POINTS:** Disabled veterans are entitled to receive ten additional points in an exam for original appointment or five additional points in a promotion exam. Non-disabled veterans are entitled to receive five additional points in an exam for original appointment or two and one-half additional points in a promotion exam. **Exception:** If you were certified as a disabled veteran after using non-disabled Veterans' Credit, please refer to <https://www.cs.ny.gov/vetcredits/> for additional information.

Note:

1. You may use Veterans' or Disabled Veterans' Credit only once after January 1, 1951 for appointment or promotion from a City, State, or County civil service list from a jurisdiction within the State of New York. Note: See exception above.
2. Veterans' or Disabled Veterans' credit will be added only to the final score of those candidates who pass all tests associated with the examination.
3. Above is only a summary of necessary conditions; complete provisions are contained in statutory and/or decisional law.

**To submit a request after applying and before the eligible list is established, you must email or write to:**

Email: [examsunit@nyct.com](mailto:examsunit@nyct.com) (You can attach any relevant supporting documentation to your emailed request)

Mail: MTA NYC Transit, (**Insert Exam Title & Number**) – Spec. Circum., 149 Pierrepont Street, Brooklyn, NY 11201,

Attn: Exam Administration, 3rd Floor, Room 3.600

NOTE: Mail must be postmarked by the deadline, and you are strongly encouraged to purchase tracking when mailing.

**(D) LEGACY CREDIT (ONLY FOR OPEN COMPETITIVE CIVIL SERVICE EXAMS):**

Ten points can be added to the open competitive exam score of a candidate who is the child or sibling of (1) an individual who served the City of New York as a Firefighter, Police Officer, Emergency Medical Technician or Paramedic and was killed in the line of duty; (2) an individual who served the City of New York as a Firefighter or Police Officer and died in the performance of duty as the result of the World Trade Center attack on September 11, 2001 or as the result of participation in the rescue efforts that took place in response to the attack; or (3) an FDNY EMS member in the service of the City of New York who died in the performance of duty as the result of the World Trade Center attack on September 11, 2001 or as the result of participation in the rescue efforts that took place in response to the attack. A candidate can receive Legacy



Credit for no more than one parent or one sibling. A candidate can, however, receive Legacy Credit for both a parent and a sibling, in which case, the candidate may be entitled to 20 points. **Legacy Credit must be requested in accordance with the instructions below before the date the eligible list is established.** Claims for Legacy Credit will **not** be processed once the eligible list is established. All candidates making such claims will be required to present to the hiring agency prior to appointment documentation verifying their claim. All claims for Parent or Sibling Legacy Credit will be investigated. **All Requests for Legacy Credit, whether sent by mail or email, must include your full name and Applicant ID (if known) or the last 4 digits of your Social Security Number (SSN); the exam title and number; and whether the request is for Parent Legacy Credit, Sibling Legacy Credit, or both.**

Note:

1. You may use Legacy Credit only once for appointment from a City, State, or County open competitive civil service eligible list from a jurisdiction within the State of New York.
2. Legacy Credit will be added only to the final score of those candidates who pass all parts of the open competitive examination.
3. The above description of Legacy Credit is only a summary of necessary conditions. The complete provisions are contained in the relevant statutory and/or decisional laws governing Parent and Sibling Legacy Credit.

**To submit the request described above, you must email or write to:**

Email: [examsunit@nyct.com](mailto:examsunit@nyct.com) (You can attach any relevant supporting documentation to your emailed request.)

Mail: MTA NYC Transit, (Insert Exam Title & Number) – Spec. Circum., 149 Pierrepont Street, Brooklyn, NY 11201,  
Attn: Exam Administration, 3rd Floor, Room 3.600

NOTE: Mail must be postmarked by the deadline, and you are strongly encouraged to purchase tracking when mailing.

**(E) CHANGE OF CONTACT INFORMATION:**

It is critical that you keep your contact information (e.g., email address, mailing address, telephone number) current with MTA New York City Transit. If your contact information is not up to date, you could miss important information about your exam(s) or consideration for appointment, including important information that may require a response by a specified deadline. **Your request must include your full name and Applicant ID (if known) or the last 4 digits of your Social Security Number (SSN), your exam title(s) and number(s), and your previous and new contact information.**

To update your contact information:

1. Email us at [examsunit@nyct.com](mailto:examsunit@nyct.com), with the subject named CONTACT INFO UPDATE, or
2. Mail us at MTA NYC Transit, (Insert Exam Title[s] & Number[s]) – Spec. Circum., 149 Pierrepont Street, Brooklyn, NY 11201, Attn: Exam Administration, 3rd Floor, Room 3.600

**IMPORTANT:**

- If you are an MTA employee, all changes to your contact information must also be made through the MTA Business Service Center (BSC) via the employee portal at <http://www.mymta.info>.
- If you are on an established eligible list for a Civil Service exam (i.e., an exam for NYC Transit or Bridges and Tunnels), you must also keep your contact information current with New York City's Department of Citywide Administrative Services (DCAS). To request a change to your name or SSN, you must complete and submit DCAS' Data Correction Form (<https://www1.nyc.gov/assets/dcas/downloads/pdf/employment/dp148a.pdf>). To request a change to your contact information, you must submit your request to DCAS by mail at 1 Centre Street, 14th Floor, New York, NY 10007, or by email at [oasys@dcas.nyc.gov](mailto:oasys@dcas.nyc.gov). Please include your old (i.e., incorrect) and new (i.e., correct) information with your request(s). You may miss a chance for appointment or promotion if DCAS does not have your correct name, SSN, and/or contact information.