

Minutes of Regular Meeting
Committee on Operations of the MTA New York City Transit Authority, Manhattan and
Bronx Surface Transit Operating Authority,
Staten Island Rapid Transit Operating Authority,
and MTA Bus Company
October 23, 2023

Meeting Held at:
Metropolitan Transportation Authority
Two Broadway
New York, New York 10004
10:45 am

The following Committee Members attended the meeting:

Hon. Haeda Mihaltses, Committee Chair
Hon. Andrew Albert
Hon. Jamey Barbas
Hon. David Jones
Hon. Lisa Sorin
Hon. Midori Valdivia
Hon. Randolph Glucksman

The following Staff Members attended in person or by videoconference:

Richard Davey, President, NYCT
Demetrius Crichlow, Senior Vice President, Subways, NYCT
Frank Annicaro, Senior Vice President, Buses
Michael Kemper, Chief of Transit, NYPD
Paige Graves, General Counsel, MTA
Jaibala Patel, Deputy Chief Financial Officer, MTA
David Farber, General Counsel, NYCT and MTA Bus
Judith McClain, Chief, Operations Planning, NYCT
Monica Murray, Chief Administrative Officer, NYCT
Quemuel Arroyo, Chief Accessibility Officer, MTA
Chris Pangilinan, Vice President, Paratransit, NYCT
Patrick Warren, Chief Safety Officer, MTA
Norman Grandstaff, Deputy Chief, Transit, NYPD
Brian McGuinn, Deputy Chief, Transit, NYPD
William Amarosa, Vice President, Subways, Operations Support
Kenneth Corey, Chief of Department, NYPD
Dana Hecht, Senior Vice President, Infrastructure, MTA C&D
Timothy Doddo, Vice President, Office of System Safety, MTA
Shanifah Rieara, Acting Chief Customer Officer
Raymond Porteus, Inspector, NYPD Transit Bureau
Jesse Seder, Acting Deputy Vice President, Central Maintenance Facilities, NYCT

Louis Montanti, Deputy Chief Procurement Officer, Operations, MTA
Robert Diehl, Vice President, Safety and Security, NYCT
Jim Compton, Executive Vice President, Customer Environment & Facilities, NYCT

1. OPENING MEETING

Chair Mihaltses called the October Committee meeting to order.

2. PUBLIC SPEAKERS

The MTA moderator reminded public speakers of the rules of conduct, the two-minute speaking limit, and that speakers will be alerted when 30 seconds remain to conclude their remarks.

The following public speakers commented:

Lisa Daglian
Chris H.
Tasha Lerebours
Gian Pedulla
Elizabeth Valdez
Yolanda Alleyne
Michael Ring
David Kupferberg
Kathryn Fazio
Constance Lesold
Jean Ryan
Bruce Hain
Monique Johnson
Jason Anthony
Cassie Raffucci
Ruth Lowenkron
Michael Cohen
Debra Greif
Matthew Buchys-Hyland
Ian Mathews
Charlton D'Souza
Andy Pollack
Aleta Dupree

Refer to the video recording of the meeting produced by the MTA and maintained in MTA records, for the content of speakers' statements.

3. APPROVAL OF MEETING MINUTES

Upon motion duly made and seconded, the Board approved the Minutes of the Committee meeting held on September 18, 2023.

Refer to the video recording of the meeting, produced by the MTA and maintained in MTA records, for the details.

4. APPROVAL OF WORK PLAN REPORT

President Davey stated that the 2024 Preliminary Budgets for New York City Transit, Staten Island Railway, and MTA Bus will not be presented this month.

5. PRESIDENT'S REPORT

President Davey stated that New York City Transit was working hard to deliver faster, cleaner and safer service to its millions of daily customers.

President Davey commended the resilience of the entire Transit team for its response to the September 29th historic rainfall from Tropical Storm Ophelia. He discussed the challenges New York City Transit faced from the storm and applauded the hard work of all employees involved, including customer service agents and the Department of Buses and Subways.

President Davey discussed various opportunities the MTA had to celebrate the workforce, including an occasion to thank employees at both the Department of Buses and Subways for their commitment to employee experience, the return of the Bus Rodeo, and the first-ever Family Day at Coney Island Yard for the Department of Subways. He thanked everyone who organized and participated in these events.

President Davey talked about two new vehicles at New York City Transit that were debuted last month, the first of 15 new E-350 vehicles for the Access-A-Ride fleet, and the first 5-car R211S train in Staten Island, which made the trip across the Narrows to the newly rebuilt Clifton Yard.

President Davey spoke about the continued progress on New York City Transit's Zero-Emission commitment. He said that last month, Senior Vice President, Buses, Frank Annicaro participated in announcing the first partnership with New York Power Authority for charging infrastructure installation. He emphasized the Department of Buses' commitment to leading the way toward a cleaner and more sustainable future.

President Davey discussed the difficulties in the bus manufacturing industry and steps the MTA is considering taking to ensure the bus industry remains healthy and competitive. He said they are looking at pre-qualifying new, experienced companies to compete for future business with New York City Transit and that Subways and procurement are part of a national working group to streamline bus procurements to develop nationally standardized bus specifications. President Davey said he also will be representing MTA on a National Bus Task Force working with

Chicago Transit President Dorval Carter to address the need for more bus manufacturers in the US.

President Davey spoke about New York City Transit's efforts as part of the Faster, Cleaner, Safer initiative. He noted an example of the program's success with General Station Manager (GSM) Charry Wiltshire, who runs station group 5 in Manhattan. He said that GSM Wiltshire's customer satisfaction was up at 13 of 16 stations, including a 15% jump at Penn Station on the 1, 2, 3; he noted an increase of 8% in overall cleanliness satisfaction. He commended GSM Wiltshire's work as an indication of the pride GSMs take in improving the customer experience.

President Davey noted that there was a celebration of a major milestone of New York City Transit's Re-NEW-Vation program at Junction Blvd in Queens, as the 50th station enhanced in this initiative was unveiled.

President Davey introduced Demetrius Crichlow, Senior Vice President, Subways, NYCT, who gave a detailed presentation on New York City Transit's efforts to improve cleanliness in the subway system.

Refer to the video recording of the meeting, produced by the MTA and maintained in MTA records, for the details.

6. ACCESSIBILITY

Quemuel Arroyo, Chief Accessibility Officer, delivered the Accessibility Report.

Arroyo noted that October is National Disability Employment Awareness Month and commended the MTA for what it is doing to support employment for people with disabilities.

Arroyo announced that the MTA launched a new, paid internship program through the Partnership for Inclusive Internships (PII) program, developed by AHRC and supported by the New York State Office of Adult Career and Continuing Education Service- Vocational Rehabilitation (ACCES-VR) and the New York State Commission for the Blind (NYSCB). Arroyo explained that the internship program matches young people with disabilities with opportunities for paid work, which helps build careers. Arroyo announced that the MTA has already hosted the first group of six (6) summer interns through the PII program.

Arroyo described improvements in accessibility including improvements made at Hoyt St. (2,3) in downtown Brooklyn, E 146th (6) in the South Bronx, and the New Dorp station on the Staten Island Railway. Arroyo noted that the improvements at the Hoyt station were fully funded and will be maintained by Macy's, an example of MTA engaging the private sector to improve station access without requiring MTA capital dollars.

Arroyo reminded the Committee that the MTA's Advisory Committee for Transit Accessibility (ACTA) has open positions and is accepting applications until November 20, 2023. He instructed those who are interested in joining ACTA those to log-on at Paratransit's website to see instructions on how to apply.

Refer to the video recording of the meeting, produced by the MTA and maintained in MTA records, for the details.

7. SAFETY & SECURITY REPORT

Chief Michael Kemper, delivered the safety and security report.

Chief Kemper reported that there has been a 12.5% reduction in crime in the subways when compared to September 2022. He noted that from January through September the overall crime index has decreased 5% from 2022. He also stated that shooting incidents in the subways are down 62.5%. Chief Kemper reported that arrests and issuance of summonses have also increased.

Refer to the video recording of the meeting, produced by the MTA and maintained in MTA records, for the details.

8. Procurements

Louis Montanti, Deputy Chief Procurement Officer, Operations, stated the procurement package included one action this month.

Montanti reported that the item was a purchase contract to Prevost Car (US) Inc. for the purchase of 250 over-the-road diesel express buses with an option for up to 131 additional buses for a total of 381 buses, as well as related items such as spare parts, special tools and equipment, technical documentation, and training. He stated that the final estimated amount for this award is \$214 million for the base buses and an additional \$111.7 million for the options, resulting in a total of \$325.8 million.

Upon motion duly made and seconded, the Committee voted to approve the action item.

Refer to the video recording of the meeting, produced by the MTA and maintained in MTA records, for the details.

9. ADJOURNMENT

Upon motion duly made and seconded, the Committee voted to adjourn the meeting.