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Press Release

February 15, 2016

Metro-North

IMMEDIATE

### Metro-North Service Update for Tuesday, February 16

#### *Lingering Impacts Possible from Presidents' Day Grand Central Power Disruption*

MTA Metro-North Railroad tonight announced that it expects to operate on a regular weekday schedule tomorrow morning, Tuesday, February 16, 2016, following power disruptions to Grand Central Terminal that took place on Monday. However, the railroad advises customers to be prepared for the potential for 20-30 minute delays if lingering, limited power problems continue to impact lighting on the Lower Level of Grand Central.

Metro-North also announced that Grand Central's exit at 47th Street and Madison Avenue will be closed because lights in that area will not operate. Customers who typically exit or enter Grand Central from 47th Street and Madison Avenue can use exits at 48th Street and Park Avenue or 47th Street between Park and Lexington.

The railroad is working on making overnight repairs to the systems that power Metro-North's website schedules page, the Metro-North Train Time real time information app and website, Grand Central's departure boards, and ticket vending machines systemwide. The railroad hopes to have these systems operating normally tomorrow but in the event they are not, customers are advised to pay extra special attention to email and text messages from the railroad, tweets from [@MetroNorth](#), and news media updates. Customers who are not signed up for email or text messages from Metro-North should sign up at [mymtaalerts.com](#).

On Monday at approximately 9:30 a.m., Metro-North lost partial electrical power to Grand Central Terminal, including the Lower Level, which the railroad closed, and some connecting passageways on the Upper Level. Power used to move trains via the third rail was not affected, and trains continued to use Grand Central's Upper Level. There were no train delays or cancelations during the course of the day related to the power problem.

The power loss was caused by a burst 6-inch-diameter pipe that flooded an underground transformer house at 47th Street and Madison Avenue with 18 inches of water. On Monday, crews identified the location of the leak, repaired it, pumped out the water that had accumulated, and are working overnight to restore the electrical infrastructure. The cause of the burst pipe is under investigation.

The railroad also announced to customers of the Hudson Line that the Newburgh-Beacon Ferry and the Haverstraw-Ossining Ferry would be replaced by bus service because of ice on the Hudson River.