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Press Release

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NYC Transit

IMMEDIATE

Metropolitan Transportation Authority Urges Apple to Enable Face ID Technology to Work With Face Coverings

Chairman of North America's Largest Public Transportation Network Writes to Apple CEO Requesting Technology Update

Metropolitan Transportation Authority (MTA) Chairman and CEO Patrick J. Foye today called on Apple Inc. to modify its iPhone Face ID technology to recognize users wearing masks as the transit system – the largest in North America – continues to mandate all customers wear face coverings to limit the spread of Covid-19.

In a letter addressed to Apple CEO Tim Cook, Foye asks the global technology leader to accelerate its work on this issue so that iPhone users may more easily unlock their phones while still being able to cover their noses and mouths when in public spaces such as the New York metropolitan region's subway, bus and commuter railroads.

[Read the full the letter here.](#)