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Press Release

November 5, 2019

[Metro-North](#)

IMMEDIATE

### Metro-North to Make Improvements to Danbury Branch Weekends of Nov. 9-10, and Nov. 16-17

#### *Buses to Substitute for Weekend Trains to Accommodate Branch Enhancements*

Metro-North Railroad advises customers that over the next two consecutive weekends, Nov. 9-10, and Nov. 16-17, Metro-North crews will make improvements to the Danbury Branch. Crews will install ties, surface track, weld rail joints and remediate mud spots. Crews will take advantage of the outage to replace the deck of a bridge that crosses Umpawaug Pond Brook in Redding. These branch upgrades are crucial to maintaining safe and reliable service.

To accommodate this maintenance to the Danbury Branch, buses will substitute for all trains both weekends.

Service details are below:

#### **Southbound**

Buses will substitute for all trains departing from Danbury to South Norwalk. Buses will operate up to 20 minutes **earlier** than normal train times. At South Norwalk station, customers will connect with continuing train service to Grand Central Terminal.

#### **Northbound**

Buses will substitute for all trains departing from South Norwalk to Danbury, making all station stops to Danbury. Buses will depart at regularly scheduled train times, but customers should allow for later arrival times of between 4-30 minutes, depending upon the desitination.

For exact bus departure times, customers can visit: [http://web.mta.info/mnr/pdf/11-1-19\\_DanburyBusing\\_v1\(002\).pdf](http://web.mta.info/mnr/pdf/11-1-19_DanburyBusing_v1(002).pdf)

#### **Many Ways to Stay Connected**

Information about the planned service change noted in this release, and all planned service changes, is available through Metro-North Railroad's real-time service information sources.

**MYmta app & MTA.info** – Customers who use the new, comprehensive MYmta app will see real-time travel information for Metro-North and connecting services all in one place, with push notifications when service is not operating normally. As a caution, trains that start out their trips on time may experience delays en route. The Metro-North Train Time app also remains available for customers to access Metro-North train information. The rail tab of the "Service Status" box at new.MTA.info is always the definitive source for the latest status for each line, updated every minute.

**Email and text message service updates** – Customers are urged to sign up to receive the alerts by visiting MyMTAAlerts.com. To avoid unwanted messages, a user can tailor the messages to the specific branch, and the specific times of day.

**@MetroNorth on Twitter** – Twitter users can follow @MetroNorth to receive updates of a similar nature to the email and text alerts, shortened to fit Twitter's format.

The above communications channels can be accessed while at home or on the go. For customers who are located at stations, Metro-North will post the latest service updates on **digital signs** at station platforms and will make **audio announcements** over public address systems, and **on-board announcements** made by train crews.

For those who prefer the **telephone**, information is available from the Metro-North's Customer Service Center by calling 511, the New York State Travel Information Line, and saying: "Metro-North Railroad." For customers calling from Connecticut, the number is: 877-690-5114. Those who are deaf or hard of hearing can use their preferred service provider for the free 711 relay to reach Metro-North at 511.