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Press Release

December 3, 2019

LIRR

IMMEDIATE

LIRR to Perform Overnight Track Work on Port Washington Branch

Buses to Substitute for Trains Between Great Neck and Port Washington Tuesday Night Through Wednesday Morning

MTA Long Island Rail Road forces will be working Tuesday night, Dec. 3, through early Wednesday morning, Dec. 4, to make rail repairs to ensure the continued safety and reliability of the LIRR system. As a result, buses will substitute for trains between Great Neck and Port Washington between 9:50 p.m. and 3:30 a.m.

Eastbound

Customers traveling to Plandome, Manhasset and Port Washington will travel to Great Neck to transfer to buses. Buses will arrive at their destinations up to 30 minutes later than scheduled train arrivals. The last train before busing begins will be the 8:48 p.m. train from Penn Station. The first train to run after busing ends will be the 3:18 a.m. train from Penn Station.

Westbound

Buses will depart Port Washington, Plandome and Manhasset up to 30 minutes **earlier** than normal train times. Customers can connect to train service at Great Neck for service to points west. The last train before busing begins will be the 9:39 p.m. train from Port Washington. The first train to run after busing ends will be the 5:09 a.m. train from Port Washington.

Full train service in both directions is expected to be restored prior to the AM rush hour on Dec. 4. Please click [this link](#) for a copy of the Port Washington Branch Timetable, dated Nov. 11, 2019, through Jan. 5, 2020.

Many Ways to Stay Connected

Information about the planned schedule change noted in this press release, and all planned service changes, is available through the LIRR's real-time service information sources.

myLIRR.org - Customers can see real-time positions of upcoming trains in real time, on a smartphone-optimized map that refreshes every 3- to 5-seconds, by logging into myLIRR.org, which is optimized for smartphone screens.

MYmta app & MTA.info – Customers who use the new, comprehensive MYmta app will see real-time travel information for the LIRR and connecting services all in one place, with push notifications when service is not operating normally. As a caution, trains that start out their trips on time may experience delays en route. The LIRR Train Time app also remains available for customers to access LIRR train information. The rail tab of the “Service Status” box at new.MTA.info is always the definitive source for the latest status for each branch, updated every minute.

Email and text message service updates – Customers are urged to sign up to receive the alerts by visiting MyMTAAlerts.com. To avoid unwanted messages, a user can tailor the messages to the specific branch, and the specific times of day.

@LIRR on Twitter – Twitter users can follow @LIRR to receive updates of a similar nature to the email and text alerts, shortened to fit Twitter's format.

The above communications channels can be accessed while at home or on the go. For customers who are located at stations, the LIRR will post the latest service updates on **digital signs** at station platforms and will make **audio announcements** over public address systems, and **on-board announcements** made by train crews.

For those who prefer the **telephone**, information is available from the LIRR's Customer Service Center by calling 511, the New York State Travel Information Line, and saying: “Long Island Rail Road.” Those who are deaf or hard of hearing can use their preferred service provider for the free 711 relay to reach the LIRR at 511.