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Press Release

April 12, 2019

LIRR

IMMEDIATE

LIRR to Replace Switch in Richmond Hill, Queens, April 13-14, and Install Cellular Brackets in Brooklyn Tunnel


Train Service to/from Brooklyn to Be Suspended; NYC Subway to Cross-Honor LIRR Tickets


Long Island Rail Road crews will replace a switch in Richmond Hill, Queens, on the weekend of April 13-14, and crews working in the tunnels to Atlantic Terminal, Brooklyn, will install brackets that will help enable the tunnel's forthcoming cellular service.


In order to allow this work to occur, the railroad will suspend train service between Jamaica and Atlantic Terminal from 12:30 a.m. Saturday, April 13, to 4:30 a.m. on Monday, April 15.

For customers looking to travel between Brooklyn and Long Island, MTA New York City Transit will cross-honor LIRR tickets throughout the service change. Details are below.


Eastbound


Customers looking to travel from Atlantic Terminal can board Manhattan-bound  subway trains for service to 34th St-Penn Station for eastbound LIRR service.


Customers looking to travel from Nostrand Avenue can board Manhattan-bound  subway trains at the Nostrand Av subway stop, and travel to 34th St-Penn Station for eastbound LIRR service.

Customers looking to travel from East New York can walk north on Van Sinderen Avenue to the Broadway Junction subway stop, and board Manhattan-bound  subway trains to 34th St-Penn Station for eastbound LIRR service.

Westbound

Customers looking to travel to Atlantic Terminal can take any LIRR train to Penn Station, then board Brooklyn-bound  subway trains for service to Atlantic Av-Barclays Center.

Customers looking to travel to Nostrand Avenue can ride any LIRR train to Penn Station, then board a Brooklyn-bound  subway trains for travel to Nostrand Av subway station.

Customers looking to travel to East New York can ride any LIRR train to Penn Station, then board a Brooklyn-bound  subway trains for travel to the Broadway Junction station.

Many Channels for Services Updates

Information about the service changes noted in this press release and all planned service changes is available through the LIRR's real-time service information sources:

MYmta app – Customers who use the new, comprehensive MYmta app will see real-time travel information for LIRR and connecting services all in one place. As a caution, trains that start out their trips on time may experience delays en route. The LIRR Train Time app also remains available for customers to access LIRR train information.

myLIRR.org – Customers can see real-time positions of upcoming trains in real time, on a smartphone-optimized map that refreshes every 3- to 5-seconds, by logging into myLIRR.org.

Email and text message service updates – Customers are urged to sign up to receive the alerts by visiting MyMTAAlerts.com. To avoid unwanted messages, a user can tailor the messages to the specific branch, and the specific times of day.

MTA.info – "Service Status" on the homepage of new.mta.info, and at the left side of www.MTA.info is always the definitive source for the latest status for each branch, updated every minute. In addition, customers can visit www.mta.info/lirr to see special service notices in the upper center of the page.

@LIRR on Twitter – Twitter users can follow @LIRR to receive updates of a similar nature to the email and text alerts, shortened to fit Twitter's format.

The above communications channels can be accessed while at home or on the go. For customers who are located at stations, the LIRR will post the latest service updates on **digital signs** at station platforms and will make **audio announcements** over public address systems, and **on-board announcements** made by train crews.

For those who prefer the **telephone**, information is available from the LIRR's Customer Service Center by calling 511, the New York State Travel Information Line, and saying: "Long Island Rail Road". Those who are deaf or hard of hearing can use their preferred service provider for the free 711 relay to reach the LIRR at 511.