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Press Release

February 27, 2019

LIRR

IMMEDIATE

LIRR to Continue Limited Morning Rush Hour Service on Port Jefferson Branch and Ronkonkoma Branch Following Motor Vehicle/Train Collision in Westbury

Crews Working Overnight to Rerail Two Derailed Cars and Repair Major Track Damage; Railroad Advises Customers to Travel Via Other Branches If Possible

MTA Long Island Rail Road today announced that it will continue to operate limited morning rush hour service on Thursday on the Port Jefferson Branch and the Ronkonkoma Branch following a motor vehicle/train collision on Tuesday evening in Westbury. Customers are advised that the railroad will cancel approximately 14 westbound trains on those branches and suspend eastbound (reverse-peak) service. The remaining trains will be able to operate at an increased speed through the work zone, which will reduce delays to approximately 10 minutes.

As a result of the train cancellations and anticipated delays and crowding, the LIRR strongly advises customers to travel on alternate branches if possible, including the Babylon, Montauk, Oyster Bay and Hempstead Branches.

The LIRR advises customers to monitor real-time service alerts made available via email, text message, website and app updates. (Details on how to access these services from any smartphone are below.)

Rerailing of Cars and Repair of Tracks

On Wednesday afternoon, crews uncoupled six undamaged cars from the train that remains at the scene of the collision and pulled them away from the scene. This removal will allow crews to concentrate on rerailing the two damaged cars on Wednesday night into Thursday morning.

Inspections have found extensive damage to infrastructure including rails, signal equipment and third rail underneath the train that remains at the scene. Crews caution that there is potentially more damage that may be revealed once the cars are removed.

The LIRR will be able to restore full train service after the damaged cars are removed and all track repairs are made.

The LIRR anticipates canceling these morning rush westbound trains:

Port Jefferson Branch

The 5:46 a.m. train from Huntington due Penn at 6:41 a.m.
 The 5:59 a.m. train from Port Jefferson due Long Island City at 7:51 a.m.
 The 6:25 a.m. train from Hicksville due Penn at 7:11 a.m.
 The 6:38 a.m. train from Huntington due Atlantic Terminal at 7:36 a.m.
 The 6:59 a.m. train from Westbury due Penn at 7:43 a.m.
 The 7:12 a.m. train from Huntington due Penn at 8:10 a.m.
 The 7:18 a.m. train from Westbury due Penn at 8:02 a.m.
 The 8:55 a.m. from Huntington due Penn at 10:05 a.m.
 The 9:44 a.m. train from Hicksville due Penn at 10:28 a.m.

Ronkonkoma Branch

The 6:00 a.m. train from Farmingdale due Penn at 6:50 a.m.
 The 6:54 a.m. train from Central Islip due Penn at 8:06 a.m.
 The 6:57 a.m. train from Farmingdale due Penn at 7:48 a.m.
 The 7:40 a.m. train from Ronkonkoma due Atlantic Terminal at 9:01 a.m.
 The 7:51 a.m. train from Farmingdale due Penn at 8:53 a.m.

Many Channels for Services Updates

Information about the service changes noted in this press release and all planned service changes is available through the LIRR's real-time service information sources:

myLIRR.org – Customers can see real-time positions of upcoming trains in real time, on a smartphone-optimized map that refreshes every 3- to 5-seconds, by logging into myLIRR.org.

Email and text message service updates – Customers are urged to sign up to receive the alerts by visiting MyMTAAlerts.com. To avoid unwanted messages, a user can tailor the messages to the specific branch, and the specific times of day.

MYmta app – Customers who use the new, comprehensive MYmta app will see real-time travel information for LIRR and connecting services all in one place. As a caution, trains that start out their trips on time may experience delays en route. The LIRR Train Time app also remains available for

customers to access LIRR train information.

MTA.info – “Service Status” on the homepage of new.mta.info, and at the left side of www.MTA.info is always the definitive source for the latest status for each branch, updated every minute. In addition, customers can visit www.mta.info/lirr to see special service notices in the upper center of the page.

@LIRR on Twitter – Twitter users can follow @LIRR to receive updates of a similar nature to the email and text alerts, shortened to fit Twitter’s format.

The above communications channels can be accessed while at home or on the go. For customers who are located at stations, the LIRR will post the latest service updates on digital signs at station platforms and will make audio announcements over public address systems, and on-board announcements made by train crews.

For those who prefer the telephone, information is available from the LIRR’s Customer Service Center by calling 511, the New York State Travel Information Line, and saying: “Long Island Rail Road” Those who are deaf or hard of hearing can use their preferred service provider for the free 711 relay to reach the LIRR at 511.