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Press Release

September 17, 2019

[Metro-North](#)

IMMEDIATE

Metro-North Crews to Make Safety Upgrades to Waterbury Branch From Friday, Evening Sept. 20, Through Sunday, Oct. 6

Buses to Substitute for Waterbury Branch Trains to Accommodate Line Improvements

MTA Metro-North Railroad advises customers that beginning on Friday, Sept. 20, and continuing through Sunday, Oct. 6, crews will be doing prep work to install Positive Train Control (PTC) equipment on the Waterbury Branch.

PTC is a technology designed to reduce the potential for human error that can lead to train-involved accidents. Crews will begin installing a new signal system on the Waterbury Branch which needs to be in place in order to make PTC operational.

To accommodate this work, substitute busing will be provided between Waterbury and Bridgeport between 8 p.m. Friday, Sept. 20, and Sunday, Oct. 6, inclusive. Regular train service resumes with the first scheduled trains on Monday, Oct. 7.

Service details are below.

Bridgeport-bound: Buses will substitute for all weekday and weekend trains departing from Waterbury, making all scheduled stops to Bridgeport. Buses will operate 5-30 minutes earlier than scheduled trains, depending upon the station. Customers will connect at Bridgeport to regularly scheduled trains for continuing service to Stamford and Grand Central Terminal.

Waterbury-bound: Buses will substitute for all weekday and weekend trains departing from Bridgeport, making all regularly scheduled stops to Waterbury. Buses are timed to meet scheduled trains arriving at Bridgeport, and will arrive at Naugatuck Valley up to 38 minutes later, depending upon the destination.

For a detailed schedule link, customers may visit: http://web.mta.info/mnr/pdf/08-26-19_WaterburyBusing_v6.pdf

Many Ways to Stay Connected

Information about the planned schedule change noted in this press release, and all planned service changes, is available through Metro-North Railroad's real-time service information sources.

MYmta app & MTA.info – Customers who use the new, comprehensive MYmta app will see real-time travel information for Metro-North and connecting services all in one place, with push notifications when service is not operating normally. As a caution, trains that start out their trips on time may experience delays en route. The Metro-North Train Time app also remains available for customers to access Metro-North train information. The rail tab of the "Service Status" box at new.MTA.info is always the definitive source for the latest status for each line, updated every minute.

Email and text message service updates – Customers are urged to sign up to receive the alerts by visiting MyMTAAlerts.com. To avoid unwanted messages, a user can tailor the messages to the specific branch, and the specific times of day.

@MetroNorth on Twitter – Twitter users can follow @MetroNorth to receive updates of a similar nature to the email and text alerts, shortened to fit Twitter's format.

The above communications channels can be accessed while at home or on the go. For customers who are located at stations, Metro-North will post the latest service updates on **digital signs** at station platforms and will make **audio announcements** over public address systems, and **on-board announcements** made by train crews.

For those who prefer the **telephone**, information is available from the Metro-North's Customer Service Center by calling 511, the New York State Travel Information Line, and saying: "Metro-North Railroad." For customers calling from Connecticut, the number is: 877-690-5114. Those who are deaf or hard of hearing can use their preferred service provider for the free 711 relay to reach Metro-North at 511.