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Press Release

July 17, 2019

Metro-North

IMMEDIATE

Connecticut Department of Transportation Roadwork to Affect Danbury Branch Service Weekends of July 19-21, and 26-28

Substitute Weekend Busing in Effect on Danbury Branch to Accommodate Infrastructure Improvement

MTA Metro-North Railroad advises customers that during the consecutive weekends of July 19-21 and 26-28, Connecticut Department of Transportation (CTDOT) crews will realign the intersection of Long Ridge Road and Simpaug Turnpike in Redding to correct a severe skew that has caused safety issues, primarily on the highway.

The new alignment will raise the intersection, requiring Metro-North crews to remove and rebuild the railroad crossing at Long Ridge Road approximately 100 feet to the south. CTDOT's road construction, and Metro-North's subsequent grade crossing work, will obstruct train traffic, so substitute busing will be in effect.

Weekend substitute bus service will begin after 9 p.m. on both Friday July 19, and Friday, July 21, and will continue through the last scheduled trains on Sunday, July 21, and Sunday, July 28. Southbound buses will operate approximately 20 minutes **earlier** than scheduled trains. Northbound buses are scheduled to meet arriving trains at the South Norwalk station.

Service details are below:

Southbound, Friday: July 19 and July 26

After 9 p.m., buses will substitute for all trains departing from Danbury to South Norwalk, making all scheduled stops to South Norwalk. Buses operate up to 20 minutes **earlier** than normal train times and will connect with regularly scheduled trains at South Norwalk.

Northbound, Friday: July 19 and July 26

After 9 p.m., buses will substitute for all trains departing from South Norwalk to Danbury, making all station stops to Danbury. Buses will depart South Norwalk at regularly scheduled train times, but customers should allow for later arrival times.

Southbound, Saturday and Sunday: July 20-21; July 27-28

Buses will substitute for all trains departing from Danbury to South Norwalk. Buses will operate up to 20 minutes **earlier** than normal train times and will connect with regularly scheduled trains at South Norwalk.

Northbound, Saturday and Sunday: July 20-21; July 27-28

Buses will substitute for all trains departing from South Norwalk to Danbury, making all station stops to Danbury. Buses will depart South Norwalk at regularly scheduled train times, but customers should allow for later arrival times.

Customers can view weekend bus scheduled departure times at this link: http://web.mta.info/mnr/pdf/07-11-19_DanburyBusing_v3.pdf

Many Ways to Stay Connected

Information about the planned schedule change noted in this press release, and all planned service changes, is available through Metro-North Railroad's real-time service information sources.

MYmta app & MTA.info – Customers who use the new, comprehensive MYmta app will see real-time travel information for Metro-North and connecting services all in one place, with push notifications when service is not operating normally. As a caution, trains that start out their trips on time may experience delays en route. The Metro-North Train Time app also remains available for customers to access Metro-North train information. The rail tab of the "Service Status" box at new.MTA.info is always the definitive source for the latest status for each line, updated every minute.

Email and text message service updates – Customers are urged to sign up to receive the alerts by visiting MyMTAAAlerts.com. To avoid unwanted messages, a user can tailor the messages to the specific branch, and the specific times of day.

@MetroNorth on Twitter – Twitter users can follow @MetroNorth to receive updates of a similar nature to the email and text alerts, shortened to fit Twitter's format.

The above communications channels can be accessed while at home or on the go. For customers who are located at stations, Metro-North will post the latest service updates on **digital signs** at station platforms and will make **audio announcements** over public address systems, and **on-board announcements** made by train crews.

For those who prefer the **telephone**, information is available from the Metro-North's Customer Service Center by calling 511, the New York State Travel Information Line, and saying: "Metro-North Railroad." For customers calling from Connecticut, the number is: 877-690-5114. Those who are deaf or hard of hearing can use their preferred service provider for the free 711 relay to reach Metro-North at 511.