



## MTA Press Releases

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Press Release

October 30, 2019

[Metro-North](#)

IMMEDIATE

### Metro-North's West-of-Hudson Schedules to Change Sunday, Nov. 3

#### *Port Jervis Line Times Have Minor Adjustments to Accommodate Positive Train Control Work*

MTA Metro-North Railroad advises West of Hudson customers that minor schedule adjustments are taking effect on Sunday, Nov. 3. The schedule will remain in effect through Saturday, Dec. 7.

#### **Port Jervis Line**

As a result of cab-signal installation between Suffern and Port Jervis in support of Positive Train Control implementation, train departure times are being adjusted by up to four minutes. These adjustments will provide a more reliable schedule for customers.

#### *Eastbound Toward Secaucus Junction and Hoboken*

Eight eastbound trains in the morning depart Port Jervis four minutes earlier, Otisville three minutes earlier, Middletown two to three minutes earlier, Campbell Hall three minutes earlier, Salisbury Mills two minutes earlier, Harriman one to two minutes earlier, and Tuxedo and Sloatsburg one minute earlier in order to reflect the slightly lengthened train performance resulting from the continuing installation of cab signals on the Line.

There are no changes to schedules between Suffern and Hoboken.

Two eastbound trains in the morning and mid-day have adjustments to connecting trains at Secaucus Junction, resulting in arrivals at Penn Station New York four to 11 minutes earlier.

#### *Westbound Toward Port Jervis*

Six westbound trains in the afternoon and evening arrive at Sloatsburg, Tuxedo and Harriman one minute later, Salisbury Mills two minutes later, Campbell Hall, Middletown and Otisville three minutes later, and Port Jervis three to four minutes later in order to reflect the slightly lengthened train performance resulting from the continuing installation of cab signals on the Line.

There are no changes to schedules between Hoboken and Suffern or to connecting trains between Penn Station New York and Secaucus Junction.

#### **Connections at Secaucus Affecting Pascack Valley Line Customers**

There are no changes to Pascack Valley Line trains between Spring Valley and Hoboken. Two southbound trains have adjustments to connecting trains at Secaucus Junction that will result in arrivals at Penn Station New York of four to five minutes earlier.

#### **Many Ways to Stay Connected**

The next schedule change for West of Hudson lines is effective Sunday, Dec. 8, 2019, and will include service for Christmas, New Year's, Martin Luther King Jr Day and President's Day.

Metro-North encourages customers to pick up a schedule at a ticket office or retrieve it online. Information about the planned service change noted in this release, and all planned service changes, is available through Metro-North Railroad's real-time service information sources.

**MYmta app & MTA.info** – Customers who use the new, comprehensive MYmta app will see real-time travel information for Metro-North and connecting services all in one place, with push notifications when service is not operating normally. The Metro-North Train Time app also remains available for customers to access Metro-North train information. The rail tab of the "Service Status" box at new.MTA.info is always the definitive source for the latest status for each line, updated every minute.

**Email and text message service updates** – Customers are urged to sign up to receive the alerts by visiting MyMTAAalerts.com. To avoid unwanted messages, a user can tailor the messages to the specific branch, and the specific times of day.

**@MetroNorth on Twitter** – Twitter users can follow @MetroNorth to receive updates of a similar nature to the email and text alerts, shortened to fit Twitter's format.

The above communications channels can be accessed while at home or on the go. For customers who are located at stations, Metro-North will post the latest service updates on **digital signs** at station platforms and will make **audio announcements** over public address systems, and **on-board announcements** made by train crews.

For those who prefer the **telephone**, information is available from the Metro-North's Customer Service Center by calling 511, the New York State Travel Information Line, and saying: "Metro-North Railroad." For customers calling from Connecticut, the number is: 877-690-5114. Those who are deaf or hard of hearing can use their preferred service provider for the free 711 relay to reach Metro-North at 511.