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Press Release

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[Metro-North](#)

IMMEDIATE

Metro-North Harlem Line Service Suspended Between Goldens Bridge and Southeast Due to Downed Power Poles

Train service on MTA Metro-North Railroad's Harlem Line between Goldens Bridge and Southeast is suspended until further notice due to multiple downed power poles that were weakened during Winter Storm Quinn. Railroad personnel are on scene assessing the damage.

Customers are advised to consider traveling via the Hudson Line if possible.

The railroad is working with the MTA Bus Company and other bus companies to arrange for substitute bus service. Metro-North will provide further information when it is available.

The affected stations are Goldens Bridge, Purdy's, Croton Falls, Brewster and Southeast. Train service will operate normally at the 27 stations between Goldens Bridge and Grand Central Terminal, and the eight stations between Southeast and Wassaic.

Many Channels for Service Updates

Information about the service change noted in this press release and all unplanned service disruptions, is available through Metro-North Railroad's real-time service information sources:

Email and text message service updates – Customers are urged to sign up to receive the alerts by visiting [MyMTAAalerts.com](#). To avoid unwanted messages, a user can tailor the messages to the specific branch, and the specific times of day.

Metro-North Train Time app – Customers who use the Metro-North Train Time app will see up-to-the-minute status for each upcoming train at each station. The app is available via the Apple Store for iOS devices or Google Play Store for Android along with MTA eTix - Metro-North Railroad's mobile ticketing app which allows customers to buy Metro-North tickets on their mobile device -- anytime, anywhere. As a caution, trains that start out their trips on time may experience delays en route.

MTA.info – The rail tab of the "Service Status" box at the left side of [www.MTA.info](#) is always the definitive source for the latest status for each branch, updated every minute. In addition, customers can visit [www.mta.info/mnr](#) to see special service notices in the upper center of the page.

@MetroNorth on Twitter – Twitter users can follow @MetroNorth to receive updates of a similar nature to the email and text alerts, shortened to fit Twitter's format.

The above communications channels can be accessed while at home or on the go. For customers who are located at stations, Metro-North will post the latest service updates on **digital signs** at station platforms and will make **audio announcements** over public address systems, and **on-board announcements** made by train crews.

For those who prefer the **telephone**, information is available from the Metro-North's Customer Service Center by calling 511, the New York State Travel Information Line, and saying: "Metro-North Railroad." For customers calling from Connecticut, the number is: 877-690-5114. Those who are deaf or hard of hearing can use their preferred service provider for the free 711 relay to reach Metro-North at 511.