



MTA Press Releases

[Select Language](#) | ▼

Press Release

March 15, 2018

Metro-North

IMMEDIATE

Metro-North Crews Make Improvements to New Canaan Branch Saturday Night, March 17

Substitute Bus Service in Effect to Accommodate Branch Upgrade

MTA Metro-North Railroad announced today that Metro-North crews will upgrade a switch on the New Canaan Branch this Saturday night, March 17.

The switch upgrade will help keep the New Canaan Branch running reliably and safely. To accommodate this work, substitute busing will be provided between New Canaan and Stamford stations after 10: 50 p.m. Regular train service resumes on Sunday with the 6:28 a.m. train from New Canaan and the 6:53 a.m. train from Stamford.

Buses traveling to Stamford will operate 15-20 minutes earlier than scheduled trains. At Stamford station, customers will connect with continuing train service to Grand Central Terminal.

Service details are below:

Substitute Bus Service between New Canaan and Stamford

Westbound, Saturday, March 17

An 11:11 p.m. bus will substitute for the 11:28 p.m. train from New Canaan to Stamford, making all station stops to Stamford. Bus service will connect with the regularly scheduled 12:02 a.m. train at Stamford.

Eastbound, Saturday, March 17

After 10:50 p.m., buses will substitute for all trains departing from Stamford to New Canaan. Buses will depart from the Stamford station at regularly scheduled train times.

For a detailed bus schedule, customers may visit:

http://web.mta.info/mnr/pdf/NewCanaan_March172018.pdf

Many Channels for Service Updates

Information about the planned service changes noted in this press release, and all planned service changes, is available through Metro-North Railroad's real-time service information sources:

Email and text message service updates – Customers are urged to sign up to receive the alerts by visiting MyMTAAlerts.com. To avoid unwanted messages, a user can tailor the messages to the specific branch, and the specific times of day.

MTA.info – The rail tab of the "Service Status" box at the left side of www.MTA.info is always the definitive source for the latest status for each branch, updated every minute. In addition, customers can visit www.mta.info/mnr to see special service notices in the upper center of the page.

@MetroNorth on Twitter – Twitter users can follow @MetroNorth to receive updates of a similar nature to the email and text alerts, shortened to fit Twitter's format.

Metro-North Train Time app – Customers who use the Metro-North Train Time app will see up-to-the-minute status for each upcoming train at each station. The app is available via the Apple Store for iOS devices or Google Play Store for Android along with MTA eTix - Metro-North Railroad's mobile ticketing app which allows customers to buy Metro-North tickets on their mobile device -- anytime, anywhere. As a caution, trains that start out their trips on time may experience delays en route.

The above communications channels can be accessed while at home or on the go. For customers who are located at stations, Metro-North will post the latest service updates on **digital signs at station platforms** and will make **audio announcements** over public address systems, and **on-board announcements** made by train crews.

For those who prefer the **telephone**, information is available from the Metro-North's Customer Service Center by calling 511, the New York State Travel Information Line, and saying: "Metro-North Railroad." For customers calling from Connecticut, the number is: 877-690-5114. Those who are hard of hearing can use their preferred service provider for the free 711 relay to reach Metro-North at 511.