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Press Release

April 12, 2018

[Metro-North](#)

IMMEDIATE

### Enhanced Substitute Bus Service in Effect Between Southeast and Goldens Bridge Weekends of April 14-15 Through April 28-29 to Accommodate Infrastructure Work

#### *Metro-North Crews Continue Post Storm Repairs to Upper Harlem Line*

MTA Metro-North Railroad advises customers it will enhance previously announced weekend busing in effect this month on the Upper Harlem line.

This weekend, Saturday and Sunday, April 7-8, and continuing over the next two consecutive weekends, crews remain out in force on the upper Harlem Line strengthening the railroad's infrastructure following the series of powerful nor'easters that hit the region in March. Crews will be reinforcing power poles and wires, enhancing the Harlem Line's resiliency.

To accommodate work essential to maintaining the railroad's safety and service reliability, substitute bus service will be in effect from Southeast to Goldens Bridge over the next three weekends.

Bus service will now be provided to Purdy's and Croton Falls, so customers will no longer have to drive to Goldens Bridge, Katonah or North White Plains.

All buses will depart approximately 20 minutes *earlier* than regularly scheduled southbound train departure times in order to connect with train service at Goldens Bridge. Regular train service will resume with the 7:10 p.m. train to Southeast and the 9:08 p.m. train from Southeast.

Harlem Line train service continues to operate between Grand Central Terminal and Goldens Bridge and between Southeast and Wassaic.

Customers can also use the Hudson Line, where tickets will be cross-honored.

Service details are below:

**Wassaic Branch Customers:** Trains will depart 10 minutes *earlier* than regularly scheduled southbound train departure times at all stations between Wassaic and Patterson in order to connect with bus service at Southeast. Additional bus service/ times will be provided at Southeast and Goldens Bridge.

**Southeast, Brewster, Croton Falls & Purdy's Customers:** all buses will depart about 20 minutes *earlier* than regularly scheduled southbound train departures in order to connect with train service at Goldens Bridge. Regular train service will resume each day with the 7:10 p.m. train to Southeast and the 9:08 p.m. train from Southeast

For a detailed bus and train schedule, customers may visit:

[http://web.mta.info/mnr/pdf/Wassaic4\\_3.pdf](http://web.mta.info/mnr/pdf/Wassaic4_3.pdf)

#### Many Channels for Service Updates

Information about the planned service change noted in this press release, and all planned service changes, is available through Metro-North Railroad's real-time service information sources:

**Email and text message service updates** – Customers are urged to sign up to receive the alerts by visiting [MyMTAAlerts.com](http://MyMTAAlerts.com). To avoid unwanted messages, a user can tailor the messages to the specific branch, and the specific times of day.

**MTA.info** – The rail tab of the "Service Status" box at the left side of [www.MTA.info](http://www.MTA.info) is always the definitive source for the latest status for each branch, updated every minute. In addition, customers can visit [www.mta.info/mnr](http://www.mta.info/mnr) to see special service notices in the upper center of the page.

**@MetroNorth on Twitter** – Twitter users can follow @MetroNorth to receive updates of a similar nature to the email and text alerts, shortened to fit Twitter's format.

**Metro-North Train Time app** – Customers who use the Metro-North Train Time app will see up-to-the-minute status for each upcoming train at each station. The app is available via the Apple Store for iOS devices or Google Play Store for Android along with MTA eTix - Metro-North Railroad's mobile ticketing app which allows customers to buy Metro-North tickets on their mobile device -- anytime, anywhere. As a caution, trains that start out their trips on time may experience delays en route.

The above communications channels can be accessed while at home or on the go. For customers who are located at stations, Metro-North will post the latest service updates on **digital signs at station platforms** and will make **audio announcements** over public address systems, and **on-board announcements** made by train crews.

For those who prefer the **telephone**, information is available from the Metro-North's Customer Service Center by calling 511, the New York State Travel Information Line, and saying: "Metro-North Railroad." For customers calling from Connecticut, the number is: 877-690-5114. Those who are deaf or hard of hearing can use their preferred service provider for the free 711 relay to reach Metro-North at 511.