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Press Release

August 8, 2018

Metro-North

IMMEDIATE

# Crews to Install Positive Train Control Equipment on New Canaan Branch Weekend of August 10-12

### *Substitute Bus Service in Effect to Accommodate Safety Upgrade*

MTA Metro-North Railroad announced today that crews will install Positive Train Control (PTC) equipment on the New Canaan Branch this weekend, August 10-12.

PTC is a technology designed to reduce the potential for human error that can lead to train-involved accidents. This weekend, crews will install equipment required to make PTC operational on the branch, including: the wayside radio case, antenna and ancillary pieces for the wayside data radio.

To accommodate this work, substitute busing will be provided between New Canaan and Stamford stations after 10:50 p.m. on Friday, August 10. Regular train service resumes on Monday with the 5:31 a.m. train from New Canaan and the 8:18 a.m. train from Stamford, which departs from Grand Central Terminal at 7:08 a.m.

Buses traveling to Stamford will operate 15-20 minutes **earlier** than scheduled trains. At Stamford station, customers will connect with continuing train service to Grand Central Terminal.

Service details are below:

#### **Substitute Weekend Bus Service Between New Canaan and Stamford**

##### **Westbound, Friday, August 10:**

The 11:10 p.m. bus will replace the 11:28 p.m. train from New Canaan to Stamford, making all station stops to Stamford. Bus service will connect with the regularly scheduled 11:56 p.m. train at Stamford.

##### **Eastbound, Friday, August 10**

After 10:00 p.m., buses will replace all trains departing from Stamford to New Canaan. Buses will depart from the Stamford station at regularly scheduled train times.

##### **Westbound, Saturday and Sunday, August 11-12**

Substitute bus service will be provided for all trains departing from New Canaan to Stamford.

Buses will operate up to 20 minutes earlier than normal train times. At Stamford station, customers will connect with continuing train service to Grand Central Terminal.

##### **Eastbound, Saturday and Sunday August 11-12**

Customers will connect with substitute bus service at the Stamford station for continuing service to New Canaan. Buses will depart at regularly scheduled train times.

After 10:50 p.m., buses will substitute for all trains departing from Stamford to New Canaan. Buses will depart from the Stamford station at regularly scheduled train times.

For a detailed bus schedule, customers may visit:

[http://web.mta.info/mnr/pdf/NewCanaanBus7\\_18\\_18rev.pdf](http://web.mta.info/mnr/pdf/NewCanaanBus7_18_18rev.pdf)

#### **Many Channels for Service Updates**

Information about the planned service change noted in this press release, and all planned service changes, is available through Metro-North Railroad's real-time service information sources:

**MYmta app** – Customers who use the new, comprehensive MYmta app will see real-time travel information for Metro-North and connecting services all in one place, with push notifications when service is not operating normally. As a caution, trains that start out their trips on time may experience delays en route. The Metro-North Train Time app also remains available for customers to access Metro-North train information.

**MTA.info** – The rail tab of the “Service Status” box at [new.MTA.info](http://new.MTA.info) is always the definitive source for the latest status for each line, updated every minute. In addition, customers can visit [www.mta.info/mnr](http://www.mta.info/mnr) to see special service notices in the upper center of the page.

**Email and text message service updates** – Customers are urged to sign up to receive the alerts by visiting [MyMTAAlerts.com](http://MyMTAAlerts.com). To avoid unwanted messages, a user can tailor the messages to the specific branch, and the specific times of day.

**@MetroNorth on Twitter** – Twitter users can follow @MetroNorth to receive updates of a similar nature to the email and text alerts, shortened to fit Twitter’s format.

The above communications channels can be accessed while at home or on the go. For customers who are located at stations, Metro-North will post the latest service updates on digital signs at station platforms and will make audio announcements over public address systems, and on-board announcements made by train crews.

For those who prefer the telephone, information is available from the Metro-North’s Customer Service Center by calling 511, the New York State Travel Information Line, and saying: “Metro-North Railroad.” For customers calling from Connecticut, the number is: 877-690-5114. Those who are deaf or hard of hearing can use their preferred service provider for the free 711 relay to reach Metro-North at 511.