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Press Release

March 16, 2018

Metro-North

IMMEDIATE

Metro-North Crews Continue Repairs to Upper Harlem Line Power Poles Damaged During Nor'Easters

Substitute Bus Service in Effect Between Southeast, Brewster and Goldens Bridge Stations on Sunday, March 18 to Accommodate Infrastructure Work

MTA Metro-North Railroad today announced that this Sunday, March 18, Metro-North crews will out in force on the Upper Harlem Line making repairs to power poles and wires that were damaged by powerful nor'easters on March 2 and March 7.

To accommodate work essential to maintaining the railroad's safety and service reliability, this Sunday, March 18, from 6:30 a.m. to 8 p.m., substitute bus service will be in effect between Southeast, Brewster and Goldens Bridge Stations.

The affected stations are Goldens Bridge, Purdy's, Croton Falls, Brewster and Southeast.

Harlem Line train service continues to operate between Grand Central Terminal and Goldens Bridge on the south end and between Southeast and Wassaic on the north end, with substitute bus service provided between Goldens Bridge and Southeast.

Service details are below:

Wassaic Branch Customers: please note that trains will depart 10 minutes **earlier** than regularly scheduled southbound train departure times at all stations between Wassaic and Patterson in order to connect with bus service at Southeast.

Southeast and Brewster Customers: please note all buses will depart approximately 20 minutes **earlier** than regularly scheduled southbound train departure times in order to connect with train service at Goldens Bridge.

Croton Falls and Purdy's Customers: please drive to Goldens Bridge, Katonah or North White Plains for direct train service to Grand Central Terminal. Free weekend parking is available at these stations. Alternate bus service will not be provided at Croton Falls and Purdy's on Sunday, March 18.

Customers can also use the Hudson Line, where tickets will be cross-honored.

Metro-North also reminds customers that the new Spring/Summer timetable takes effect on Sunday, March 18. Several schedules have changed, including trains departing stations earlier than in the current timetable.

Many Channels for Service Updates

Information about the planned service changes noted in this press release, and all planned service changes, is available through Metro-North Railroad's real-time service information sources:

Email and text message service updates – Customers are urged to sign up to receive the alerts by visiting MyMTAAAlerts.com. To avoid unwanted messages, a user can tailor the messages to the specific branch, and the specific times of day.

MTA.info – The rail tab of the "Service Status" box at the left side of www.MTA.info is always the definitive source for the latest status for each branch, updated every minute. In addition, customers can visit www.mta.info/mnr to see special service notices in the upper center of the page.

@MetroNorth on Twitter – Twitter users can follow @MetroNorth to receive updates of a similar nature to the email and text alerts, shortened to fit Twitter's format.

Metro-North Train Time app – Customers who use the Metro-North Train Time app will see up-to-the-minute status for each upcoming train at each station. The app is available via the Apple Store for iOS devices or Google Play Store for Android along with MTA eTix - Metro-North Railroad's mobile ticketing app which allows customers to buy Metro-North tickets on their mobile device -- anytime, anywhere. As a caution, trains that start out their trips on time may experience delays en route.

The above communications channels can be accessed while at home or on the go. For customers who are located at stations, Metro-North will post the latest service updates on **digital signs at station platforms** and will make **audio announcements** over public address systems, and **on-board announcements** made by train crews.

For those who prefer the **telephone**, information is available from the Metro-North's Customer Service Center by calling 511, the New York State Travel Information Line, and saying: "Metro-North Railroad." For customers calling from Connecticut, the number is: 877-690-5114. Those who are hard of

hearing can use their preferred service provider for the free 711 relay to reach Metro-North at 511.