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Press Release

April 28, 2017

Metro-North

IMMEDIATE

Metro-North Restores Regularly Scheduled Reverse Peak Train Service Between Philipse Manor and Scarborough Stations on Monday, May 1

Substitute Bus Service Between Stations No Longer In Effect

MTA Metro-North Railroad today announced it will restore regularly scheduled reverse peak train service to and from Philipse Manor and Scarborough Stations on Monday, May 1. The railroad completed Superstorm Sandy Restoration work that took the section of track between the stations out of service, so substitute bus service is no longer required. Metro-North worked closely with contractors to avoid inconveniencing customers, and there will be no future Hudson Line substitute bus service for trains at these stations due to Superstorm Sandy restoration work.

The seven miles of track from north of Tarrytown station to south of Croton Harmon Bridge had been taken out of service last August to support the railroad's on-going Superstorm Sandy Restoration work. During the nine month outage, contractors made crucial infrastructure improvements along the right of way, including: elevating equipment platforms, and replacing power cables, switches and snow melter systems.

Following Superstorm Sandy, Metro-North is restoring signal and communications systems across 30 miles of the Lower Hudson Line. The railroad awarded a \$190 million joint-venture, design build contract for the Hudson Line Sandy Restoration project to Judlau Contracting, TC Electric and URS-AECOM. The three firms joined forces to work on the project as one design-build team. Metro-North anticipates the completion date for this phase of the Superstorm Sandy restoration work will be January 2018.

Metro-North issued a design-build contract to expedite the project. Design-build contracts call for a single team of contractors – in this instance, three contractors acting as one entity - to be responsible for both designing and building an entire project in order to ensure that coordination is seamless, and that work is completed in the shortest possible time frame.

Many Channels for Services Updates

Metro-North reminds its customers that information about planned service changes such as this one are available in many ways:

- **Email and text message service updates** – Customers are urged to sign up to receive the alerts by visiting [com](#). To avoid unwanted messages, a user can tailor the messages to the specific branch, and the specific times of day.
- **MTA.info** – The rail tab of the "Service Status" box at the left side of [www.MTA.info](#) is always the definitive source for the latest status for each branch, updated every minute. In addition, customers can visit [www.mta.info/mnr](#) to see special service notices in the upper center of the page.
- **@MetroNorth on Twitter** – Twitter users can follow @MetroNorth to receive updates of a similar nature to the email and text alerts, shortened to fit Twitter's format.
- **Metro-North Train Time app** – Customers who use the Metro-North Train Time app will see up-to-the-minute status for each upcoming train at each station. The app is available via the Apple Store for iOS devices or Google Play Store for Android along with MTA eTix - Metro-North Railroad's mobile ticketing app which allows customers to buy Metro-North tickets on their mobile device -- anytime, anywhere. As a caution, trains that start out their trips on time may experience delays en route.

The above communications channels can be accessed while at home or on the go. For customers who are located at stations, Metro-North will post the latest service updates on **digital signs** at station platforms and will make **audio announcements** over public address systems, and **on-board announcements** made by train crews.

For those who prefer the **telephone**, information is available from the Metro-North's Customer Service Center by calling 511, the New York State Travel Information Line, and saying: "Metro-North Railroad." For customers calling from Connecticut, the number is: 877-690-5114. Those who are deaf or hard of hearing can use their preferred service provider for the free 711 relay to reach Metro-North at 511.