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Press Release

July 26, 2017

Metro-North

IMMEDIATE

UPDATE: Previously Announced Waterbury Branch Busing for This Weekend, July 28-30, Is Cancelled

Regular Weekend Train Waterbury Branch Service in Effect

MTA Metro-North Railroad advises customers that this weekend's previously announced substitute busing on the Waterbury Branch has been cancelled. Scheduled Waterbury Branch track work has been postponed, and substitute busing will no longer be required. Waterbury Branch track work will resume as scheduled next weekend, August 4-6. Metro-North crews will continue making extensive improvements to the branch, including renewing railroad crossings in Milford. Elsewhere along the tracks, crews will cut brush and weld rail joints.

As a result of these track improvements, next weekend, August 4 -6, buses will substitute for trains on the Waterbury Branch. As previously announced, substitute bus service will begin after 8:30 p.m. on Friday, and regular Waterbury Branch train service will resume with the first scheduled train on Monday.

Metro-North has many channels for all schedule information and service updates.

Email and text message service updates – Customers are urged to sign up to receive the alerts by visiting MyMTAAAlerts.com. To avoid unwanted messages, a user can tailor the messages to the specific branch, and the specific times of day.

MTA.info – The rail tab of the “Service Status” box at the left side of www.MTA.info is always the definitive source for the latest status for each branch, updated every minute. In addition, customers can visit www.mta.info/mnr to see special service notices in the upper center of the page.

@MetroNorth on Twitter – Twitter users can follow @MetroNorth to receive updates of a similar nature to the email and text alerts, shortened to fit Twitter's format.

Metro-North Train Time app – Customers who use the Metro-North Train Time app will see up-to-the-minute status for each upcoming train at each station. The app is available via the Apple Store for iOS devices or Google Play Store for Android along with MTA eTix - Metro-North Railroad's mobile ticketing app which allows customers to buy Metro-North tickets on their mobile device -- anytime, anywhere. As a caution, trains that start out their trips on time may experience delays en route.

The above communications channels can be accessed while at home or on the go. For customers who are located at stations, Metro-North will post the latest service updates on **digital signs at station platforms** and will make **audio announcements** over public address systems, and **on-board announcements** made by train crews.

For those who prefer the **telephone**, information is available from the Metro-North's Customer Service Center by calling 511, the New York State Travel Information Line, and saying: “Metro-North Railroad.” For customers calling from Connecticut, the number is: 877-690-5114. Those who are deaf or hard of hearing can use their preferred service provider for the free 711 relay to reach Metro-North at 511.