



## MTA Press Releases

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Press Release

March 24, 2017

LIRR

IMMEDIATE

### LIRR Anticipates PM Rush Hour Cancellations and Delays at Penn Station Resulting From Amtrak Derailment

#### *LIRR Customers Are Advised to Depart Before 4 p.m. or After 8 p.m. or Use Atlantic Terminal, Brooklyn*

Because of an Amtrak derailment at Penn Station this morning, the Long Island Rail Road anticipates cancellations and delays for this evening's rush hour. To avoid delays, customers are advised to leave New York City before 4 p.m. today, or delay departure from the city until after 8 p.m., or depart from Atlantic Terminal, Brooklyn, as an alternative.

While the LIRR normally has use of nine departure tracks from Penn Station (Tracks 13 through 21) because of the Amtrak derailment this evening, the LIRR will be limited to Tracks 18 through 21, a reduction of more than 50% of its normal track space at Penn Station.

#### Many Channels for Services Updates

The LIRR urges its customers to stay alert for train service updates. The LIRR will continuously update customers in these ways:

- **Email and text message service updates** – Customers are urged to sign up to receive the alerts by visiting [MyMTAAlerts.com](http://MyMTAAlerts.com). To avoid unwanted messages, a user can tailor the messages to the specific branch, and the specific times of day.
- **MTA.info** – The rail tab of the "Service Status" box at the left side of [www.MTA.info](http://www.MTA.info) is always the definitive source for the latest status for each branch, updated every minute. In addition, customers can visit [www.mta.info/lirr](http://www.mta.info/lirr) to see special service notices in the upper center of the page.
- **@LIRR on Twitter** – Twitter users can follow @LIRR to receive updates of a similar nature to the email and text alerts, shortened to fit Twitter's format.
- **LIRR Train Time app** – Customers who use the LIRR Train Time app will see up-to-the-minute status for each upcoming train at each station. As a caution, trains that start out their trips on time may experience delays en route.

The above communications channels can be accessed while at home or on the go. For customers who are located at stations, the LIRR will post the latest service updates on **digital signs at station platforms** and will make **audio announcements** over public address systems, and **on-board announcements** made by train crews.