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Press Release

May 10, 2017

[Metro-North](#)

IMMEDIATE

UPDATE: Metro-North Cancels Previously Announced Danbury Branch Busing Scheduled This Weekend, May 12-14

Regular Danbury Branch Weekend Train Service In Effect

MTA Metro-North Railroad advises customers that previously announced Danbury Branch busing scheduled for this weekend, May 12-14, has been canceled. Buses will no longer substitute for trains on the Danbury Branch, and a regular weekend train schedule will be in effect.

Buses are still scheduled to replace trains on the Danbury Branch next weekend, May 19-21. Next weekend's substitute bus service will begin after 9 p.m. on Friday, May 19 and continue through the last train of the night on Sunday, May 21. Northbound buses are scheduled to meet arriving trains at the South Norwalk station. Southbound buses will operate approximately 15 minutes earlier than scheduled trains.

Many Channels for Services Updates

Metro-North reminds its customers that information about planned service changes such as this one are available in many ways:

Email and text message service updates – Customers are urged to sign up to receive the alerts by visiting MyMTAAlerts.com. To avoid unwanted messages, a user can tailor the messages to the specific branch, and the specific times of day.

MTA.info – The rail tab of the "Service Status" box at the left side of www.MTA.info is always the definitive source for the latest status for each branch, updated every minute. In addition, customers can visit www.mta.info/mnr to see special service notices in the upper center of the page.

@MetroNorth on Twitter – Twitter users can follow @MetroNorth to receive updates of a similar nature to the email and text alerts, shortened to fit Twitter's format.

Metro-North Train Time app – Customers who use the Metro-North Train Time app will see up-to-the-minute status for each upcoming train at each station. The app is available via the Apple Store for iOS devices or Google Play Store for Android along with MTA eTix - Metro-North Railroad's mobile ticketing app which allows customers to buy Metro-North tickets on their mobile device -- anytime, anywhere. As a caution, trains that start out their trips on time may experience delays en route.

The above communications channels can be accessed while at home or on the go. For customers who are located at stations, Metro-North will post the latest service updates on **digital signs** at station platforms and will make **audio announcements** over public address systems, and **on-board announcements** made by train crews.

For those who prefer the **telephone**, information is available from the Metro-North's Customer Service Center by calling 511, the New York State Travel Information Line, and saying: "Metro-North Railroad." For customers calling from Connecticut, the number is: 877-690-5114. Those who are deaf or hard of hearing can use their preferred service provider for the free 711 relay to reach Metro-North at 511.