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Press Release

April 7, 2017

Metro-North

IMMEDIATE

Buses Will Substitute for Midday Off-Peak Metro-North Trains Between Southeast and Wassaic on Wednesday, April 12, and Thursday, April 13

Service Change Will Accommodate Harlem Line Track Improvements

MTA Metro-North Railroad today announced that from 9:30 a.m. to 5 p.m. on Wednesday, April 12, and Thursday, April 13, buses will substitute for trains between Southeast and Wassaic on the Harlem Line.

This service change will help ensure the on-going reliability and safety of the Harlem Line. Metro-North crews will make track improvements and install walkways at the Great Swamp bridge south of Patterson.

Service details are below:

Southbound

From 10 a.m. to 4:30 p.m., buses will substitute for trains at all stations from Wassaic to Southeast. Buses will make all scheduled stops and will connect at Southeast with regularly scheduled trains to Grand Central Terminal. Buses will depart 15-30 minutes earlier than normally scheduled train times.

For a bus and train schedule, customers should visit:

<http://web.mta.info/mnr/pdf/Wassaicbus327.pdf>

Northbound

From 9:30 a.m. to 3:30 p.m., northbound Harlem Lines trains will connect with buses at Southeast. The buses will make all scheduled stops to Wassaic. Customers should allow up to 30 minutes in additional travel time, depending on the destination station.

For a bus and train schedule, customers should visit:

<http://web.mta.info/mnr/pdf/Wassaicbus327.pdf>

Many Channels for Services Updates

Metro-North urges its customers to stay alert for train service updates. The railroad continuously updates customers in these ways:

Email and text message service updates – Customers are urged to sign up to receive the alerts by visiting [com](#). To avoid unwanted messages, a user can tailor the messages to the specific branch, and the specific times of day.

MTA.info – The rail tab of the “Service Status” box at the left side of [www.MTA.info](#) is always the definitive source for the latest status for each branch, updated every minute. In addition, customers can visit [www.mta.info/mnr](#) to see special service notices in the upper center of the page.

@MetroNorth on Twitter – Twitter users can follow @MetroNorth to receive updates of a similar nature to the email and text alerts, shortened to fit Twitter’s format.

Metro-North Train Time app – Customers who use the Metro-North Train Time app will see up-to-the-minute status for each upcoming train at each station. The app is available via the Apple Store for iOS devices or Google Play Store for Android along with MTA eTix - Metro-North Railroad’s mobile ticketing app which allows customers to buy Metro-North tickets on their mobile device -- anytime, anywhere. As a caution, trains that start out their trips on time may experience delays en route.

The above communications channels can be accessed while at home or on the go. For customers who are located at stations, Metro-North will post the latest service updates on **digital signs at stations** and will make **audio announcements** over public address systems, and **on-board announcements** made by train crews.

For those who prefer the **telephone**, information is available from the Metro-North’s Customer Service Center by calling 511, the New York State Travel Information Line, and saying: “Metro-North Railroad.” For customers calling from Connecticut, the number is: 877-690-5114. Those who are deaf or hard of hearing can use their preferred service provider for the free 711 relay to reach Metro-North at 511.

