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Press Release

April 3, 2017

LIRR

IMMEDIATE

LIRR Anticipates PM Rush Hour Cancellations and Delays Resulting From NJ TRANSIT Derailment in Penn Station

Train Service to Mets Opening Day Is Expected to Operate Normally; Post-Game Service Could Be Impacted

Because of an NJ TRANSIT derailment at Penn Station this morning, the Long Island Rail Road anticipates cancellations and delays for trains departing Penn Station between 4 p.m. and 8 p.m. today. Train service before and after those hours is expected to operate with minimal impacts from the derailment.

The service impact results of limitations on track and platform space at Penn Station as crews are expected to continue to respond to the site of the derailment and make track and infrastructure repairs. Amtrak owns and maintains Penn Station's tracks and infrastructure. While the LIRR normally has use of nine departure tracks from Penn Station, Tracks 13 through 21, because of the NJ TRANSIT derailment, this evening the LIRR expects to be limited to fewer tracks and platforms than normal.

Service is expected to operate normally from Atlantic Terminal, Brooklyn, and Hunterspoint Avenue, Queens. Service is also available at Jamaica and Woodside, but train cancellations may impact service at those stations.

Customers Should Stay Alert for Services Updates

The LIRR urges its customers to stay alert for train service updates. The LIRR will continuously update customers in these ways:

- **Email and text message service updates** – Customers are urged to sign up to receive the alerts by visiting MyMTAAAlerts.com. To avoid unwanted messages, a user can tailor the messages to the specific branch, and the specific times of day.
- **MTA.info** – The MTA's website has the special timetables linked above, and similar information is available via the LIRR's point-to-point online scheduling tool. In addition, the rail tab of the "Service Status" box at the left side of www.MTA.info is always the definitive source for the latest status for each branch, updated every minute. Customers can visit www.mta.info/lirr to see special service notices in the upper center of the page.
- **@LIRR on Twitter** – Twitter users can follow @LIRR to receive updates of a similar nature to the email and text alerts, shortened to fit Twitter's format.
- **LIRR Train Time app** – Customers who use the LIRR Train Time app will see up-to-the-minute status for each upcoming train at each station. As a caution, trains that start out their trips on time may experience delays en route.

The above communications channels can be accessed while at home or on the go. For customers who are located at stations, the LIRR will post the latest service updates on **digital signs** at station platforms and will make **audio announcements** over public address systems, and **on-board announcements** made by train crews.

For those who prefer the **telephone**, information is available from the LIRR's Customer Service Center by calling 511, the New York State Travel Information Line, and saying: "Long Island Rail Road." Those who are deaf or hard of hearing can use their preferred service provider for the free 711 relay to reach the LIRR at 511.