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Press Release   August 14, 2014

NYC Transit   IMMEDIATE

MTA Subway Time™ App Adds Staten Island Railway

Next App Update Shows Real-Time Arrival Information for All SIR Stations

The Metropolitan Transportation Authority (MTA) today announced an update to the MTA Subway Time™ iPhone and web app that makes real-time arrival information available for MTA Staten Island Railway.

MTA Subway Time™ app was launched in December 2012 and shows the real-time train arrival data for the [1] 2 3 4 5 6 L lines and the 42 St S shuttle.

The app was updated this week to incorporate data from technology that currently provides the information on countdown clocks at four SIR stations: Great Kills, Eltingville, Annadale and Huguenot. MTA software programmers developed a system that tracks SIR trains via the signal system and compares their locations with the train schedule. The system then calculates train arrival times based on the schedule and train location.

SIR arrival estimates on the Subway Time™ app are available on www.mta.info and will also be provided to third party app developers.

"We want to give our Railway customers more options to get updated arrival information so that they can plan accordingly and get to where they need to go safely and on time," said MTA New York City Transit President Carmen Bianco. "We always like to say, 'Know before you go,' and this Subway Time app update puts that information in the hands of Staten Islanders."

"The Subway Time app has been very successful with our subway customers, and we are happy to bring it to Staten Island," said Frank Jezycki, the newly appointed Vice President and Chief Officer for SIR. "It is part of our ongoing commitment to providing the best service possible while investing in new technology and using it to become more efficient."

The app is designed to be quick to load and easy to use. The opening screen shows an icon for SIR, along with the six subway lines and one subway shuttle whose real-time arrival information are already available on the app. Customers can select any station on the SIR line to view arrival data for trains approaching that station from each direction.

Within each station's page, arrival time estimates can be refreshed by touching the icon on the upper right of the screen. The last time that the data was refreshed is displayed at the bottom of the screen.

The integration of SIR real-time train arrival information into the MTA Subway Time app comes in conjunction with a pilot project funded by Staten Island Councilman Vincent Ignizio to provide SIR commuters with countdown clocks at four SIR stations: Great Kills, Eltingville, Annadale and Huguenot. Future expansion of the project to all SIR stations is planned with continued support from Councilman Ignizio, his colleagues Councilwoman Debi Rose and Steven Matteo, and Staten Island Borough President James Oddo.

Carrying 24,000 customers on the average weekday, SIR is a 14-mile, 22 station commuter line linking several Island neighborhoods with the Ferry at St. George Terminal. Operated as a subsidiary of the Baltimore and Ohio railroad for 72 years, the line was taken over in 1972 by the MTA. SIR operates 64 R44 passenger cars, modified to Federal Railroad Administration (FRA) standards. The Railway also has a full roster of work equipment including, locomotives, hoppers, flatcars, and crew cars.

The most up-to-date information on MTA service status is always available at www.mta.info. For immediate notice of service changes, sign up for email or text alerts at www.mymtaalerts.com. For weekend subway service changes, visit www.mta.info/weekender.