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Press Release

March 21, 2014

[NYC Transit](#)

IMMEDIATE

MTA NYCT Service Advisory: Countdown Clocks Offline Saturday for Maintenance Upgrades

PACIS and Subway Time App Will Be Out of Service

MTA New York City Transit announces that Countdown Clocks and the mobile app, Subway Time, will not be available between **8AM** and **5PM, Saturday, March 22** while a software upgrade is being installed. During this procedure, countdown clocks will be offline because no train data will be fed to the display signs and the app. Customers should be advised that:

- There will be no automated “next train arrival” information;
- Customer Information System (CIS) will display date and time;
- Safety announcements (visual and audio) will play in station when a train is arriving;
- The Public Address (PA) System will function as normal (live and prerecorded).

The most up-to-date information on MTA service status is always available at www.mta.info. For immediate notice of service changes, sign up for email or text alerts at www.mymtaalerts.com. For weekend subway service changes, visit www.mta.info/weekender.