

MTA Press Releases

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Press Release

July 8, 2014

Bridges & Tunnels

IMMEDIATE

Beware of E-ZPass Email Phishing Scam

MTA Bridges and Tunnels is warning people to beware of a new email phishing scam that appears to be an attempt to collect unpaid tolls. A sample of the email is attached [here](#).

Please be advised that this is not an authorized communication from E-ZPass, MTA Bridges and Tunnels or any other toll agency associated with E-ZPass. A sample of the email is attached below.

We advise you not to open or respond to such a message. The safest thing to do is to delete the email.

The E-ZPass Service Center does not send out email invoices for payment. If you owe money for using E-ZPass on a toll facility, the E-ZPass service center will send an invoice through the US Postal Service for payment.

If you have any questions about the validity of any message received from E-ZPass, please contact the E-ZPass New York Customer Service Center at 800-333-8655.

WARNING - EMAIL PHISHING SCAM

We have recently learned of an email phishing scam which appears to be an attempt to collect unpaid tolls. An example of this email is shown below. Please be advised that this is not an authorized communication from E-ZPass, the New York State Thruway Authority or any other toll agency associated with E-ZPass. We advise you not to open or respond to such a message should you receive one.

If you have any questions about the validity of any message received, please contact the E-ZPass New York Customer Service Center at 800-333-8655.

From: E-ZPass Info (Various Email addresses)  
Sent: Tuesday, July 08, 2014 10:59 AM  
To:  
Subject: In arrears for driving on toll road

E-ZPass

Service Center

Dear customer,

You have not paid for driving on a toll road. This invoice is sent repeatedly, please service your debt in the shortest possible time.

The invoice can be downloaded here:

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https://www.mta.info/press-release/bridges-tunnels/beware-e-zpass-email-phishing-scam

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