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Press Release

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[MTA Headquarters](#)

IMMEDIATE

MTA Notification: CooCoo Terminating Text Messaging Service

Customers Encouraged to Shift to Real-Time Apps

Metro-North and Long Island Rail Road riders who request train schedules, real-time track assignments and train status updates via text message to 266266 are being advised to switch to smartphone apps as an alternative.

CooCoo, a company that provides text messaging service free of charge to LIRR and Metro-North customers, is ending the service on Friday, September 26. The company is moving away from the text messaging business and shifting to the development of real-time scheduling and fare payment apps for public transportation riders around the country.

"Due to the changing nature of technology and the rising cost of SMS, CooCoo will focus on providing this service to transit riders through mobile applications," said CooCoo's Co-Founder, Ryan Thompson.

LIRR and Metro-North riders who use smartphones can continue to get the same information previously available through text messaging by downloading the MTA's official Train Time apps for Android and iPhone, or by accessing the apps through the web. LIRR Train Time and Metro-North Train Time apps are free, user-friendly, and have been praised for easy functionality by many users. The apps show when the next trains are due at your station, whether each train is running on time, and which track each one is slated to use.

The apps have been downloaded more than 200,000 times since they debuted in December 2013.

For more information about downloading LIRR Train Time, visit this link:

<http://web.mta.info/lirr/traintimeapp/>

For more information about downloading Metro-North Train Time, visit this link:

<http://web.mta.info/mnr/html/traintimeapp.htm>

Both apps are also available without a download by using them through any web browser on a mobile phone, tablet or desktop computer. The mobile versions of the Train Time apps are available at the MTA's mobile website, m.mta.info

LIRR Train Time for mobile web is available here: <http://m.mta.info/mt/wx3.lirr.org/lirr/TrainTime/>

LIRR Train Time for desktop is available here: <http://wx3.lirr.org/lirr/TrainTime/>

Metro-North Train Time for mobile web is available here: <http://m.mta.info/mt/as0.mta.info/mnr/mstations/default.cfm>

Metro-North Train Time for desktop is available here: <http://as0.mta.info/mnr/mstations/default.cfm>

In addition to the MTA's official Train Time apps, a number of third party apps have been developed using a raw data feed from the MTA. Many of the apps can be found at the MTA's App Gallery, at web.mta.info/apps