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Press Release

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[Metro-North](#)

IMMEDIATE

New Metro-North Timetables Effective Sunday, October 16

Quiet Car Pilot Program Begins on Select Hudson and Harlem Line Trains

Metro-North's next timetable change, this Sunday, October 16, adjusts more than train schedules: the railroad is introducing a pilot program establishing "quiet cars" on select peak trains.

The designated quiet cars will operate on 31 peak trains between the Hudson and Harlem lines, as indicated by a "Q" in the timetable.

During the AM peak, the rear car of these trains will be designated a quiet car and during the PM peak, the first car of these trains will be designated a quiet car. (Reverse-peak trains are not included in this pilot program.)

Customers traveling on quiet cars should: not use cell phones; disable sound features on computers and other electronic devices; conduct conversations in a subdued voice; and use headphones at a volume that cannot be heard by fellow passengers.

To spread and reinforce the message about Metro-North's "Quiet CALMmute" cars, conductors will hand out, on an as-needed basis, special "Shhhhhh" cards that explain in English and Spanish the rules of etiquette.

Regular on-board train announcements will continue to be made in the designated quiet cars. Metro-North will evaluate customer reaction to determine if quiet cars will be continued and/or expanded.

Even in these tough economic times, Metro-North's ridership continues to increase. Since March 2010, overall ridership is up 5.8% and specific market segments are increasing at rates of over 10%, making Metro-North the busiest commuter railroad in the United States.

To help handle this ridership jump, a new 730-space parking facility expansion at Cortlandt Station and a 100-space expansion at Beacon on the Hudson Line are almost complete.

Also, cars have been added to existing trains where possible to accommodate more customers.

On the Hudson and Harlem lines, there are some changes in all time periods, including weekends, and customers should check the new timetables.

There are no major changes on the New Haven Line, but plans are underway to open the Fairfield-Metro Station before the end of the year. As always, weekend Shoppers Specials return in November.

New timetables are now available in Grand Central Terminal at the Information Booth, at outlying stations, and via Metro-North's Schedules page.