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Press Release

February 7, 2011

NYC Transit

IMMEDIATE

MTA New York City Transit 30-Day, Unlimited Ride MetroCards Set to Expire

Customers holding 30-Day, Unlimited Ride MetroCards purchased prior to December 30th, 2010 should be aware that the cards will expire at 11:59 p.m., tomorrow, February 8th.

Refunds can be obtained through the mail using pre-addressed, postage-paid envelopes available at subway station booths and onboard buses. The envelope comes with a questionnaire so that customers may describe the problem. Customers may also download the questionnaire <http://www.mta.info/metrocard/pdfs/form.pdf> and mail it along with the MetroCard to NYC Transit. The address is on the form.

If it is more convenient, customers can visit our MetroCard Customer Service Center at 3 Stone Street in Lower Manhattan, located between Broadway and Broad Street, the Center is open weekdays, between 9 a.m. and 5 p.m., except holidays.