



## MTA Press Releases

[Select Language](#) | ▼

Press Release

September 22, 2011

[Metro-North](#)

IMMEDIATE

### MTA Metro-North to Begin Quiet Car Pilot Program on the Hudson and Harlem Lines

Metro-North is launching a Quiet Car pilot program on select peak hour trains on the Hudson and Harlem lines beginning Monday, October 17.

The LAST car on certain AM peak trains and the FIRST car on certain PM peak trains will be set aside for customers who would like an environment free of cell phones, loud conversations and all manner of beeps and buzzes. These trains will be designated by a capital Q in the timetable.

The program will be voluntary in nature with customers self-monitoring. However conductors will issue "shh" cards to customers who are non-compliant.

In addition, announcements will be made informing and reminding customers of the location of the Quiet Car and its restrictions. The use of electronic devices in the Quiet Car will be prohibited including cell phones, iPods, DVD players, laptops, etc. unless the device can be used in a manner that does not create any noise. If headphones are used, they must be at a volume that cannot be heard by others.

Customers can converse in the Quiet Car but they must use subdued voices.

Metro-North will evaluate customer reaction to the pilot program and decide whether to expand it. A similar pilot last summer on the West-of-Hudson's Port Jervis and Pascack Valley lines conducted in conjunction with NJTRANSIT was well received and was recently expanded to all peak trains.