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Press Release

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[NYC Transit](#)

IMMEDIATE

MTA New York City Transit Restructures Department of Subways

MTA New York City Transit President Thomas F. Prendergast has announced the first in a series of sweeping structural changes to the department which provides service to more than 5 million average daily riders. The move is intended to make certain that all critical maintenance functions are fully and completely performed in the areas of power, track, signals, communications and subway cars while ensuring that the Department of Subways focuses strongly on reaching the goals committed to by MTA Chairman Jay H. Walder in his 100 Day Report, "Making Every Dollar Count".

"Meeting and even exceeding the goals Chairman Walder has set forth will require Subways to make significant improvements in the areas of customer information, new fare technology implementation, cleaner and better maintained subway stations and improved service change information," said Prendergast. "To do that, during these times of severe financial constraint, we must restructure the way we do business and I've asked two of the best to lead that change."

Taking over the helm of Sr. Vice President for Subways will be Carmen Bianco, a veteran transit executive who served as Assistant Vice President for System Safety at NYC Transit between 1991 and 1995. Bianco has also held similar senior level safety positions at Amtrak and New Jersey Transit. He also served as the Acting Vice President of Operations at Amtrak. "In these difficult and challenging times, Carmen has the skills to lead the Department of Subways in meeting all of its ongoing responsibilities and achieve its strategic goals," said Prendergast. "I have every confidence that Carmen will do so with a clear understanding of the importance associated with incorporating the necessary cultural changes that are needed as we move forward."

Steven A. Feil will assume the newly created role of Vice President and Chief Maintenance Officer in the restructured Department of Subways. Feil, who has been Sr. V.P. of Subways since 2007, has vast experience and knowledge in the many areas of maintenance and technical functions related to rail systems. "Steve is a respected transit executive who has worked in many of these areas himself and has done so from the entry level up to the highest levels of senior management," said Prendergast. "He also has a keen appreciation for the need to embrace and utilize new technology with direct experience in its implementation at some of the older, more established agencies like Amtrak and NYCT."

With this change in structure, maintenance resources will be centralized, absorbed from the current decentralized Group & Line General Manager structure which does not provide for the most efficient and effective use of those limited resources. The Line General Manager program will remain, but with a more focused role on transportation and customer service.

Both Steve and Carmen will assume their new roles on March 1, 2010