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Press Release

June 28, 2010

NYC Transit

IMMEDIATE

Major MTA New York City Transit Bus and Subway Changes Begin Today

Today, Monday, June 28, was the first day for all the planned weekday service changes for MTA New York City Transit buses and subways. We acknowledge some confusion among customers as would be expected in a change of this magnitude.

There are still some software upgrades that need to be made on new technology trains so that automated announcements, strip maps and video screens reflect the changes. Bus route information and schedules will be updated. We have several thousand stops to get to in order to change all of the guide-a-rides. We are working closely with NYCDOT to make sure that all affected bus stop signs are updated or removed.

Customers should log on to www.mta.info for all up-to-date bus and subway information, available in many languages. We expect that travel will become smoother as customers become more familiar with their new routes.