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Press Release

December 20, 2010

[Metro-North](#)

IMMEDIATE

New Fares for Travel Between New York State Stations Begin Thursday, December 30

MTA Metro-North Railroad is raising fares effective December 30, 2010, along with other agencies of the Metropolitan Transportation Authority.

While exact increases vary depending on ticket type, the following specific changes will also go into effect:

- Full fare one-way, full fare ten-trip, weekly, and monthly fares to/from Manhattan will increase by up to 11.1% on East of the Hudson service and up to 14.3% on West-of-Hudson service. (This is for a very rarely used intermediate fare.) The fare increase is intended to yield a 7.5% increase in revenue.
- Intermediate full fares will increase by up to 10.6%. Intermediate increases for some child/senior/disabled persons/Medicare recipient fares may vary slightly from these percentages.
- One-way and round-trip tickets, including special events and Getaways tickets, will no longer be sold through WebTicket.
- All WebTicket discounts will be eliminated on tickets for travel between New York stations.
- The existing 4% Mail&Ride discount on the rail portion of the joint Monthly Ticket/Monthly Unlimited MetroCard will be reduced to 2% on tickets for travel between New York stations.
- The existing 2% discount on other Mail&Ride tickets will be eliminated on tickets for travel between New York stations.
- On-board step-ups and ride extensions will be rounded up to the next dollar, except for step-ups for seniors, disabled persons and Medicare recipients.
- A refund processing fee of \$10 per transaction will be implemented for redemption of unused or partially used tickets.

Changes to ticket validity periods will be:

- The validity period for all one-way and round-trip tickets will be reduced from six months to 14 days (including date of purchase).
- The validity period for all ten-trip tickets will be reduced from one year to six months (including date of purchase).

Changes to refund periods for non-commutation tickets will be:

- One-way and round-trip tickets will be refundable for 30 days after date of purchase, reduced from the existing six months refund period.
- Ten-trip tickets will be refundable for 30 days after date of purchase, reduced from the existing one-year refund period.

Reminders:

- The best and most cost-effective way to buy tickets is by purchasing multiple-ride tickets (such as monthly, weekly, or ten-trip tickets) in advance of your trip.
- Join Mail&Ride, our monthly ticket-by-mail subscription service, and save 2% on the joint Monthly Ticket/Monthly Unlimited MetroCard. You can manage your account online, and pay using a number of convenient options.
- Ask your Human Resources Department if your company offers pre-tax transit fare programs. You can save 33% or more a year by having a portion of your pre-tax salary set aside for commutation costs.

New fare ticket information is available at www.mta.info/mnr. Details are also available in our Tickets and Fares brochures, available at outlying ticket offices, and at the Grand Central Terminal Customer Service Window, Information Booths and Station Master's Office.

Please note: The Dec. 30 changes in fares and discounts do not apply to tickets for travel to/from Connecticut stations. However, changes in ticket validity and refund policies, including the refund processing fee, will apply.

For more information call the Customer Information Center at 212-532-4900.