



MTA Press Releases

Select Language | ▼

Press Release

July 22, 2009

[MTA Headquarters](#)

IMMEDIATE

MTA Long Island Bus Introduces Request-A-Stop Service

Long Islanders to Benefit from Successful Policy Pioneered in the Region by New York City Transi

Garden City, NY - MTA Long Island Bus announced today that it would launch its "Request-A-Stop" program effective August 1. Under the program, between 10 P.M. and 5 A.M., Long Island Bus customers who wish to exit their bus at points in the route between regular stops will be able to do so – as long as they request the special stop from the bus driver in advance and the driver deems the special stop to be safe with regard to traffic. All buses will continue to stop at regular bus stops.

"We want to make using public transportation on Long Island as convenient as possible for our customers," said Joseph J. Smith, President of MTA Long Island Bus and the MTA Bus Company and Senior Vice President of the New York City Transit Department of Buses. "By offering people the flexibility to exit anywhere along a route, we're hoping bus travel will become an even more viable option for late evening commuters."

The new rider-friendly policy is modeled on a similar policy already in place at MTA New York City Transit and the MTA Bus Company, where it has proven to be a benefit to late-night commuters.

"Now that the MTA's three bus operations are unified under one management structure, it is easier to transfer innovations and improvements from one part of the region to another," said MTA Board Member Mitchell Pally. "I am delighted that Long Islanders will now benefit from the same convenience offered to bus riders in the city."

To use the Request-A-Stop service, a customer must signal or ask the bus operator to stop at a specific location. If the operator considers that location safe, he or she will position the bus as close as possible to the requested spot and allow the customer to exit. If the operator does not consider the stop safe, he or she will advise the customer and select the nearest safe location.

About 20 of LI Bus's 53 routes operate during Request-A-Stop service hours. This service does not extend to shuttle buses that occasionally supplement MTA Long Island Rail Road.

LI Bus serves more than 32 million customers annually utilizing a fleet of 330 buses fueled entirely by natural gas. Its 53 routes covers 475 square miles throughout Nassau, western Suffolk and eastern Queens Counties, linking together 96 communities, 48 Long Island Rail Road stations, five NYC Transit subway lines, plus malls, colleges, museums and beaches.

For complete Request-A-Stop or schedule information, call the LI Bus Travel Information Center at 516-228-4000 (TTY: 516-228-4002) or visit www.mta.info.