



## MTA Press Releases

[Select Language](#) | ▼

Press Release

February 17, 2009

[Bridges & Tunnels](#)

IMMEDIATE

### Attention E-ZPass Customers: Phone and Online Account System Access Unavailable From 7 pm Thurs., Feb. 19th until Mon., Feb. 23rd at 7 am

Access to MTA Bridges and Tunnels E-ZPass customer account information via phone or computer will be temporarily suspended from this Thursday, Feb. 19th at 7 p.m. until Monday, Feb. 23rd at 7 a.m. while system-wide maintenance is conducted.

Customers will not be able to access their accounts via phone or online during this time for information, and no transactions will be processed or credited. Check and cash account customers, in particular, need to be aware of this temporary interruption of service to avoid problems with their accounts. Accounts that are automatically re-loaded using credit cards will not be affected. Notices have been placed on the E-ZPass website and at walk-in centers.

There is no impact on the use of valid E-ZPass tags at toll facilities. For general information about E-ZPass, visit the website at: [www.ezpassny.com](http://www.ezpassny.com).