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Press Release

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[Bridges & Tunnels](#)

IMMEDIATE

Staten Island E-ZPass Customer Service Center Moving to 1150 South Ave.—Opening Feb. 9th One Edgewater Plaza CSC Closes Feb. 5th at 7 PM

MTA Bridges and Tunnels and the Port Authority of New York and New Jersey are alerting walk-in customers who use the Staten Island E-ZPass Customer Service Center that the facility will be relocating to 1150 South Avenue effective Monday, February 9th. The last day for business at the current location, One Edgewater Plaza, will be Thursday, February 5th.

During this interim period from Thursday, February 5th at 7 p.m. until Monday, February 9th at 7 a.m., access to all E-ZPass account service online and via phone will be suspended for system maintenance.

The new Customer Service Center will provide improved parking capacity for customers who prefer to service their E-ZPass accounts in person. Notices regarding relocation details have been posted at the One Edgewater Plaza facility and on the E-ZPass website (www.ezpassny.com).

Directions to the new SI E-ZPass CSC at **1150 South Avenue, SI, NY 10314:**

- **From Verrazano–Narrows Bridge**

Take the Staten Island Expressway West to Exit 6 for South Avenue. Turn left at the first traffic light onto South Ave. Follow South Ave. approximately 0.7 miles and turn right at 1150 South Ave. Continue to the rear parking lot.

- **From the Goethals Bridge**

Take Exit 4 and merge onto Forest Avenue. Turn left at Meeker and continue straight onto Forest Ave. At the traffic light, make a right onto South Avenue. Follow South Ave. approximately 0.7 mile and turn right at 1150 South Ave. Continue to the rear parking lot.

- **From the Outerbridge Crossing**

Take the West Shore Expressway to Exit 9 Glen Street. After the stop sign, cross Glenn Street and enter the parking lot at 1150 South Avenue.

E-ZPass is the most cost-effective, efficient way to travel by car using the region's toll bridges and tunnels. E-ZPass saves time in addition to money, since drivers don't have to wait in line to pay the toll in Cash lanes. The toll on most MTA bridges and tunnels is \$5, but E-ZPass customers pay only \$4.15. For a regular commuter that's more than \$400 in annual savings.

E-ZPass is an electronic toll payment technology introduced to New York City motorists in 1995. Since that time the E-ZPass customer base has grown steadily each year. Increased E-ZPass usage benefits New York and surrounding areas—swifter traffic flowing through toll lanes is better for the environment. Currently, MTA Bridges and Tunnels has nearly 3 million E-ZPass tags in circulation. For general information about E-ZPass, visit the website at: www.ezpassny.com.

In addition to MTA's seven bridges and two tunnels linking New York City's boroughs, E-ZPass is also good at 22 agencies across the eastern United States from Maine to Virginia and if you are traveling west from New York City to Chicago.

MTA Bridges and Tunnels' facilities, which serve more than 830,000 daily customers and connect the five boroughs of New York City, are the Robert F. Kennedy (formerly Triborough), Throgs Neck, Bronx–Whitestone, Henry Hudson, Verrazano–Narrows, Cross Bay Veterans Memorial and Marine Parkway–Gil Hodges Bridges, and the Queens Midtown and Brooklyn–Battery Tunnels.