



MTA Press Releases

Press Release

April 9, 2008

NYC Transit

IMMEDIATE

WTC-Chambers Street E Elevator Out of Service due to Long Term Construction

ADA Customers Must Use Alternate Routes

Beginning Friday, April 11, 2008, customers who rely on elevator service at the WTC-Chambers Street E Station will no longer have access to elevators at this location due to ongoing construction at the World Trade Center site. Information detailing alternate travel information and suggestions will be posted in stations beginning tomorrow.

The West 4th Street and the 14th Street-8th Avenue stations are the closest ADA accessible stations along the E line to the World Trade Center-Chambers Street E station. Customers traveling uptown from the WTC site to West 4th Street ABCDEFV lines should board the uptown M6 bus on Church Street at Vesey Street and get off on 6th Avenue at West 3rd Street. Customers traveling downtown from 14th Street-8th Avenue to the WTC area should board the downtown M20 bus on 7th Avenue at 14th Street and get off on Chambers Street at Hudson Street.

For customers traveling between 1 a.m. and 6 a.m., please note that the M6 and M20 bus routes do not operate during these hours. If riders require wheelchair accessible service between the hours of 1 a.m. and 6 a.m., they should call NYC Transit's Bus Command Center at 718-927-7862 and service will be provided. PATH Customer Assistance phones, located at the PATH mezzanine level and street level, can be used to make this call.

For uptown service, the pick up location from the WTC area is on Church Street at Vesey Street and the drop off location at the 14th Street-8th Avenue station is on 14th Street at 8th Avenue. For downtown service, the pick up location is at the 14th Street-8th Avenue station on 14th Street at 8th Avenue (westbound) and the drop off location at WTC is on Vesey Street at Church Street.

There are other ADA accessible stations available that customers may want to consider when planning a trip: Brooklyn Bridge-City Hall (456), Bowling Green (45), and Atlantic Avenue on the BQ2345 and the LIRR. Customers traveling from Queens on the E should consider transferring to the Lexington Avenue line at 51st Street and continuing downtown to Brooklyn Bridge-City Hall or transferring from the 6 at 42nd Street-Grand Central to the 45 for Bowling Green.

For a complete list of accessible stations, consult a subway map available at station booths, visit www.mta.info or call 718-330-3322 (Monday -Friday from 9 a.m. to 5 p.m.). To check the status of elevator and escalator equipment in the subway system, call the hotline at 800-734-6772. The recorded message is updated at 6 a.m., 3 p.m., 6 p.m. and 10 p.m. daily or go online at www.mta.info and go to NYC Transit and click on the Elevator and Escalator banner.

For assistance with planning a trip, customers may call Accessible Travel Information at 718 596-8585 (TTY 718 596 8273) between the hours of 6 a.m. and 9 p.m., seven days a week.