



## MTA Press Releases

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Press Release

June 12, 2008

[MTA Headquarters](#)

IMMEDIATE

### Re: Comptroller DiNapoli Report

Protecting the safety and security of our employees and customers is the MTA's top priority. The MTA has made great strides in improving safety over the past ten years, and we continue to pursue new initiatives. Since 1996, the employee injury rate has been reduced by 60% and in 2007 the MTA achieved its lowest employee injury rate ever. Customer injuries have also decreased. Since 1996 the number of customer injuries per million customers has decreased by 28% even while the MTA ridership is at record numbers. As a result, the MTA's ultimate incurred cost for employee and customer accidents is less than what would have been expected, a savings of approximately \$335 million from 1997-2007. In addition, two of the causes identified by the Comptroller of higher recent claims - gap incidents and torn clothing due to armrests on the commuter railroads - have both been addressed.