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Press Release

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[NYC Transit](#)

IMMEDIATE

NYC Transit's Response to PCAC's Stations Report

The effort to maintain MTA New York City Transit's 469 stations in a clean condition and a state-of-good repair is challenging, ongoing and one of our top priorities. While stations have suffered over the years from insufficient funding, we are taking two immediate steps to improve conditions given our current resources.

First, as part of our pilot Line General Manager Program on the 7 and L lines, we are analyzing the level of resources necessary to improve conditions and the most efficient way to get the job done. We appreciate the report's finding that the stations included in the pilot rank among the best in the survey, and we hope to expand this strategy to other lines in the system soon with internal resources.

In addition, we are changing the way that we rehabilitate stations. Instead of waiting until a station is due for a full rehabilitation to fix all of its problems, we have included a \$71 million fund in our proposed Capital Plan Amendment to address specific problem areas incrementally.

Of course, while the task of improving and maintaining station infrastructure is ours, riders can contribute to system cleanliness by properly disposing of litter. We thank the NYC Transit Riders Council for their study and sharing our interest in improving conditions for NYC Transit customers. As suggested, we will review the incorporation of additional criteria into our Passenger Environment Survey (PES), and we do agree that it would serve as a valuable management tool.