



## MTA Press Releases

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Press Release

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[MTA Headquarters](#)

IMMEDIATE

# MTA Website Adds Translation Services for 9 Languages

### New Google Translation Service Allows Users to Suggest Improved Translations

The Metropolitan Transportation Authority (MTA) today announced that it had upgraded its website translation service, adding nine new languages to the list of 14 that were already available, and featuring a new pop-up window that allows users to suggest better translations. The new languages are Bulgarian, Croatian, Czech, Danish, Finnish, Hindi, Norwegian, Polish and Romanian. The MTA's web pages continue to be available in Arabic, Chinese Simplified, Chinese Traditional, Dutch, French, German, Greek, Italian, Japanese, Korean, Portuguese, Russian, Spanish and Swedish.

The change comes as part of the MTA's switch to Google Translations, which will result in improvements to the way web users get translations. The new service will allow users to see the original English text as they read and suggest improvements to the translations.

The new translation service is accessed via left-hand navigation panel of all MTA web pages. To get a translation, simply click on the drop-down menu that says "Select Language" and 23 foreign languages appear. The number of languages available is expected to grow as Google expands its service. The drop-down menu replaces the 14 icons of national flags that formerly appeared at the bottom of MTA web pages.

"This improved translation service furthers the MTA's goals of breaking down boundaries and improving customer service while at the same time reducing our expenses," said Elliot G. Sander, the Executive Director and CEO of the MTA. "Our website now more accurately reflects the wide variety of languages spoken by our customers, and it will help more visitors to understand our system before they arrive."

Google Translations is a service provided to any Website free of charge. The MTA does not pay a fee to include it in its web pages.