



MTA Press Releases

[Select Language](#) | ▼

Press Release

October 19, 2007

NYC Transit

IMMEDIATE

Know Before You Go! MTA New York City Transit Expands E-Mail Subscription Program

Whether it's a doctor's appointment after lunch, dinner and a Broadway show with friends, or just a late night at the office, knowing whether a subway line will be disrupted for planned construction work is vital information riders need to plan their trips. Now, weekday subway riders can know before they go, whether it's during the day or late at night, by subscribing to the NYC Transit E-mail Notification Program. With just a couple of mouse clicks and a few key strokes, subway riders can sign up to receive customized weekday subway diversion e-mails delivered to their inbox weekly. It's the same information NYC Transit has e-mailed to riders about planned weekend service disruptions since 2005.

"The ongoing capital infrastructure rehabilitation and system upgrade projects taking place during the day, at night and on weekends is critical to our ability to provide safe and reliable subway service," said MTA NYC Transit President Howard H. Roberts, Jr. "Our weekend e-mail program has been very well received by riders and we expect this new service will be just as if not more popular with our customers."

The new weekday "Know Before You Go!" e-mails will contain planned changes to normal weekday subway service due to construction projects, signal upgrades, track replacement or any other MTA Capital Plan funded work scheduled to occur Monday through Friday, during the midday and late night. The weekday e-mails will be delivered to subscribers' in-boxes on Friday, listing the following week's diversions.

Customers can find the E-mail Subscription Program by logging on to the NYC Transit homepage at <http://www.mta.info/nyct> and clicking on the Know Before You Go banner. When customers log on to the new e-mail subscription page, they'll be asked to open up a subscriber account by providing NYC Transit with an e-mail address and creating a password. After successfully logging in, riders can register to receive weekend and/or weekday advisories. Existing users can change or add to the number of the lines they want to receive information about, update or change their e-mail information or unsubscribe to the program altogether. There is no limit to the number of lines a rider can subscribe to. After setting up an account or making edits to an account, subscribers will receive an e-mail confirmation from NYC Transit.

Currently, more than 62,000 riders receive weekly e-mails detailing service changes planned for the upcoming weekend that begin late Friday evening and sometimes last through early Monday morning.