MTA

Home | Schedules | Fares & Tolls | Maps | Planned Service Changes | MTA Info | Doing Business With Us | Transparency

MTA Press Releases

Select Language | ▼

Press Release   November 26, 2003

MTA Headquarters   IMMEDIATE

MTA Offering More Financial and Service Info on Website

The Metropolitan Transportation Authority today announced a series of improvements to its website that will significantly further its on-going effort to make service and financial information more readily available to customers and the general public.

"Our website is one of the best tools for making MTA budget and service information accessible to the public," said MTA Executive Director Katherine N. Lapp. "By making extensive budget information available on our website, and doing so earlier in the budget process, elected officials and our customers have more time to review and comment on our proposals."

Recently, the MTA posted its 2004-2007 four-year financial plan on the website. The 2004 proposed budget for the MTA and its five operating agencies, which will be voted on by the MTA Board in December, has been available on the web since July. In addition, the MTA regularly posts monthly budgetary and performance tracking information, including revenue and ridership figures on the web.

Other significant enhancements are being made to make the website even more user friendly:

- A new search engine has been added. The Google-based system will scan the entire website for key words and phrases, making it faster and easier to locate information.
- New links to maps and driving directions for each commuter rail station in the MTA system are now available to assist customers in finding station locations.
- A WebTicket program to enable Long Island Rail Road and Metro-North customers to purchase monthly, weekly, ten-day, and daily tickets directly on the website is now available on line.
- Live webcams are now available so that our customers can monitor traffic conditions at MTA operated bridge and tunnel entrances and toll plazas.
- A new "MTA Newsroom" feature that allows the public and news outlets from around the region to download current stories and "high-res" pictures about the MTA and its operating agencies.
- A pilot electronic resume service that allows individuals to apply for jobs at Metro-North Railroad and to keep their resumes on file for future openings.
- A new service to provide electronic notification of service disruptions for LIRR and Metro North Railroad commuter railroad customers will be added by year-end.

Website improvements can be found on the site at MTA's website.