

A photograph of a train traveling through a snowy, wooded landscape. The train is moving away from the viewer on a set of tracks. The surrounding area is covered in snow, and the trees are bare, indicating winter. In the background, a large, snow-capped mountain rises against a clear blue sky. The train's front car has the number 6227 visible on it.

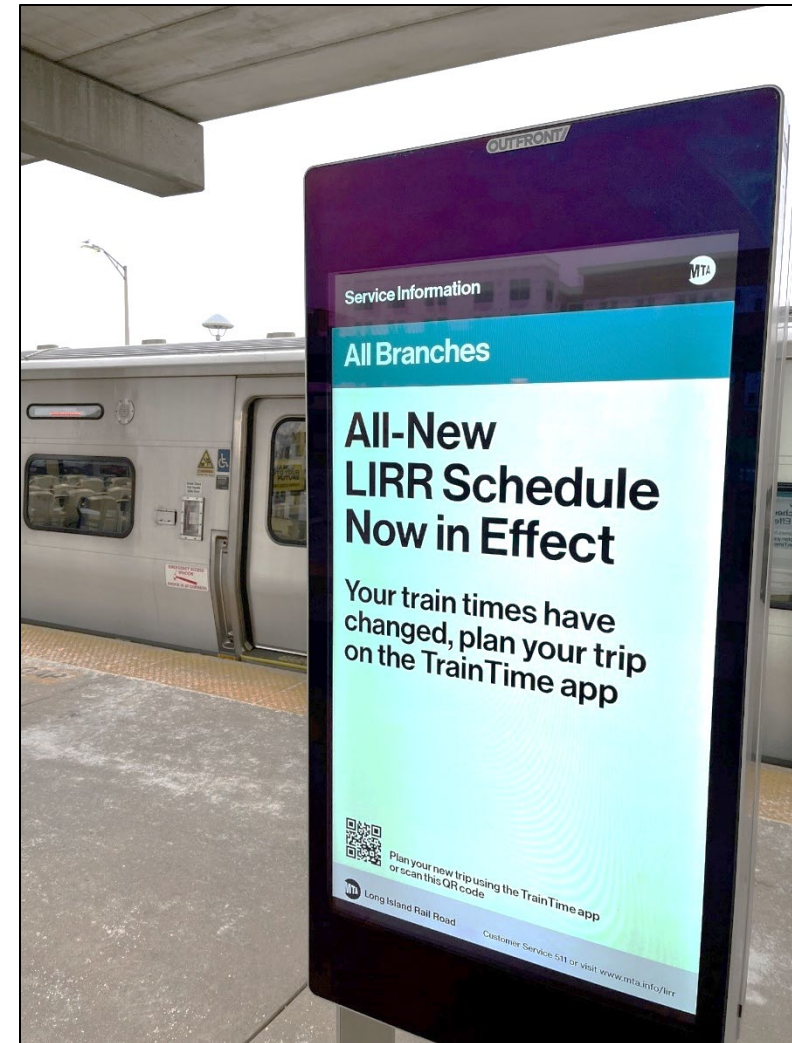
JOINT LONG ISLAND RAIL ROAD & METRO-NORTH RAILROAD COMMITTEE

March 2023 Update

New Service Update

Initial challenges faced:

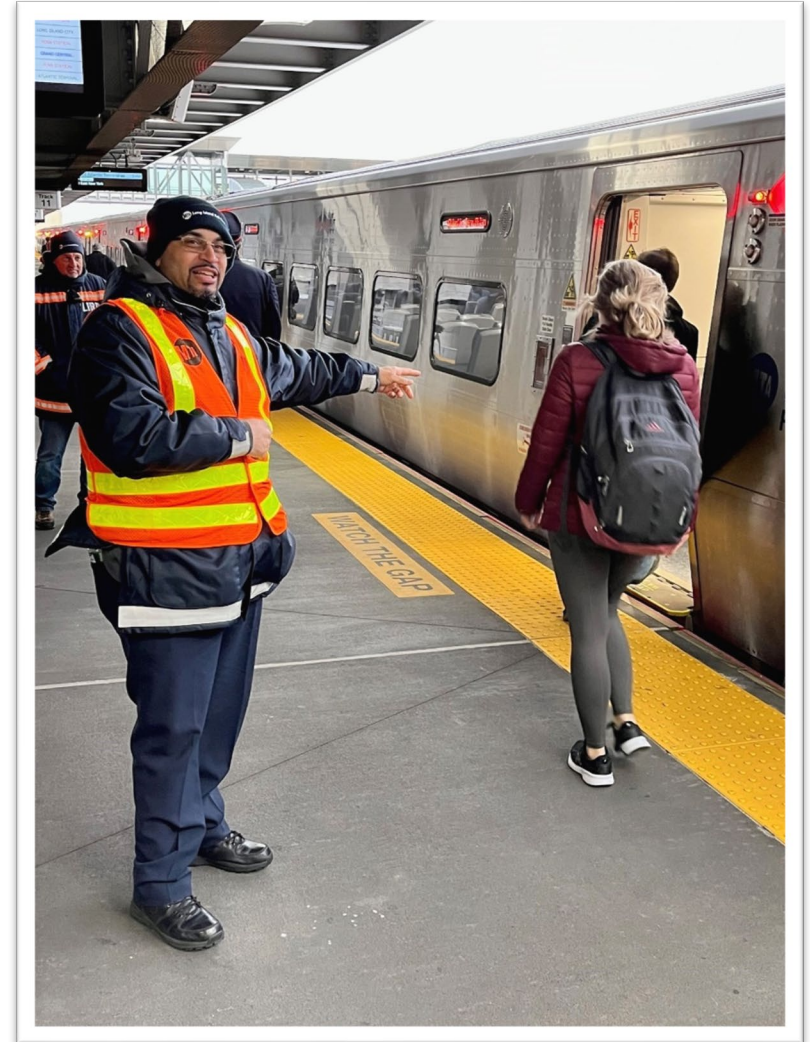
- Overcrowded Penn Station trains
- Transfer confusion at Jamaica
- Not enough trains to Brooklyn in AM peak



New Service Update

Since February 27, the LIRR has:

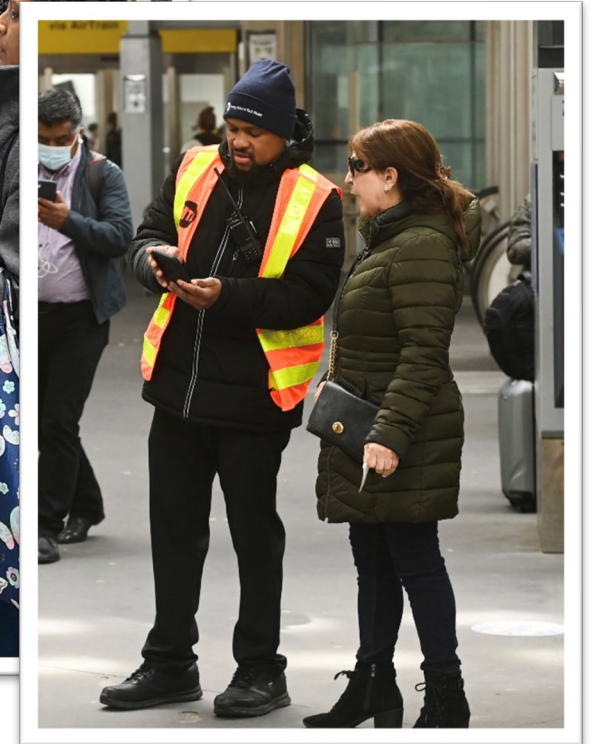
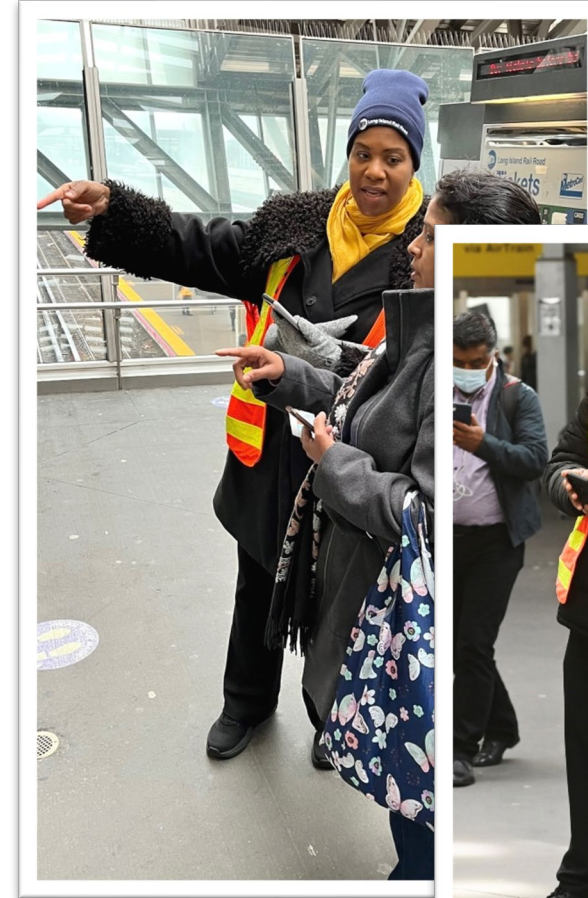
- Lengthened trains most in need of relief
- Added Atlantic Terminal shuttle trains, lowering AM peak Brooklyn service intervals from 12 minutes to less than 8
- Placed dedicated platform controllers at Jamaica for Brooklyn-bound trains
- Diverted 4 peak trains from GCM to Penn



New Service Update

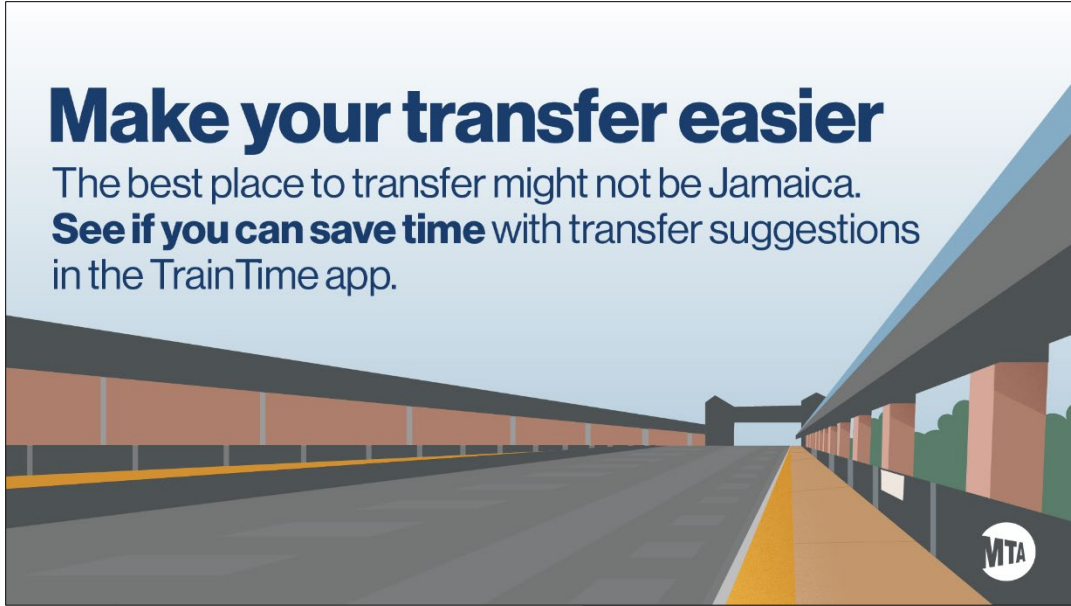
Since February 27, the LIRR has:

- Adjusted stopping patterns at several stations to ease crowding and minimize transfers
- Increased platform personnel at key stations to assist customers
- Maximized social media & digital outreach



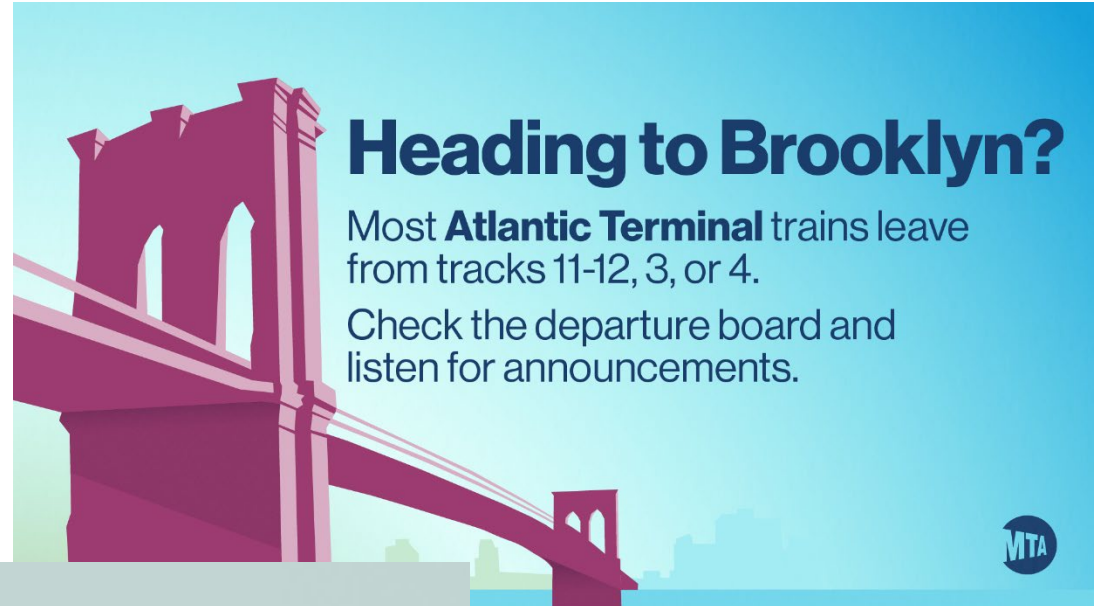
Make your transfer easier

The best place to transfer might not be Jamaica.
See if you can save time with transfer suggestions in the TrainTime app.



Heading to Brooklyn?

Most **Atlantic Terminal** trains leave from tracks 11-12, 3, or 4.
Check the departure board and listen for announcements.



Trains now spend less time at Jamaica

Don't wait to board, please step inside!



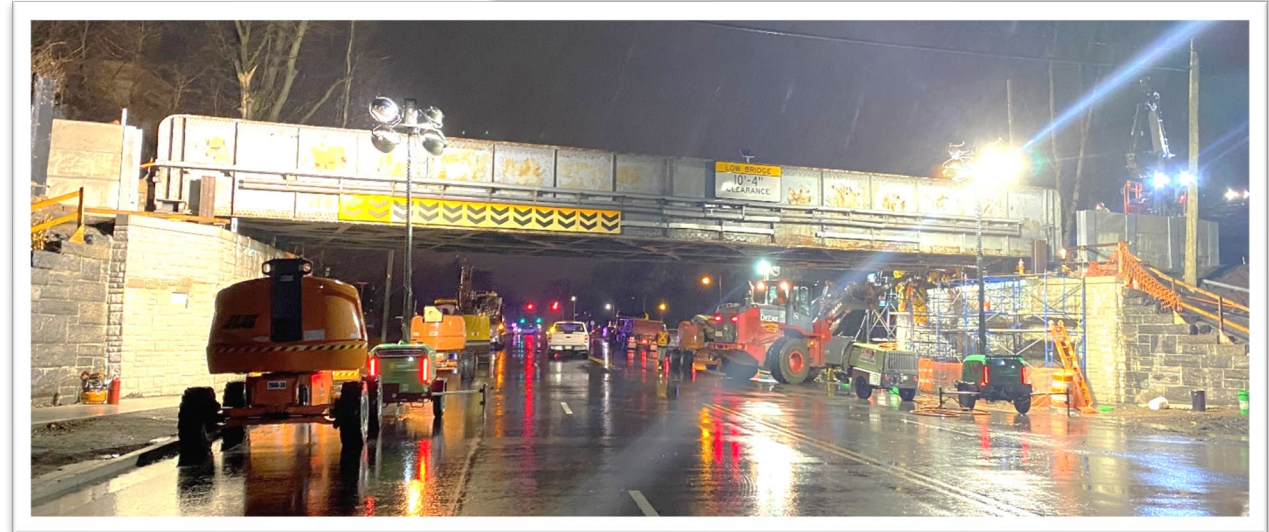
Final Thoughts (For Now)

- Customers are using new service (one-day, pandemic-era record set March 21)
- Analysis of ridership & boarding patterns is ongoing
- Additional scheduling adjustments to come when necessary and feasible



Cherry Valley Bridge Replacement

- 152-year old bridge replaced over 4 weekends
- Span struck by trucks 110 times since start of 2018, the most in LIRR system
- Cathedral Ave. crossing also replaced as part of program




Bessie, Roxey & The New Mineola

- New overpasses, amenities, wider platforms & improved accessibility at Mineola Station
- Donald Lipsky sculpture features first woman solo air pilot & beloved LIRR pooch




LIRR & Metro-North Ridership

LIRR:

- Feb. total ridership: 4.3M
- St. Patrick's Day  9%

Metro-North:

- Feb. total ridership: 3.95M
- St. Patrick's Day  21%



Baseball is Back/ Extra Holiday Service

- Yankees service begins 3/30
- Mets service begins 4/6
- LIRR runs extra trains for Passover (4/5) and Good Friday (4/7)



March Schedule Change

- March 26 – June 10
- SOGR work on Hudson Line
- Continued weekday New Haven Line adjustments due to Stamford Station work

Service Notice



New Schedule Starts March 26

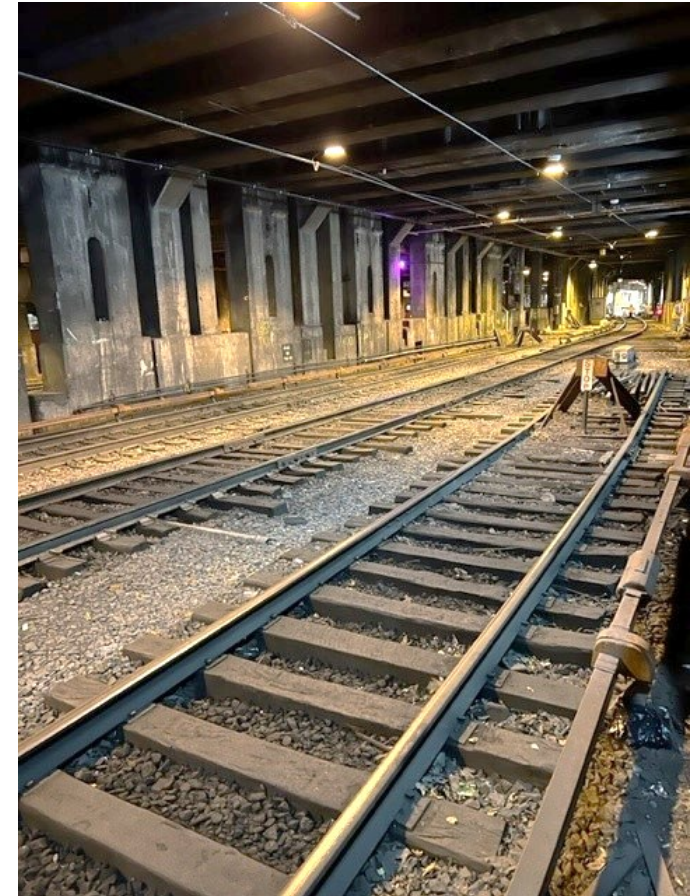
Check the TrainTime app or visit mta.info/schedules to see if your trip times have changed.



Customer Service 511 or
visit www.mta.info/mnr

GCT Train Shed Pick-Me-Up

- 83 trash bags filled
- Two, 1-ton containers + 550 lbs. of larger debris collected
- 23 Metro-North volunteers participated

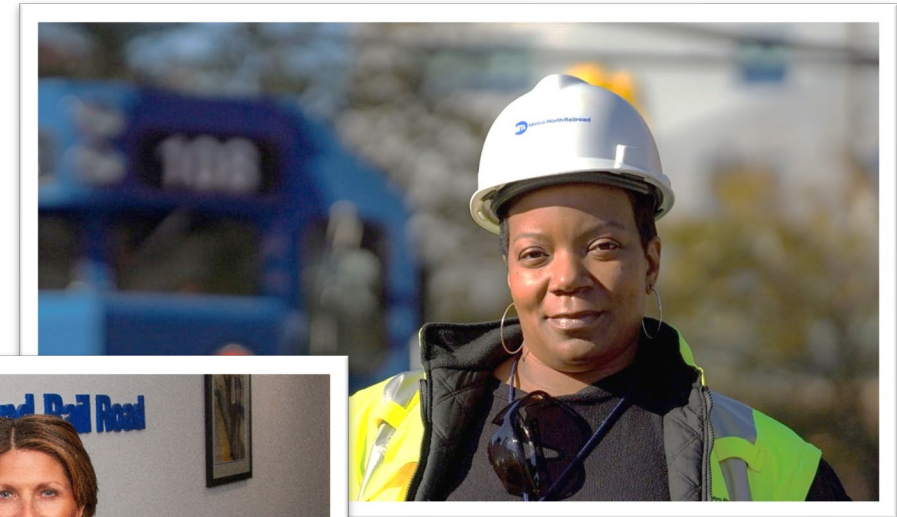
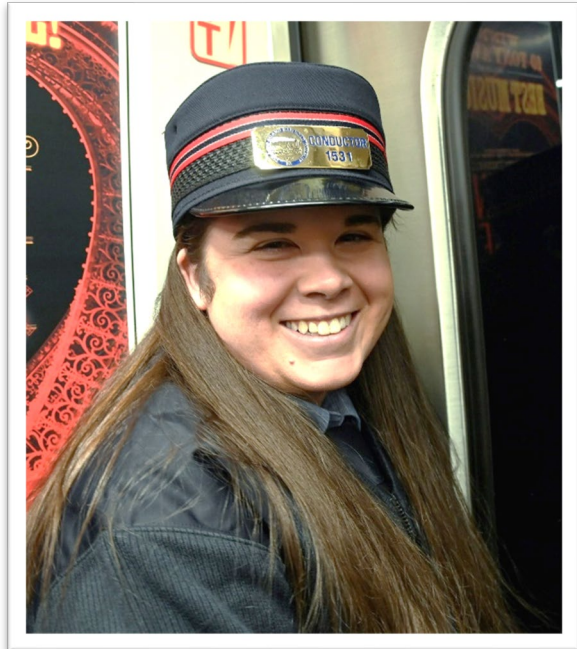


Grand Central Fire Brigade Expands

- Brigade doubles in size to also cover GCM
- Team responded to 1,133 fire/EMS calls in 2022
- 2:28 avg. response time last year



Women of Transportation – We Salute You!





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