#### Minutes of Regular Meeting Committee on Operations of the MTA New York City Transit Authority, Manhattan and Bronx Surface Transit Operating Authority, Staten Island Rapid Transit Operating Authority, and MTA Bus Company January 30, 2023

Meeting Held at: Metropolitan Transportation Authority Two Broadway New York, New York 10004 10:15 am

The following Committee Members attended the meeting: Hon. Haeda Mihaltses, Committee Chair Hon. Andrew Albert Hon. Jamey Barbas Hon. David Jones Hon. Frankie Miranda Hon. Lisa Sorin Hon. Vinnie Tessitore

The following Committee member appeared by videoconference: Hon. Randolph Glucksman

The following other MTA Board members attended the meeting: Hon. Frank Borelli Hon. Gerard Bringmann Hon. Sammy Chu Hon. Michael Fleischer Hon. Janno Lieber Hon. Blanca Lopez Hon. Elizabeth Velez Hon. Neal Zuckerman

The following Staff Members attended in person or by videoconference:

Richard Davey, President, NYCT Craig Cipriano, Chief Operating Officer, NYCT Demetrius Crichlow, Senior Vice President, Subways, NYCT Chris Pangilinan, Vice President, Paratransit, NYCT Quemuel Arroyo, Chief Accessibility Officer, MTA Frank Annicaro, Senior Vice President, Buses, NYCT Patrick Warren, Chief Safety Officer, MTA Michael Kemper, Acting Chief, Transit, NYPD William Amarosa, Vice President, Subways, Operations Support Kenneth Corey, Chief of Department, NYPD Dana Hecht, Senior Vice President, Infrastructure, MTA Timothy Doddo, Vice President, Office of System Safety, MTA Judith McClain, Chief, Operations Planning, NYCT Monica Murray, Chief Administrative Officer, NYCT David Farber, General Counsel, NYCT and MTA Bus Raymond Porteus, Inspector, NYPD Transit Bureau Jaibala Patel, Deputy Chief Financial Officer, MTA Louis Montanti, Deputy Chief Procurement Officer, Operations, MTA Jesse Seder, Acting Deputy Vice President, Central Maintenance Facilities, NYCT Robert Diehl, Senior Vice President, Safety and Security, NYCT Jim Compton, Executive Vice President, Customer Environment & Facilities, NYCT

### 1. **OPENING MEETING**

Chair Mihaltses called to order the January 30, 2023 Committee meeting.

#### 2. <u>APPROVAL OF MEETING MINUTES</u>

Upon motion duly made and seconded, the Board approved the Minutes of the Committee meeting held on December 19, 2022.

Refer to the video recording of the meeting, produced by the MTA and maintained in MTA records, for the details.

#### 3. WORK PLAN REPORT

President Richard Davey stated there were no substantive changes to the Work Plan this month.

Refer to the video recording of the meeting, produced by the MTA and maintained in MTA records, for the details.

#### 4. PRESIDENT'S REPORT

Before delivering the President's Report, President Richard Davey provided notice that the New York City Transit Authority recently entered into a proposed settlement agreement that would resolve two class action lawsuits relating to the accessibility of the subways for those with mobility disabilities. He stated if approved by the Court, the MTA will add elevators or ramps to stations, subject to the terms and conditions of the settlement agreement, so that by 2055, at least 95% of the MTA's inaccessible stations as identified in the settlement agreement will provide stair-free paths of travel. He stated that information about the terms of the settlement agreement and related court hearings can be found in our website at new.mta.info\accessibility\ADA settlement notice.

President Davey then provided the President's Report. He discussed customer satisfaction metrics and noted things were trending in a positive direction. He reported on progress being made towards

the goals of faster, cleaner and safer service. He discussed improvements being made to weekend service. He also provided details on steps being taken to enhance communication.

Chief Operating Officer Craig Cipriano provided an update regarding the Jamaica Bus Terminal.

Refer to the video recording of the meeting, produced by the MTA and maintained in MTA records, for the details.

# 5. <u>SAFETY & SECURITY REPORT</u>

Michael Kemper, Acting Chief of Transit, NYPD, delivered the Safety and Security Report. He stated 2022 has been a challenging year regarding crime in the transit system, especially when compared to 2021, when ridership was lower. He reported overall crime is up by a very concerning 41.6%.

He provided details on the "Cops, Cameras and Care" program implemented in October of 2022. He reported the program has been very beneficial. He noted police presence and enforcement in the subway system has increased. He reported that January 2023 crime statistics showed improvement.

Noting police do more than fight crime, he commended the officers for helping people and noted they are focused, well-trained, and well-prepared to handle any challenge. He thanked the MTA for its continued support, especially the train operators.

Refer to the video recording of the meeting, produced by the MTA and maintained in MTA records, for the details.

## 6. <u>ADJOURNMENT</u>

Upon motion duly made and seconded, the Committee voted to adjourn the meeting.