



Transformation Update

Giving our customers the system they deserve.

MTA Special Board Meeting

August 16, 2019



The Road to Transformation

June 30
Alix Partners
Reorganization Plan and
Transformation Blueprint

July 24
MTA Board Approves the MTA
Transformation Blueprint

First Movers:
Construction & Development
Budget & Accounting
Legal

By October 15
Detailed Reorganization &
Transformation
Implementation Roadmap

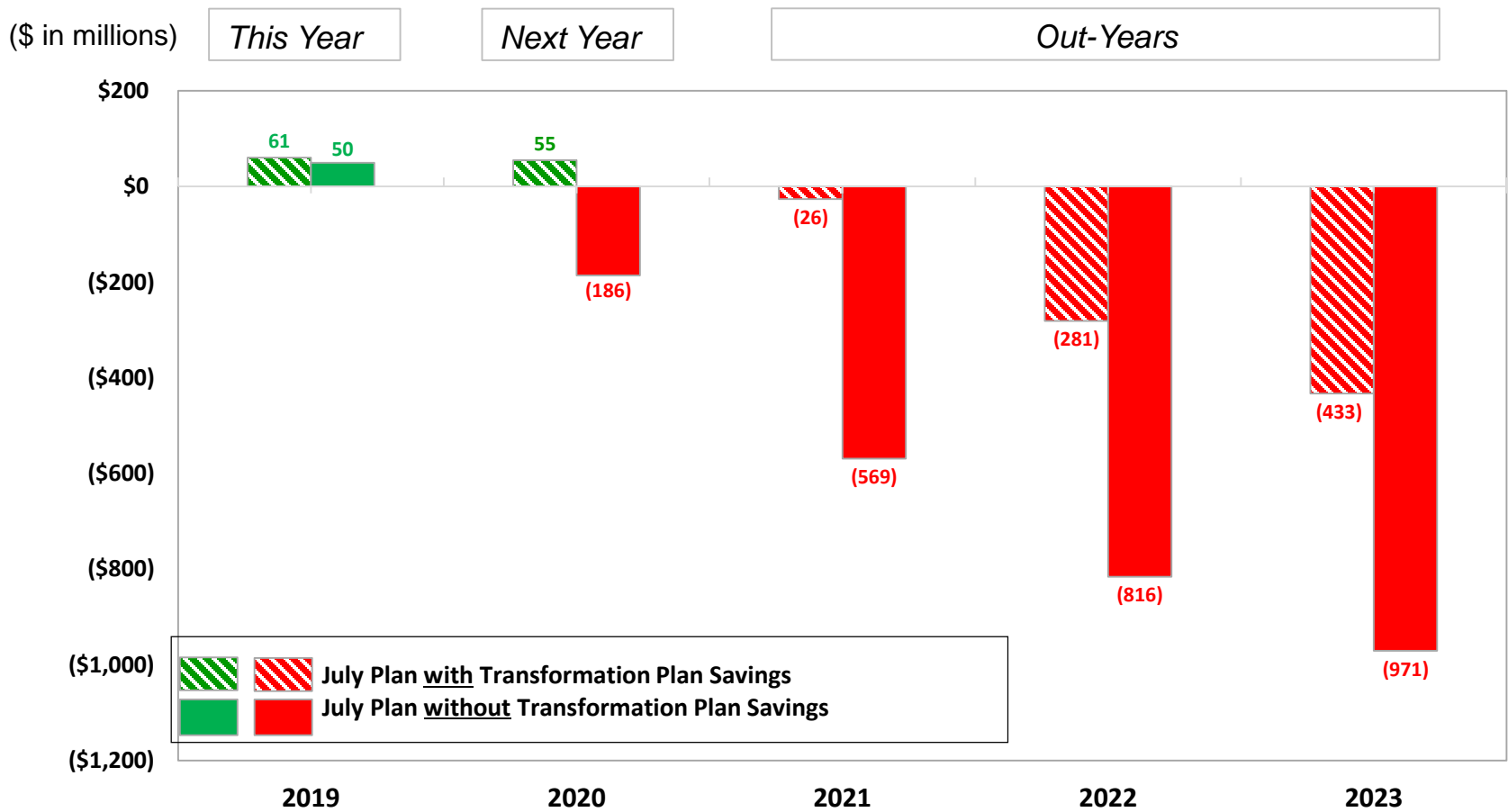
4th Q 2019
Recruit Key hires and
Establish Transformation
Management Office

4th Q 2019
Implementation Contract
Award

MTA Transformation

July 31
Additional AlixPartners
Reports:
Cashflow Analysis
2015-2019 Capital
Program Review
Fraud, Waste and Abuse

Addressing outyear deficits in the MTA Financial Plan requires realization of near-term transformation results as soon as possible



Realization of Transformation benefits requires building the “Infrastructure for Change”

- Framework and accountability for tracking savings at the program and project level is first order of business
- Agencies and centralized departments are responsible for *delivering savings and results*.
- Transformation will achieve savings from changing how we work at MTA:
 - Simplify complex and inefficient workflows
 - Reduce redundancies
 - Standardize and streamline processes
- Governance structure established to oversee implementation
 - Steering Committee
 - Chief Transformation Officer
 - Transformation Management Office
 - Functional Working Groups

Mobilizing Cross-Agency Functional Working Groups (FWG) to begin the work of Transformation

- 19 FWGs established at Functional and Agency levels
 - (14) Functional and (5) Agency Teams
 - Each team is focusing on Key Action Items:
 - *What was proposed for each functional area in the Alix Plan*
 - *What else should be included in the recommendations*
 - *What is the baseline headcount by function*
 - *What is the future structure*
 - *How does it all work together*
- Each functional area and agency business unit will develop their specific roadmap that would then be integrated with the detailed master Transformation Implementation roadmap
- Other specialized taskforces have been mobilized
- External consultant support will accelerate progress and ensure consistency across the organization

Thank You

Questions?